

## TIPS & TRICKS

# BACK TO BASICS: RAINTREE ALLIANCES



## INTERNAL ALLIANCES

**Diamond Resorts:** a collection of resorts owned or managed by Diamond Resorts in which a select number of rooms are made available each year that our Members can reserve with Raintree Points

- The resorts and number of units made available to RVC may change from year to year
- Inventory dates are usually released in the RVC system in the spring of the year prior (2020 inventory was added in May of 2019), but check with a Raintree Vacation Guide for verification
- Like Raintree resorts, reservations can be made with RVC Points directly on our Member site or by phone with a Raintree Vacation Guide, can be booked up to 365 days out, and no booking fees apply



## EXTERNAL ALLIANCES\*

**Bluegreen Vacations:** A collection of resorts developed or managed by Bluegreen Corporation that Raintree Members can book via the Prizzma.com portal using eligible Raintree Points

### OVERVIEW

- On the Alliances page of our Member site you will find a link to Prizzma.com as well as a [tutorial](#) on setting up your account and using their site
- Each reservation requires a \$99 booking fee
- Reservations can be booked up to 11 months prior to check in date
- The resorts and number of units made available to RVC may change from year to year

### SYSTEM HIGHLIGHTS

- Once logged in, the system will display your available Points
- You can search resorts by name, location or experience
- The system will return alternate nearby dates if your exact date inquiry is not available
- Use the Support page to see FAQs or to email a Bluegreen representative for further inquiries

\*May not be eligible to all membership types. Check your User Guide for details.





## EXTERNAL ALLIANCES\*

**RCI:** The largest timeshare vacation exchange network in the world with over 4,300 affiliated resorts in 110 countries. Eligible RVC members can exchange their RVC Points to access these resorts as well as other travel experiences.

### OVERVIEW

- To make an exchange, log into RCI.com using the Alliances page of our Member site or call a Raintree Vacation Guide
- RCI fees apply to each benefit and exchange. Consult RCI.com or see your User Guide for a list of their standard fees
- Once you convert your RVC Points into RCI Points, this cannot be reversed

### SYSTEM HIGHLIGHTS

- **RCI Exchange Reservations** - trade in your RVC Points or use cash to purchase weekly or nightly vacations at resorts affiliated with each of the following programs:
  - **RCI Weeks**- trade in your RVC points for a 7-night vacation that can be book up to 2 years in advance. If you can't find a reservation you want, utilize the **Ongoing Search** feature to submit your requests, and if the desired inventory becomes available, you will be notified before it is made available on RCI.com.
  - **RCI Points**- trade in your RVC points for nightly stays that can be booked up to 10 months in advance
  - **Extra Vacation Getaways**- access RCI inventory without trading in your Points, and purchase weekly vacations at low member prices
  - **Last Call Vacations**- week-long vacations available to book within 45 days of check-in, at RCI's most discounted prices
- **Travel Resources** - Points Partner program that allows you to exchange Points for discounts on travel related items such as cruises, car rentals, flights, and attractions
  - Eligible to book up to 1 year in advance, and can apply up to 33% of your Annual Points Allotment

\*May not be eligible to all membership types. Check your User Guide for details.



**MY RAINTREE**

MEMBER INSIGHTS:

# CINDI HOPE ON FAMILY FUN AT SANDCASTLE AT BIRCH BAY



Birch Bay, the Northwest's "premier village by the sea" is a perfect jumping off spot for scenic or adventurous day trips to places like the San Juan Islands, Vancouver, Seattle, or the nearby national forests and parks. But this quaint town also provides plenty of family friendly fun all on its own, with [Sandcastle at Birch Bay](#) at the heart of it all.

## **How long have you been going to Sandcastle?**

We've been going at least once a year since 2014. We love that it has a pool overlooking the beach. The sunsets are amazing! The staff is also great and very helpful. We always feel welcome there.

**Do you have a favorite time of year to go?** My husband, 9 year old daughter, and I love to go in the summer where the days and nights are warm. We spend most of our days swimming in the pool, walking down to the C Shop (candy store) and combing the beaches for shells!

## **Favorite feature of the resort and rooms?**

The rooms are maintained well, stocked with essentials and quite modern. We have never been uncomfortable or gone without anything at any of our stays. Our favorite feature is definitely the pool

and hot tub; and I always love that there's a fitness room!

## **What things would you recommend doing or seeing in the area?**

A big must see is the C Shop down the street, and there's a farmers market right next door. Water slides are also nearby, as well as beautiful Semiahmoo Park. We've also enjoyed the Family Fun Center down the street- they have an arcade, miniature golf and go karts!

## **Any insider tips or suggestions on the resort or area for a first time visitor?**

Bring your flip flops and sand toys - so fun! We also enjoy renting a surrey and cruising the streets. And we love to run up to the roof of the building where there's a clubhouse, BBQ and chairs to watch the beautiful sunsets.



## STAFF SPOTLIGHT



*"Giovani is a multitask employee, his main job is to attend the towel stand, however he also adds his talents in other duties such as decorations, gardening, and artistic towel folding. He is a 'one of a kind' employee- very loyal, always smiling, eager to help, a friend to every one!!"*

**Alberto, General Manager**  
CLUB REGINA PUERTO VALLARTA



## GIOVANI GONZÁLEZ LÓPEZ

TOWEL STAND VALET - SINCE 2012 CLUB REGINA PUERTO VALLARTA

**What do you like most about your job?** What I enjoy the most is the work atmosphere because I get along really well with my coworkers. I also love being able to have direct contact with our dear Members and guests.

**How did you get involved with towel folding? Where did you learn?** I just started practicing by myself. I always paid attention to the way the housekeepers made the special figures for the rooms and I was curious, so I started to practice in my free time.

**Do you have a resort decoration or a towel creature you are most proud of?** Yes, two very colorful macaws. I think those definitely are my favorite as I have never tried something so complex before.

**What's your favorite time of day, day of the week, or season at the resort, and why?** My favorite time of the year is December. It's a beautiful season weather wise as the air is cool and not so hot. It also is my favorite season for all the holiday festivities!

**Tell us about a "best kept secret" of the resort or local area that most guests might not know about?** Definitely the Palo María waterfalls on the road to Mismaloya. Not many people know about them and it's a beautiful place surrounded by nature.

**Where's the best spot at the resort to sit back and relax?** The palapas (covered loungers) on the beach because just looking out at the sea with the boats in the distance gets you immediately in a relaxed mood.

**Favorite meal or drink at the resort that you'd recommend?** The shrimp ceviche is the best. Fresh and light.

**Where locally would you take out-of-town friends to entertain them when they visit? What would you do?** Definitely a stroll in the city's Malecón. It's a great place, you can take amazing photos, and the sunsets are absolutely spectacular!

**Where are you most likely to be found in your free time?** At the beach with my family and friends enjoying all that nature offers us.

**What's one thing Members might be surprised to learn about you?** Maybe that I love to paint, and I practice it in my free time. I love painting landscapes.



# THE MODERN HONOLULU

A new Diamond property has been added to the Raintree Alliance portfolio: **The Modern Honolulu**, in Oahu, Hawaii, is now available as part of the 2020 inventory!

Overlooking the marina of Honolulu's famed Waikiki beach, The Modern Honolulu is the ideal mixture of urban modern design and traditional Hawaiian vibes, all surrounded by spectacular views. Raintree Members have access to The Modern's 'Partial Ocean View King with Terrace' guestrooms, a relaxing home base to explore all that Oahu has to offer.

## Resort Features:

- 2 Swimming pools
- Direct access to the beach and lagoon
- Multiple Food & Beverage offerings
- Full-service spa
- 24-hr Fitness center

Go online or call a Raintree Vacation Guide to book now!



2020

REMAINING AVAILABILITY\*:

Wk No	10	11	12	25	30	31	35	36	37	41	42	43	49	50
Date	Mar7	Mar14	Mar21	Jun20	Jul25	Aug1	Aug29	Sep5	Sep12	Oct10	Oct17	Oct24	Dec5	Dec12

Unit Information		Hotel
Bed		1 King
Bath		1
Kitchen		n/a
Max. Occ.		2
Priv. Occ.		2
WEEKS	NIGHTS	
18-20, 22-25, 27-45, 47-50	Weekly Fri-Sat Sun-Thurs	50,000 10,000 6,000
WEEKS	NIGHTS	
1-17, 21, 26, 46, 51-52	Weekly Fri-Sat Sun-Thurs	80,000 16,000 9,600



\*As of August 21st, 2019

Two night stay minimum • Weekly stays are for 7 consecutive nights • The points for Fri-Sat and Sun-Thurs are for nightly use  
Please consider that weeks 21 (Memorial), 26 (Independence), 46 (Thanksgiving), 51-52 (Christmas/New Year) can change for each year



## RESORT PROMOTIONS

# FALL SPECIALS AT CLUB REGINA RESORTS



### CLUB REGINA LOS CABOS

A RAINTREE VACATION CLUB RESORT

#### U.S. LABOR DAY, SEPTEMBER 2ND

Pool Special: Bucket of Beers + Nachos Combo,  
\$440 pesos

#### MEXICAN INDEPENDENCE DAY, SEPTEMBER 16TH

Join us in celebrating Mexico's independence  
with a delicious buffet

#### HALLOWEEN AND DAY OF THE DEAD, OCTOBER 31ST - NOVEMBER 1ST

Join us for 2 days of festivities including a Halloween  
buffet on the 31st, and special a la cart menu on the 1st

#### THANKSGIVING, NOVEMBER 28TH

Give thanks with us in paradise at our delicious buffet  
overlooking the ocean

### CLUB REGINA PUERTO VALLARTA

A RAINTREE VACATION CLUB RESORT

#### MEXICAN INDEPENDENCE DAY, SEPTEMBER 16TH

Inizio (Dinner): Mexican Buffet and 2x1 margaritas  
Tenampa Pool Bar: Mexican pizza 2x1

#### HALLOWEEN, OCTOBER 31ST

A special day of kids' activities including a candy parade,  
staff costumes, and face painting

#### THANKSGIVING, NOVEMBER 28TH

Elaborate dinner buffet with live music and a special  
Thanksgiving cocktail priced 2x1

### CLUB REGINA CANCUN

A RAINTREE VACATION CLUB RESORT

#### MEXICAN INDEPENDENCE DAY, SEPTEMBER 16TH

Join us for a special Mexican dinner buffet,  
with festive music and fun games all day

#### THANKSGIVING, NOVEMBER 28TH

Give thanks with your extended Club Regina family at  
our special buffet dinner



CLUB REGINA LOS CABOS

# GOLF SPECIALS



By partnering with **Questro Golf**, Members staying at Club Regina Los Cabos can now play at 3 nearby golf courses at discounted rates. These special rates will vary by season.

THE RATES FOR JULY 1<sup>ST</sup>, 2019 – OCTOBER 31<sup>ST</sup>, 2019 ARE AS FOLLOWS:

GREEN FEE	CABO REAL		CAMPESTRE SAN JOSÉ		PUERTO LOS CABOS	
	PUBLIC	PARTNER	PUBLIC	PARTNER	PUBLIC	PARTNER
18 HOLES TWILIGHT 12:30 PM	<del>\$180.00</del> \$125.00	<b>\$150.00 USD</b> <b>\$105.00 USD</b>	<del>\$140.00</del> \$100.00	<b>\$120.00 USD</b> <b>\$85.00 USD</b>	<del>\$210.00</del> \$150.00	<b>\$180.00 USD</b> <b>\$130.00 USD</b>
					INCLUDES FOOD & BEVERAGES	
<b>FORE FOR 4 PROMO</b> RATES PER FOURSOME (NO TIME RESTRICTION)		<b>\$480.00 USD</b>		<b>\$420.00 USD</b>		<b>\$580.00 USD</b> INCLUDES FOOD & BEVERAGES

2 ROUND PASS	3 ROUND PASS	5 ROUND PASS
<b>\$260.00 USD</b>	<b>\$345.00 USD</b>	<b>\$525.00 USD</b>

*Rounds may be played at any of our three golf courses • Each pass used at Puerto Los Cabos will incur a \$20 USD surcharge due to all-inclusive food and beverage palapas • Golf pass is personal, non-transferable • Golf Pass is valid for 14 days, once initial round is played*

**All rates and promos are valid up to 12 golfers. Group service fee will apply to all groups larger than 12.**

## QUESTRO GOLF POLICIES

**Cancellation Policy:** Our cancellation policy is 24 hours in advance. If you need to change or reduce the number of players in your group, please do so at least 24 hours prior to your tee time. Failure to do so will result in a full charge.

**Green Fee includes:** 18 holes, one shared golf cart per round, use of driving range prior to round and bottled water.

**Our Pace of Play** is 4 hours, 30 minutes. By booking this reservation you are in agreement and acknowledgement of our pace of play requirements.

**Dress Code (Golfers and Riders):** Appropriate golf attire is required. Collared golf shirts and Bermuda / golf style shorts are allowed. Please note that denim, swimwear, cut-offs, t-shirts, halter tops, tank tops, and flip flops are not permitted.

**Riders** are permitted based on availability of golf carts and cannot be guaranteed in advance. Please contact the golf course the same day of play, to confirm availability. Rider fees are \$45 USD at Puerto Los Cabos and \$35 USD at Cabo Real & Club Campestre San José.

Outside food and beverage is not permitted

**Club Rentals: \$55 USD** Prices subject to change

[HTTPS://QUESTROGOLF.COM/](https://questrogolf.com/)



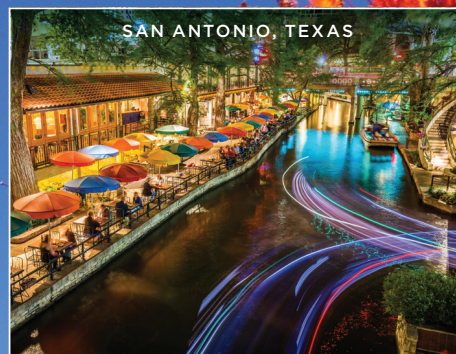


# See what's in the distance

As the air turns crisp and gets a chill, where do you want your next vacation to be? We encourage you to book your reservation, then set off down the road and discover what's nearby. Who knows? You may find a new favorite restaurant, a hidden store with just what you've been looking for, or some of the most beautiful fall colors in your area. It's the perfect time to explore.\*

## PRO TIP

You can send your friends and family on vacation to an RCI affiliated resort by purchasing a Guest Certificate.<sup>1</sup>



## Get started!

1. Log in to [raintreevacationclub.com](http://raintreevacationclub.com)
2. Go to the “**Alliances**” section.
3. Click the “**Login to RCI**” button to access your RCI® subscribing member account

Or call **1.800.424.6532**

<sup>1</sup> Participation in the RCI Points® exchange program as a Raintree member requires an additional fee after the first year of membership.

\* These vacations are limited and subject to availability based on your accessible Points balance.

CST: 2046555-50. Registration as a seller of travel does not constitute approval by the State of California. Fla. Seller of Travel Reg. No. ST-26552. Nevada Seller of Travel Registration No. 2002-0793. Washington Seller of Travel Reg. No. 602357907.

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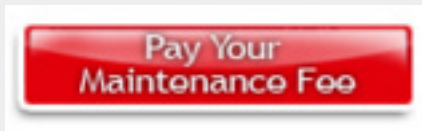


# E-STATEMENT ENROLLMENT\*

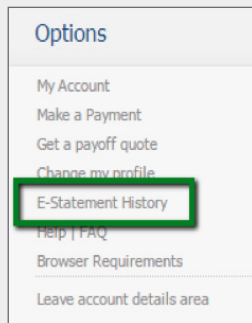
Continuing in Raintree Vacation Club's efforts to "Go Green", Members have the option to opt in for Electronic Maintenance Fee statements instead of the paper statements that are mailed to the address on file.

Through the maintenance fee section after logging on to [www.raintreevacationclub.com](http://www.raintreevacationclub.com) with their credentials, Members can opt in to these benefits by following the steps below:

1. Log into [raintreevacationclub.com](http://raintreevacationclub.com) using your personalized credentials and click on **"Pay Your Maintenance Fee"**

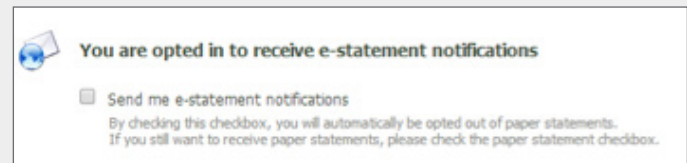


2. In the Options section, select **"E-Statement History"**:



3. This will open your E-Statement

4. Mark the **"Send me e-statement notifications"** checkbox.

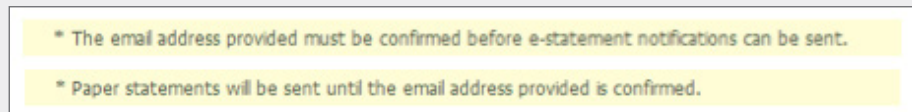


Select the accounts for which you would like to receive E-statements.

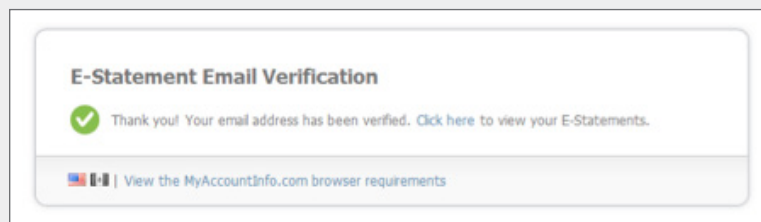
Select an email address by using the **"Select an Email Address"** drop-down list. If the email address that you wish notification to go to is not listed, enter the email address in the **"Enter in an email address"** box.

Click the **'Save Changes'** button

5. Members will be sent an email requesting them to confirm the e-mail address. The following messages will display:



6. From the email, click the link. The email confirmation page opens:



It's that easy! Please feel free to contact a Raintree Vacation Guide by calling 1-800-424-6532, or you may contact Member Services via email at [memberservices@raintreeclub.com](mailto:memberservices@raintreeclub.com), if you need assistance with your credentials or logging into Raintree's website.

*\*Available in English and Spanish only, based on nationality of residence on file*