



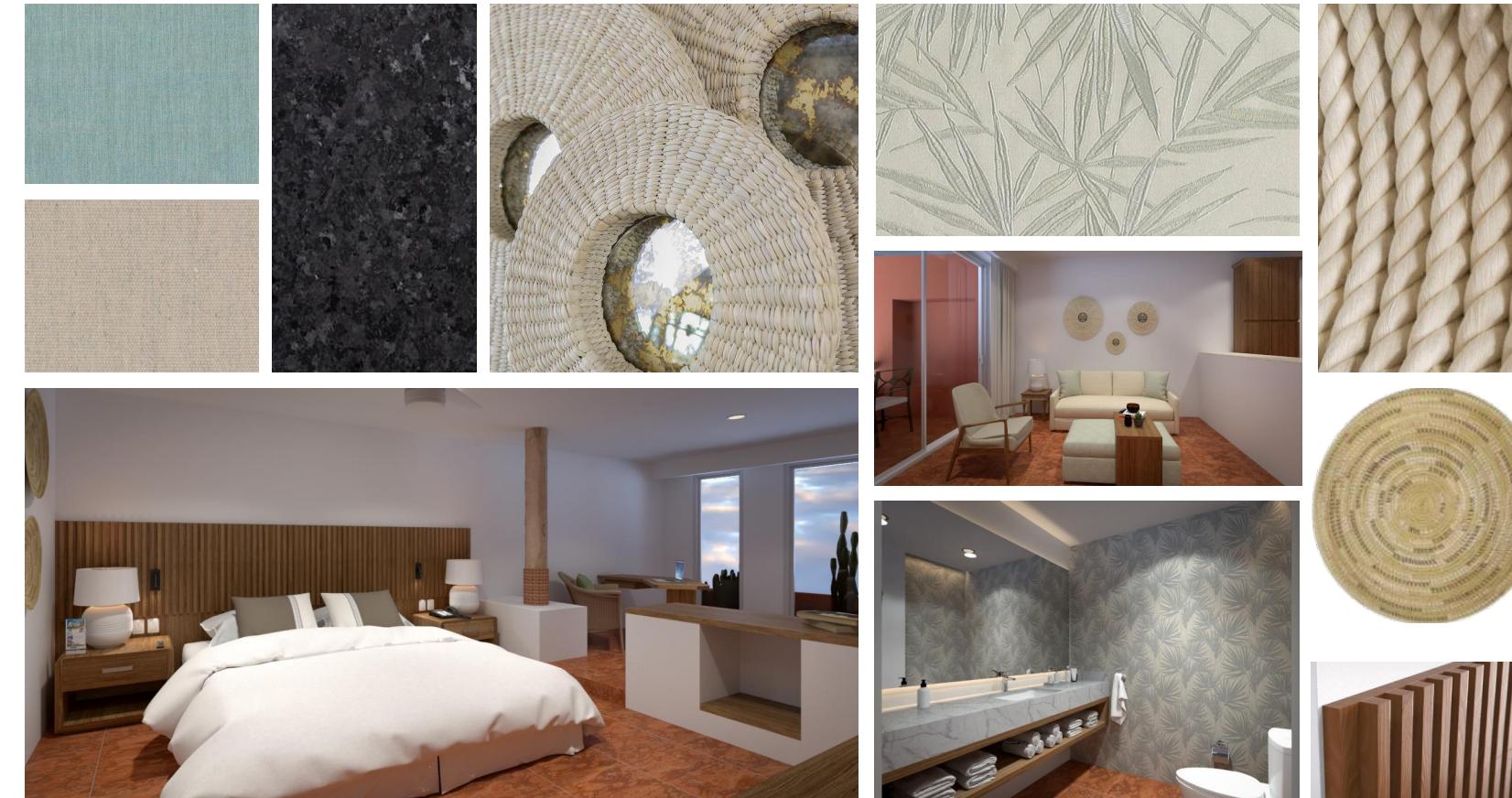
Resort News

Club Regina Room Updates

Raintree Vacation Club is pleased to announce the beginning of room updates at Club Regina Los Cabos and Club Regina Puerto Vallarta. The first phase of rooms to be renovated have already started and are scheduled to be complete by December of 2022. During this time, 14 rooms are projected to be done in Cabo, and 21 rooms in Puerto Vallarta. We will keep you notified when the next phase of rooms is scheduled. For now, please enjoy these mood boards* that illustrate some of the featured changes and stay tuned for more pictures as the process progresses.

SEATING AREA

- Reupholstered sofa beds (new fabrics and cushions)
- New side chair
- New 55" TV
- New wall decor

**BEDROOM**

- New duvet and shams
- New headboard
- Refurbished side tables and lamps
- New storage console
- New wall mounted 55" TV
- New desk

BATHROOM

- Renovated counters with new hardware
- New mirrors
- New toilet
- New wallpaper

*Mood boards are estimated renderings and actual results may vary

Reflections from our 25-year Members

Over 5000 of our Members have been with us since the beginning! Here, some of our inaugural members share some of their favorite memories and reflect on how Raintree has made a difference in their lives for the last 25 years.

Carlos Gomez Bringas

"Raintree has allowed us to have great family time for the last 25 years. Every year is something special- from visiting Polo Towers to the three Reginas in Cabo, Vallarta, and Cancun. Whether playing golf, seeing archeological ruins, adventures in jungles on zip lines, casinos... in short, these times are engraved in our memories. Thank you for these first 25 years and congratulations! We hope to continue together on this vacation path."



Miguel R. Carrillo Soberón

"Regina Puerto Vallarta is our favorite destination, we started going as a family of four, and now we are group of 11 since our kids are married and have kids of their own. We all look forward to our stay and always enjoy a great time. We have recommended Raintree to many friends that are now members. We also love seeing familiar faces of the staff every year and receiving their warm and friendly welcome upon returning. Thank you for these last 25 years, we will continue to visit Club Regina Vallarta for many years to come!"

#myraintree



Lic. Silvia Pérez Alvarado & Family

"Congratulations and blessings to Raintree for your 25th anniversary!! Buying my membership with Raintree 25 year ago has been one of the best decisions in my life because vacations are such an important family tradition for us- it's how we keep the generations together. The Club Reginas have become the place for our family reunions and where we introduce the new members of our family. One of my brothers and one of my nephews had their respective honeymoons in Cancun, and I celebrated two of my nieces 50th birthdays, one in Vallarta and one in Cancun. Several nephews and now grand-nephews have seen the sea for the first time at the Club Reginas. So many amazing memories!! On behalf of my family and myself, thank you so very much for all your efforts in maintaining the resorts and always making our stays so special."



Enrique & Martha Martinez

"We have loved traveling to the different resorts over these last 25 years. It unites us a couple and we have had memorable and exciting experiences every time we go because each week of vacation is different, and we enjoy it to the fullest! Each resort has created special moments, but our favorite has been watching the whales from the pool in Cabo. We are very satisfied with our Raintree membership- we continue to enjoy all the Raintree resorts as well as its alliances RCI, Diamond, and Prizzma."

Carlos Martínez

"For me and my family it has always been important to enjoy a good vacation, and with RVC, we've found it! We have enjoyed the resorts so much for 25 years. Seeing my children grow up enjoying their vacations and family time every year has been a wonderful experience. Now my children have their own families and doing their own adventures, but I still enjoy it with my father and my sisters, so the fun hasn't stopped!"

Avilés Family

“Our vacations are important to us because they are unforgettable experiences that you share with your family. My children and their wives, as well as myself, really enjoyed the weeks we’ve spent at Club Regina and have many fond memories. A favorite experience is seeing the whales jump at sunset from the balcony of our room!”



David Kemp

“We have treasured our many years since discovering Club Regina Cabo. One of the most beautiful beaches and private resorts in the area. Our favorite memories are all the friends we have made thanks to tequila! We have maintained contact with members from all over the country after meeting for just one week!”

Stewart & Judy Teitelbaum

“Club Regina Puerto Vallarta has truly become a second home for us. We come as many times as possible each year. It’s comfortable, friendly, and kept incredibly clean. As wonderful as the facility is, what makes it truly special to us is the people. The staff, from top down, is wonderful and accommodating. We know any of our needs will be taken care of by the wonderful staff- they just can’t do enough to make a stay as pleasant as possible!”



Escobedo Cabrero Family

“Keeping the membership for many years has enriched our lives for these last 25 years, as it has allowed us to take many different vacations in different destinations and seasons. These vacations are important to us because it brings the family together and allows time to relax and share memorable times together.”

#myraintree



Staff Spotlight

Ramzes Santana

Room Division Manager at Club Regina Puerto Vallarta

How long have you been working for Raintree? I have been with Raintree for 9 years. I actually started as a Pool Concierge, then a was a Front Desk Manager, and 6 years ago was promoted to the Room Divisions Manager.

What does a 'Rooms Division Manager' do? I am in charge of planning, coordinating, and supervising the operations pertaining to units and guest services. I do all this with support from our outstanding managers of each department in the division such as Reception (Cesar Rodríguez), Housekeeping (Humberta García), Public Areas (Trinidad Morales), Reservations (Erika Rodríguez), Animation (Rosa Sánchez), and Bell Boys (Daniel Rodríguez).

What do you look forward to most, either on a day-to-day basis, or throughout the year? Sharing moments with our guests and coworkers. We have been able to create a trusting environment with open communication and support that facilitates performing any task.



What would you recommend for someone visiting the resort for the first time? Several things: when walking around the resort, stop to appreciate its phenomenal architecture (which is no longer seen as much in the hotel industry). It was designed by a very distinguished architect firm, Sordo Madaleno. I also recommend a kayak ride and a stroll around the Marina.

Where is your favorite spot in the resort? The green areas surrounding the pools and the beach. If we're lucky we can see dolphins and whales from the resort!

What is a favorite memory you have from time spent with our Members? My most special memory is the honor of receiving recognition from the family of a Member who had unfortunately



passed away. He loved Club Regina and his widow came to visit us with the sole purpose of recognizing the staff members that her husband wanted to thank in life.

What are some of the best things about living in Puerto Vallarta? It's a very tranquil and safe city. I love the mountains and the nature surrounding it. I also love the extensive gastronomic cuisine that fits every budget.

What are some must do/see things that most tourists may not know about? Venture out of the tourist area and visit the local communities and neighborhoods; they have amazing small food stands and stores.

What do you like to do in your free time? I like exercising regularly, dining out, going to the movies (I go every week), and sunbathing on the beach.

That's a lot of movies! What do you love about them? The thrill of a new story. My favorite genres are horror and mystery. Probably my two favorite movies are Rosemary's Baby and the Insidious Chapter 1.

If you weren't in hospitality, what other career do you think you'd like, and why? Fashion designer. I love the fast-paced environment of that industry and how often it changes.

What's one thing Members might be surprised to learn about you? That I have worked since I was 15 in many positions and industries, many very different to this one. I've been a cashier, I've worked in telemarketing, as a sushi chef, receptionist, kitchen assistant, cleaning assistant, and many more.

Travel News

Key Mexican airports eliminate tourist cards, fast track the entry process

As of August 19th, 2022, mandatory customs forms and tourist cards are no longer required for international travelers* arriving by air at some Mexican destinations. The elimination of the Formato Migratorio Múltiple (FMM), as the form is called, is part of a pilot test implemented by the Mexican government in selected airports to speed up the security process. Fortunately for Raintree members, airports at all three of our Club Regina locations have been selected for this program: Cancun International Airport, Puerto Vallarta International Airport, and San Jose del' Cabo International Airport.

According to authorities, travelers arriving at these airports will only have to go through basic security protocols and present their passports for the quick interview with immigration agents. Tourists entering the country now only need to receive a stamp on their passport rather than a separate card they have to carry until their departure.

Visitors can now expect to get through customs in 10 to 20 minutes instead of the hour or more they used to endure. This means more time spent on what you came to do- vacationing!

*Note: The stamp does not apply to all nationalities. Tourists arriving from Haiti, Honduras, El Salvador, Venezuela, and Brazil will be the exception since visitors from Brazil, for example, are only granted 30-day visas. Also, travelers arriving under special circumstances such as with work visas or student visas, will have to use the electronic FMM.



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We put this program into effect after many requests by the Mexican Tourism Business sector to reduce wait time for tourists. Now normal tourists who come on vacation will not have to fill out the FMM, neither printed nor electronic, and everyone will be granted a permit to stay for 180 days....The program will reduce wait times from hours to minutes.”

Sergio González Rubiera
PRESIDENT OF THE MEXICAN
ASSOCIATION OF TRAVEL AGENCIES

Club Regina Fall Events & Specials



CLUB REGINA LOS CABOS

Mexican Independence Day, September 16th

Celebrate with \$145 margaritas all day at the pools, and a spirited Mexican dinner buffet at Inizio

Aguachile Festival, September 16th, 17th & 18th

Join us for a variety of aguachiles (Mexican ceviche seasoned with chiles) made fresh all afternoon at Altura.

La Cevicheria, October 1st - 7th

All week ceviche made to order will be served at Pool C based on your preferences from a variety of tasty offerings.

Halloween, October 31st

Join us for special activities during the day, and then a festive buffet for dinner at Inizio

Every Thursday in September & October

Taco Night at Inizio Restaurant

Thanksgiving, November 24th

Give thanks with loved ones at Inizio and enjoy our elaborate dinner buffet



CLUB REGINA CANCUN

Mexican Independence Day, September 16th

Poolside Dinner Event with a 4-course Mexican menu, live mariachi and 2x1 margaritas & tequilas

Halloween, October 31st

A special day of family activities including a candy parade, costumes contest, and face painting

Day of the Dead, November 1st

Join us for this Mexican tradition with our Altar of the Dead exhibition and chef's special

Thanksgiving, November 24th

Give thanks with us at Inizio and our special 4-course dinner menu



CLUB REGINA PUERTO VALLARTA

Mexican Independence Day, September 16th

A day of festivities with 2x1 pizzas at Tenampa, then a spirited Mexican dinner buffet at Inizio with 2x1 margaritas

Halloween, October 31st

A special day of family activities including a candy parade, costumes contest, and face painting

Thanksgiving, November 24th

Give thanks with an elaborate dinner buffet with live music and special cocktails



MEMBER LOGIN

Speak to a Raintree Vacation Guide

1.800.424.6532

From the United States or Canada

01.800.667.2711

From Mexico

317.805.9167

For International Calls to the United States

52.55.5283.0848

For International Calls to Mexico

9 am - 8 pm CST

Monday through Friday

9 am - 5 pm CST

Saturday

www.raintreevacationclub.com



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memberservices@raintreeclub.com

Information regarding Membership, use of Points, or issues signing in to the Member Area.

CONTRACTS

contracts@raintreeclub.com

Request a copy of contract (there may be fees associated with these services).

MAINTENANCE FEES

maintenancefee@raintreeclub.com

Questions about payments or maintenance fee, issues with billing, payment plans and options.

RAINTREE BLUE

raintreeblue@raintreeclub.com

Information and assistance regarding this Membership type.

TRANSFERS

transfers@raintreeclub.com

Add or remove beneficiaries/other Members due to death or divorce or transfer Membership to a third party.

TRAVEL CONCIERGE

travelconcierge@raintreeclub.com

Transportation to and from the resort, requests for a special occasion, or general questions about one of our resorts or destinations.

COVID-19 UPDATE

If you would like to speak directly to a Raintree Vacation Guide, please call 1.800.424.6532 from the United States or Canada, or 01.800.667.2711 from Mexico. For international calls to the U.S., dial 317.805.9167. For international calls to Mexico, please call 52.55.5283.0848. The call center's hours of operation are: 9 a.m. to 8 p.m. CST Monday through Friday and 9 a.m. to 5 p.m. CST on Saturday.



Oh, Hello World!

5 INTERNATIONAL TRIPS TO INSPIRE YOUR NEXT GETAWAY



Pack your passport! There's a whole world just waiting to be discovered. Now that travel is back, why not let these international destinations inspire your next vacation? Explore the exotic coastal strip of Malaga. Breathe in the mountain air, and the forest canopy views on a zip-line in Costa Rica. Head to Canada's Fairmont Hot Springs. Wherever you go, let your global travel network get you there.*



Dominican Republic (Punta Cana & Puerto Plata) Dive right into the gem of the Caribbean. Ease into vacation mode along the turquoise waters of Punta Cana or get your fill of sun-soaked days in Puerto Plata.



St. Martin (Sint Maarten Dutch Side) Jet off to the crown jewel of the Caribbean. The smallest land mass to contain two nations, try Sint Maarten – the Dutch side if you're looking for a more laid-back vibe.



Malaga Spain There are so many ways to Olé in Europe's oldest city. Nestled between majestic mountains and the River Guadalhorce, this coastal paradise takes international travel to the next level.



Costa Rica Uncover the extraordinary biodiversity of this Central American playground. Connect with the colorful underwater world on a deep-sea dive. Brave the rapids of the Reventazón River. Surf some of the best swells in the world.



British Columbia, Fairmont Hot Springs When it's time to unwind, head to Canada's largest hot springs. Rejuvenate in naturally heated waters while soaking up the beauty of the Rockies or take a trip to Banff for even more stunning scenery.

READY TO GO?

1. Log in to RaintreeVacation-Club.com
2. Go to the 'Alliances' section
3. Click 'Login to RCI'

Or call **1.800.424.6532**

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