

SEPTEMBER 2024

FALL eNEWSLETTER



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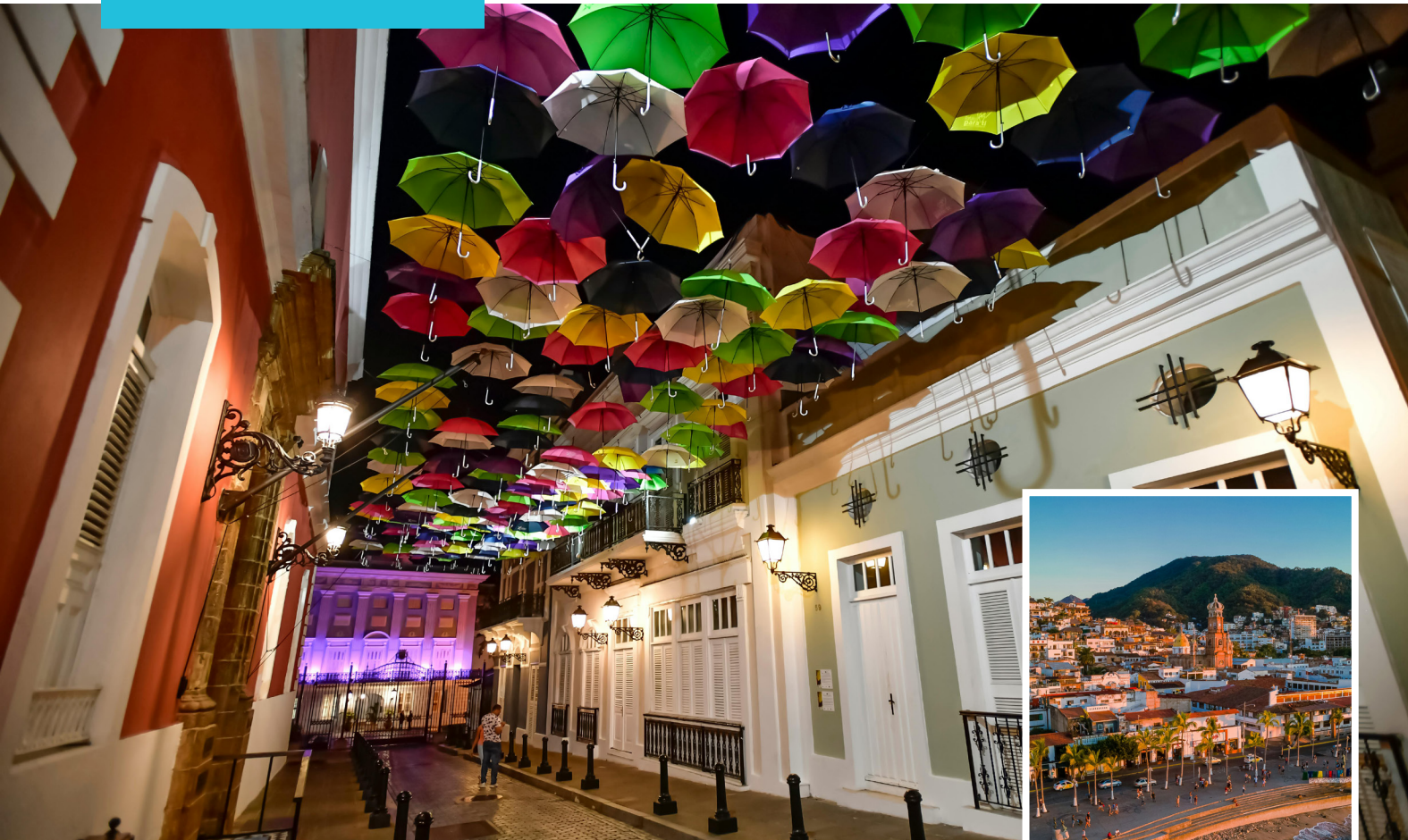
Travel with us and we'll show you what a Memorable Vacation is all about!

www.raintreevacationclub.com



Resort Life

Raintree Vacation Club | Making Vacations Memorable since 1997



Staff Recommendations for Best Puerto Vallarta Experiences

In Puerto Vallarta, you will find a wide range of activities for the whole family to enjoy. From exciting water sports like snorkeling and kayaking to relaxing sunset boat rides, there's something for all tastes and ages.

You can also explore the charming historic town center, visit the colorful local markets, explore the lush jungles and stunning waterfalls nearby, or take a day trip to the one of the nearby historic towns. With so many options available, you're sure to find something everyone in the family will enjoy.

Here we have gathered the best local experiences as recommended by staff members at Club Regina Puerto Vallarta.

Culture

From ancient to modern, come experience some of the many facets that contribute the Puerto Vallarta way of life.

■ Town Tours

Immerse in the local culture and visit the beautiful nearby towns such as San Sebastián, Sayulita, or Talpa de Allende for a true well-rounded Mexican experience.

■ Vallarta Botanical Garden

Explore lush tropical forests surrounded by cultivated gardens and conservatories on this 79-acre botanical garden and experience the abundant beauty of Mexico's native wildlife.

■ ChocoMuseo Puerto Vallarta

Fun for the whole family! Come learn how to make chocolate, and all about the history of Mexican cacao.

■ Act2PV

Experience the largest arts & entertainment venue in all of Puerto Vallarta with three theaters offering musical shows, concerts, comedy, and more!



Adventures

Discover the wonders that Puerto Vallarta has to offer by exploring its lands and waters in a myriad of ways.

■ Los Arcos National Marine Park

Come swim, dive, snorkel, kayak, paddleboard, or just explore. This protected area is famous for its abundant wildlife, both above and below the ocean's surface.

■ Whale Watching

Puerto Vallarta is one of the best places to see humpbacks as they migrate to the warm waters of Banderas Bay. The best time to book a tour is from December to March, and you can even see them from the resort some days, so be sure to pack your binoculars!

■ Zip Lining

The lush canopies of Puerto Vallarta's jungles make this the perfect environment for this fun family adventure activity.

■ ATVs

Take it fast or slow, ATVs are a great way to explore the outdoors where you'll find dirt roads and paths with landscapes that will make you admire the beauty of the region.



Fitness & Wellness

With access to jungle, ocean, urban, and ancient lands, Puerto Vallarta is the perfect place to exercise mind, body, or soul.

■ Cerro De La Cruz ('Hill of the Cross') Lookout

A short, but moderately challenging uphill hike that leads to awe-inspiring 360° views of the city and the bay.

■ Local Bike Tours & On-site Kayaking

Our resort is perfect for fostering fitness - visit our onsite gym or sign up for kayak time or the morning bike tour - staying fit is better in paradise!

■ Spas

Try one of our relaxing massages right on our own beach. Make an appointment at the front desk or ask our concierge about curating an entire spa day in town.

■ Temazcal Ceremony

A pre-Hispanic ritual that takes place in a small, dome-shaped sweat lodge. Allow the steam to relax your muscles, release tension, and cleanse your mind and spirit.

■ Tennis & Golf

Enjoy these favorite past times with the ocean as your backdrop and experience them in a whole new way. Ask our concierge about all the different court and course options in Puerto Vallarta!



Cuisine

You can't truly know a place till you've explored it through its cuisine. Fortunately, Puerto Vallarta is known for its eclectic restaurant scene.

■ Archie's Wok

Top-rated Asian fusion in Vallarta for nearly 40 years.

■ Casa Tradicional

An extensive menu and welcoming atmosphere sure to please any Mexican cuisine lover with their balance of traditional flavors and authentic dishes.

■ La Bodeguita del Medio

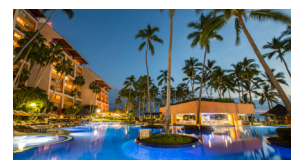
Bringing the feel and flavors of Old Havana to the Vallarta boardwalk, this authentic Cuban restaurant & bar is known for its casual energy, live music, and mojitos.

■ México Latte

A breakfast and lunch eatery celebrating the love of traditional Mexican cuisine with fresh local ingredients.

■ Vitea Oceanfront Bistro

Beautifully simple oceanfront restaurant serving traditional European dishes infused with local Mexican ingredients.



CLUB REGINA
PUERTO VALLARTA
A RAINTREE VACATION CLUB RESORT

To make a reservation, please log into raintreevacationclub.com or call a Raintree Vacation Guide at 317.805.9167 or 1.800.424.6532.

Member Story

Raintree Vacation Club | Making Vacations Memorable since 1997

Mr. & Mrs. Clark on Club Regina Cancun

❤️ #MYRAINTREE

You've been visiting Club Regina Cancun for over two decades, what makes it so special to you? "We started visiting in 1999, when our sons were just 5 and 7 years old. Club Regina Cancun is like family. Much of the staff have been here for a long time and remember us upon our return. We come back year after year for the friendly atmosphere, beautiful beach, and clear ocean!"

What do you look forward to doing the most when you first arrive at the resort? Beach! Sun! Pools! Repeat!

Do you have a favorite time of year to go? We vacation most in May-June when our family are out of school for summer holiday.

Do you have a favorite spot at the resort? Under the palapa with the ocean view! We love that Club Regina Cancun is a smaller resort compared to most in the area, and that it's located at the southern tip of the hotel zone. Both features make Club Regina quiet and peaceful along the tranquil beach.

Any insider tips of must-sees or must-dos in the area for a first-time visitor? Our 2024 trip included our first scuba diving. We wish we had gotten scuba certified years ago so we could have enjoyed more scuba trips in the clear Caribbean waters on all our past trips!

Do you have any particularly special memories at the resort that stand out? As our children "grew up" at Club Regina over the years, now we look forward to new times with our grandchildren. Lots of great memories! Painting every year at Antonio's table, with Antonio and now his son! Bus trips to the grocery store! Watching the turtles! Tours of Xel-Há and Chichén Itzá!

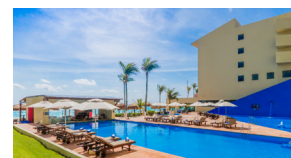


You mentioned the staff as being a key reason you've made CRC your second home, any specific team members that you'd like to highlight?

So many! Mr. Rolando services the beach/pool area and ensures that we find a comfortable place to sun for the day. He works hard, keeping everything clean and neat. Front Desk staff, including Ms. Claudia and Mr. Jesus, are always available to assist with our questions. Mr. Tony and Mr. Ricardo have kindly greeted us for years, care for our luggage, and always help with dinner recommendations!

How have your Raintree vacations impacted you and your family?

We joined Raintree's Club Regina timeshare in 1999 as a young family. The investment allowed us to be committed to taking yearly vacations together as a family, and most were in Cancun. No regrets! I recommend everyone come and appreciate the beautiful beach and water and the friendly staff!



CLUB REGINA
CANCUN
A RAINTREE VACATION CLUB RESORT

To make a reservation, please log into raintreevacationclub.com or call a Raintree Vacation Guide at 317.805.9167 or 1.800.424.6532.

Staff Spotlight

Roberto Chávez

Reservation Manager at Club Regina Los Cabos

How long have you been working at Club Regina Los Cabos?

"It will be six years this Fall. I started as a Front Desk Supervisor in 2018, then was promoted to Reservations Manager in 2021."

What do you enjoy most about your position?

"Getting to know our members and guests, helping them with their needs prior to arrival and during their stay. I love it when members stop by the desk to say hello, tell us how much fun they are having, and just seeing the satisfaction on their face!"

What's your favorite time of day, day of the week, or season at the resort? One of my favorite seasons is 'winter', from November to March, because of the amazing whale watching. We are in such a privileged location because they can be seen from all over the property, often jumping and putting on a show for everyone. And my favorite time of day at the resort is seeing the spectacular sunrises early in the morning!



What is one of the best things to do at the resort that most might not know about?

Honestly, it's that you can enjoy this amazing visit from the whales right from the balcony of your room, and that you can also see dolphins and manta rays! So many of our guests – new and old- are amazed to be able to enjoy whale watching and the varied sea life right from the comfort of their room, or from the spectacular terrace of our Inzio restaurant.

Can you recommend a lesser-known landmark or cultural attraction in the area that most tourist

don't know about? Many aren't aware that the Tropic of Cancer line crosses the Baja California Sur peninsula. There is a neat sculpture and small monument marking where it passes. It's about an hour from the resort, right outside the picturesque small town of Santiago.

What do you like most about Cabo, and what are some of your favorite things to do here? I have lived in Los Cabos for over 18 years, and I love that I can spend my free time on the beach. I also enjoy going to all the different restaurants with varying culinary options, and that's there's always a new place to discover!

Do you typically prefer to spend time in San Jose del Cabo or Cabo San Lucas? I really like the tranquility of San José del Cabo, walking through the center where there are several art galleries, cafes, and restaurants.

Tell us about your family, what do you like to do together? My family and I love to travel and visit different destinations. I typically go with my brother, sister, and dad. Our next trip will be by road through the south of Mexico.

What hobbies or activities do you enjoy? I like reading, especially fiction and suspense books, and also listening to music and going to the movies. My favorite authors are Ben Kane, Ken Follet, and John Katzenbach. I am a huge fan of the Star Wars movies and have a small, but growing collection. But the movie I'm most excited about this year is Joker 2, I'm very much looking forward to its release in October!

What's something Members might be surprised to learn about you? My friends tell me that I have a gift for cooking and that I should open a restaurant ... perhaps one day I will take their advice!

Fall Fun at Club Regina



Club Regina Cancun

- **Mexican Independence Day, September 15th**
Celebrate with a festive Mexican buffet dinner at Inizio with live music and entertainment activities
- **Halloween, October 31st**
Join us at the pool for face painting, family activities, and a special 'spooky' drink at the bar
- **Thanksgiving, November 28th**
Give thanks with us at Inizio and enjoy an exquisite 4-course menu with your family and friends

Club Regina Los Cabos

- **Mexican Independence Day, September 15th**
Celebrate with a spirited Mexican Fiesta buffet dinner at Inizio
- **Mexican coffees at special prices at Magic Breeze**
All September
- **2x1 Clericot Special**
9pm – 10pm, through October 15
- **Ribs Combo Special for \$449 MXN**
Wednesdays, through October 15
- **Halloween & Day of the Dead, October 31st & November 1st**
Join us at Inizio for a festive dinner buffet on the 31st, and a special a la carte dinner menu on the 1st
- **Thanksgiving, November 28th**
Give thanks at Inizio and enjoy an elaborate buffet full of exquisite dishes to enjoy with the family

Club Regina Puerto Vallarta

- **Mexican Independence Day, September 15th**
Join us for a spirited Mexican Fiesta buffet dinner at Inizio
- **Halloween, October 31st**
A fun day of family activities plus a special drink of the day served at Tenampa Pool Bar
- **Thanksgiving, November 28th**
Give thanks with us and enjoy an elaborate dinner buffet with live music
- **Fall Happy Hour at Tenampa Pool Bar**
1pm – 2pm, all season long
- **Magic Breeze Combo Deal**
Get a scrumptious Frappuccino plus Churro for \$165 MXN

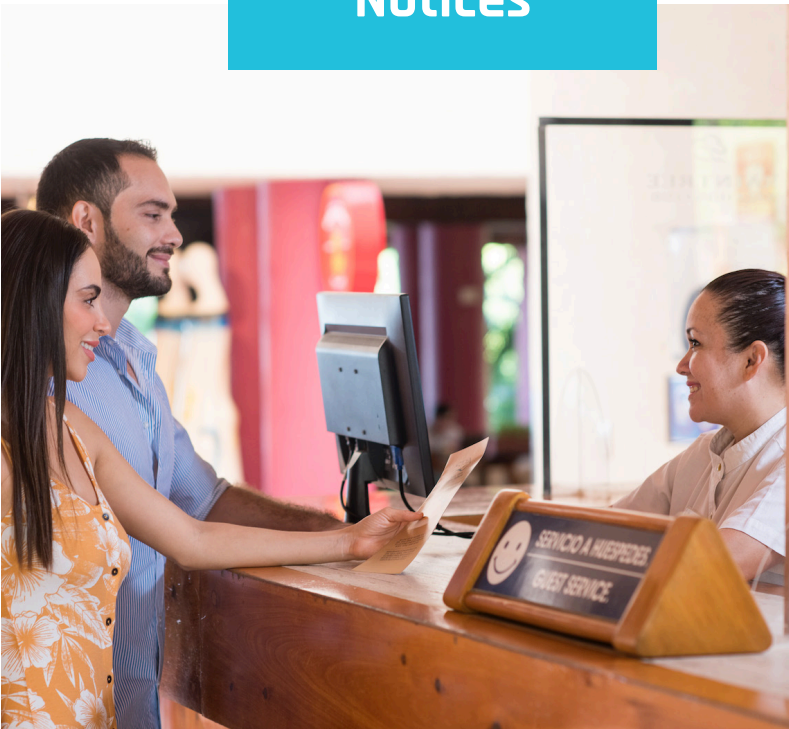


Important Reminder about Reservations

Please remember that the person checking into the resort must match the name on your reservation and present a matching identification. If the Raintree Member is not the person traveling, he or she needs to call a Raintree Vacation Guide to update the reservation with the name of the person(s) who will be traveling. If this person is not an immediate family member, a Guest Certificate Fee may apply.

We appreciate you taking care of this important security policy in a timely manner prior to arrival, as we want you to have a carefree vacation experience from start to finish. If you wait till you arrive at the resort, it will greatly impede the check-in process. This adds more work for our staff and more wait time to everyone's check in process.

Thank you for your understanding as Raintree continues its efforts to keep you informed so you can best plan for and enjoy extraordinary vacation experiences. If you need to update the name on your reservation or if have any further questions, please contact a Raintree Vacation Guide at 1-800-424-6532, or locally at 317-805-9167.



Child Exploitation Prevention Program in Mexico



We are honored to inform you that each of our Club Regina resorts have made a formal commitment to the prevention and rejection of child trafficking and exploitation in the tourism industry. **On June 10th, 2024, Club Regina Cancun, Club Regina Los Cabos, and Club Regina Puerto Vallarta signed the National Code of Conduct for the Protection of Children and Adolescents in the Travel and Tourism Sector with the Ministry of Tourism of the Government of Mexico, and we are committed to implementing its statutes and mission.**

As part of the Travel and Tourism industry, we believe it's our responsibility to get involved in this important matter. Our commitment involves informing you, our valued Members, along with our guests and suppliers about the following:

- We are an establishment that guides its activities under the framework of corporate social responsibility to assist in the prevention, detection, and denunciation of any form of exploitation of children and adolescents.
- Within our facilities and in accordance with the commitments derived from the National Code of Conduct, we develop actions to protect the rights of children and adolescents, including education, awareness, and training for our managers, employees, and collaborators, as well as for our suppliers and service chains associated with the company.
- We reject any type of human trafficking, especially the sexual and labor exploitation of children and adolescents, so in the case of detecting a situation related to this type of crime involving any client or provider, we will activate our Protocol of Action and we will inform the corresponding authorities.
- The managers, employees, and collaborators who are part of this establishment endorse the commitment made with the Ministry of Tourism through the adoption of the National Code of Conduct, to offer our services with the quality and kindness that our guests deserve. We contribute to develop ethical and sustainable tourist destinations, for domestic and foreign travelers, where human rights are respected.



Thank you for supporting us in our commitment to helping the travel and tourism industry fight against child exploitation.

YOUR KEY TO ULTIMATE FLEXIBILITY

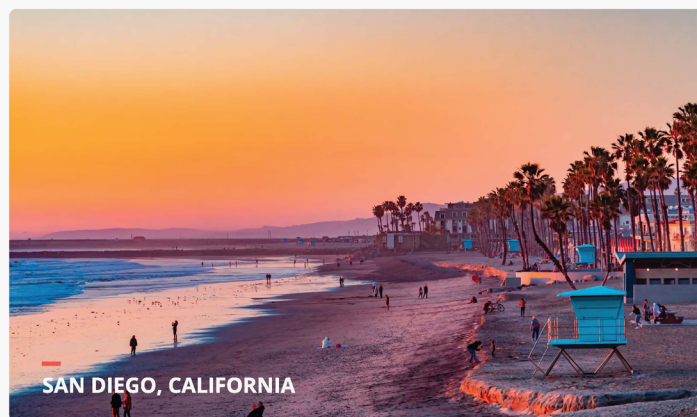


Scored tickets to a Broadway show in New York City? Want to explore San Diego before a cruise? Looking to meet up with friends for an epic weekend in Miami?

With Exchange Plus, you combine your Points with cash to access popular destinations or dates previously unavailable or harder to book. Plus, Points Protection is included, so your spontaneous trip can stay...spontaneous.

For members outside the United States, Canada, and the Caribbean, Points Protection is not included and the standard cancellation policy applies.

For More Details Visit
RCI.COM/RAINTREEEXCHANGEPLUS
Or Call A Travel Guide.



SAN DIEGO, CALIFORNIA



SAVANNAH, GEORGIA

How to Log In To RCI

- ▶ **Step 1:** Log in to RaintreeVacationClub.com
- ▶ **Step 2:** Go to the 'Alliances' section
- ▶ **Step 3:** Click 'Login to RCI' Or Call **1.800.424.6532**

These vacations are limited and subject to availability. *Exchange Plus vacations require an exchange fee ranging from \$399-\$1,599 USD/\$580-\$2,333 CAD and 40,000 Points depending on unit tier. †Points Protection is not insurance. Exchange fees are not covered. Exchange Plus will refund points and may refund booking fee dependent on time of cancellation based on booking rules. Travel benefits are administered by third party providers under contract with RCI, LLC. RCI, LLC is not responsible for any activities or services provided third-party providers. Some restrictions apply. Please visit RCI.com for details. Registration as a Seller of Travel does not constitute approval by the State of California. Exchange: CST: 2046555-50, Fla. Seller of Travel Reg. No. ST-26552, Washington Seller of Travel Reg. No. 602357907, Rental: CST: 2081369-50, Fla. Seller of Travel Reg. No. ST-36515, Washington Seller of Travel Reg. No. 602560941, Hawaii Seller of Travel Reg. No. TAR-6309, Hawaii TAT Broker ID #TA-023-193-6000-01 6277 Sea Harbor Drive, Orlando, FL 32821 RCI® and related marks are registered trademarks and/or service marks in the United States and internationally. All rights reserved. © 2023 RCI, LLC. All rights reserved.



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Book, review account, pay maintenance fee, view resort directory & newsletters, and more

Speak to a Raintree Vacation Guide

1.800.424.6532

From the United States or Canada

01.800.667.2711

From Mexico

317.805.9167

For International Calls to the United States

52.55.5283.0848

For International Calls to Mexico

9 am - 8 pm CST

Monday through Friday

9 am - 5 pm CST

Saturday



Send an e-Mail

If you need to contact our corporate office, we encourage you to communicate first by email. Here are the contact emails for our corporate office departments:

MEMBER SERVICES

memberservices@raintreeclub.com

Information regarding Membership, use of Points, or issues signing in to the Member Area.

CONTRACTS

contracts@raintreeclub.com

Request a copy of contract (there may be fees associated with these services).

MAINTENANCE FEES

maintenancefee@raintreeclub.com

Questions about payments or maintenance fee, issues with billing, payment plans and options.

RAINTREE BLUE

raintreeblue@raintreeclub.com

Information and assistance regarding this Membership type.

TRANSFERS

transfers@raintreeclub.com

Add or remove beneficiaries/other Members due to death or divorce or transfer Membership to a third party.

TRAVEL CONCIERGE

travelconciierge@raintreeclub.com

Transportation to and from the resort, requests for a special occasion, or general questions about one of our resorts or destinations.



www.raintreevacationclub.com

Sign Up for e-Statements

Continuing in Raintree Vacation Club's efforts to "Go Green", Members have the option to opt in for Electronic Maintenance Fee statements instead of the paper statements that are mailed to the address on file.

INSTRUCTIONS