

FEATURED STORY

A UNIQUE EXPERIENCE

TURTLE CONSERVATION AT CLUB REGINA CANCUN

Each year, from May through November, endangered sea turtles instinctively return to Mexico's 6,000 miles of beaches to lay their eggs and continue their species. For guests at Club Regina Cancun, the turtles' arrival offers a rare glimpse at an ancient life ritual, and the chance to play an active role in sea turtle conservation.

In cooperation with the General Directorate of Ecology, Club Regina Cancun and other resorts participating in Mexico's Marine Turtle Protection Program are part of one of the globe's most advanced sea turtle protection initiatives.

Mexico is considered as the country of sea turtles- six of the world's seven sea turtle species can be found here. Cancun, part of the Yucatan Peninsula which provides many nesting beaches with key nutritive feeding locations, is recognized globally for sea turtle inhabitation and conservation. Club Regina Cancun's program has helped the Leatherback, Green, Loggerhead, and even the critically endangered Hawksbill species.

This annual rite makes our Members and guests witnesses to conservation. They watch trained Raintree staff recover freshly laid eggs, document the clutch, and relocate the eggs to new nests. There the eggs will lay, buried 20 inches down, incubating from 45 to 60 days. Under the staff's protective eye, poachers, birds and other predators are kept away until they hatch.

Hatchlings then dig their way to the surface, where the sound of waves and moonlight reflecting upon the water lure them to the sea.



In 2017, our program relocated 72 nests and 8,590 eggs, with 7,961 hatchlings released to the sea. Over the past four years that detailed records have been kept, Club Regina Cancun has released more than 29,500 hatchlings. Scientists believe fewer than 10% of hatchlings will survive to reproduce – and lay their eggs on the same beach from which they hatched – between 8 and 12 years later.

To further boost turtles' chances of success, Club Regina Cancun recently launched the "Skip a Straw, Save a Sea Turtle" campaign. To reduce plastic waste, the resort provides drinking straws only when requested. For a product that has a useful life of a few minutes, straws take around 500 years to degrade, said general manager, Daniel Pantaleón. Worse, when plastic like this ends up in the ocean, it has been proven deadly to marine life. During this turtle season, guests will find posters and table-toppers across the resort that educate the danger plastic straws can impose on our turtle friends.

"All of us – staff and guests alike – contribute our efforts to make this a better place to live, for people, turtles, and other sea life," he said. "By being a part of this campaign, guests will feel that by simply not using a straw, that can make the difference between extinction and conservation of a better world."



IF YOU COME ACROSS A TURTLE DIGGING HER NEST OR LAYING HER EGGS, OR A HATCHLINGS EMERGING FROM THE SAND...

- **Do not disturb.** Sea turtles in Mexico and in many areas around the world are federally protected species.
- **Stay quiet.** Whisper, use no flashlights or flash photography, don't smoke, and keep at least 10 meters' distance.
- **Don't touch.** Mothers may get spooked if touched while laying their eggs. Touching hatchlings can spread harmful germs or sunscreen. Don't help the hatchlings to the sea. Though the hatchlings' crawl to the water may seem arduous, they've been doing it for more than 200 million years.

TIPS & TRICKS

TRAVEL HEALTH INSURANCE LEND'S PEACE OF MIND IN THE MEXICAN SUNSHINE



Preparing for your vacation at one of our Mexican resorts? Then you likely have your airline ticket, passport, even medications in hand. But what about travel health insurance?

Travelers heading abroad, whether to Mexico or anywhere across North America, might not realize their standard health insurance likely is not valid or offers insufficient coverage for an emergency outside the country. Even those U.S. policies that provide some coverage abroad offer extremely limited benefits.

Because the Mexican national healthcare system, Instituto Mexicano del Seguro Social, has no reciprocal agreements with U.S. or foreign insurance carriers, you'll pay out of pocket for a trip to the doctor, E.R. or hospital. Once you return home, you'll face negotiating possible – if any – reimbursement with your insurance provider.

Avoid the headache. Travel health insurance offers fairly inexpensive, yet invaluable protection should you become sick or injured abroad. Even if your primary health insurance, employer, retiree, or TRICARE plan provides some coverage, travel health insurance may bridge coverage gaps.

The first place to inquire is your primary health insurance provider. Many offer international travel health insurance. Website [Reviews.com](https://www.reviews.com) and [InsureMyTrip](https://www.insuremytrip.com) each offer various plans depending on traveler needs, duration of stay, or other variables.

For traveling seniors, Medicare may cover inpatient hospital, doctor, ambulance services, or dialysis while traveling abroad, but little else. Some Medicare Advantage and Medigap supplemental insurance policies, like those labeled C, D, F, G, M or N, may cover emergencies or urgent care. Deductibles, out-of-pocket, and lifetime maximum costs apply, according to [AARP](https://www.aarp.org).

Before leaving, pack your domestic and travel health insurance or Medicare card or documentation; print and carry claim forms for each. Visit the U.S. State Department's travel website www.travel.state.gov for general information and [pre-travel tips](#).

U.S. citizens faced with a medical or any emergency while traveling abroad can contact the nearest U.S. embassy or consulate website or office (www.usembassy.gov); click the "Citizens Services" for more information. To find physicians while abroad, visit the International Association for Medical Assistance to Travellers (www.iamat.org).

Our Mexican and Canadian Members face similar issues. Since Instituto Mexicano del Seguro Social lacks agreements with foreign insurance providers, Mexican nationals traveling abroad should seek travel health insurance, possibly from the same U.S. sources listed here.

Similarly, those on Canadian provincial or territorial health plans receive little to no coverage outside Canada, according to the Canadian government [website](#). The site suggests travelers inquire about and closely review the terms of travel health insurance before departure.

"The Government of Canada will not pay your medical bills," the site warns. But the right travel health insurance will, helping ensure worry-free getaway.

WHEN REVIEWING DIFFERENT POLICIES, MAKE SURE TO ASK WHETHER...

- Mexico, or any other countries you plan to visit, are covered?
- Standard benefits apply and pre-existing conditions are covered? Is direct payment made to provider, or will I have to pay some expenses out of pocket then seek reimbursement from the carrier? What are the out-of-pocket limits and do limitations, exclusions, or pre-existing conditions apply? Are there activity-based limitations?
- Does the company have an international toll-free number and agents who can help find and coordinate care with English-speaking medical providers?
- Medical evacuation and repatriation back to the U.S. is included or available as a policy rider? Left uncovered, this can cost \$50,000 or more, depending on your location and condition. Check your credit card perks, too. Some cover transport, evacuation, and other accident benefits.

MY RAINTREE

MEMBER POSTCARD

Di Lincoln at Club Regina Los Cabos



Di Lincoln of Ware, Massachusetts, has been a Member for over 15 years. This year, she's already visited Club Regina in Cancun and Los Cabos, and this summer her son and daughter-in-law will spend a week in Hawaii at Raintree at Kona Reef for a friend's destination wedding! The Lincolns know how to make the most of their membership, and in Di's words, "it just keep getting better and better."

Di and her boyfriend, Dave, recently returned from a reinvigorating two-week stay at Club Regina Los Cabos. Dave had never been to Los Cabos, and it is one of Di's favorite places, so on the spur of a moment they decided this was the place to escape to. Plus, Di added, "His favorite food is avocado!" The result? , "Our stay was magnificent! The location, along with the meticulously maintained grounds, is so beautiful it's almost indescribable."

While at the resort, Di shared some of her photos with us on Facebook. Captivated by the vibrant colors and composition, we wondered if she was a professional photographer. "No," she said, "it's really easy to get good pics here – everything is absolutely beautiful."

Members often tell us it's the staff that make their vacations great. While striving to provide excellent service, many have said it goes beyond that, as when arriving at the resort it feels like coming home to old friends. Even though it was Dave's first visit, Di says they felt the same way: "The entire staff was fabulous, welcoming & responsive and took care of all our needs; with a special shout-out to the pool-side staff – their service was amazing (and happy hour drinks were incredible)! We simply enjoyed spending time by the pool and making new friends! Everyone felt like family."

The friendly and familial atmosphere is infectious. It starts with the staff, and spreads to the Members and guests throughout the resort. "Folks are just enjoying themselves and are so relaxed that it's just easy to strike

up a conversation. You always have something in common! You get to see the same faces and then, before you know it, you're saving each other lounges!"



"...it's really easy to get good pics here ~ everything is absolutely beautiful."

Di and Dave clearly had a wonderful and memorable time during their stay at Club Regina Los Cabos. As a veteran Member, we wondered if this was her favorite of our resorts. "That's a tough one, as I really enjoy Cancun for the beach and ease for us to get there ... but I absolutely love the property, grounds and location of Cabo – enough that I'm willing to travel the entire day to get there (and still want to return)!"

WE'D LOVE TO HEAR FROM YOU! If you just returned from vacation in one of our resorts and want to share your story and photos, send them via inbox on our [Facebook](#) pages or tag us on [Instagram](#) (make sure your settings are public so we can see them). And Remember - use the hashtag **#MyRaintree**



SOCIAL MEDIA ROUND-UP

Staff Appreciation

A group of approximately 15 people are posed for a photo in an indoor setting. In the front row, from left to right, there is a woman in a white shirt and tan skirt, a woman in a green polo shirt and tan pants, a woman in a purple polo shirt and black pants, a man in a white short-sleeved button-down shirt and tan pants, a man in a white short-sleeved button-down shirt and tan pants, a man in a white short-sleeved button-down shirt and tan pants, a woman in a pink short-sleeved top and a black and white polka-dot skirt, and a man in a tan uniform holding a large framed certificate. The certificate has the IACA logo and text. In the background, several other people are visible, some wearing uniforms. The setting appears to be a formal or semi-formal event.

provide a wonderful experience for your guests...which is why we think of CR Cabo as "our happy place". 😊



Rose Huerta THE SPEED OF THE TEAM IS DETERMINED BY THE SPEED OF THE LEADER.....FELICIDAD.....MUY BUENO EMPLEADOS. EL MEJOR DE

A large group of approximately 20 people, mostly men in light blue or yellow uniforms and a few women in business attire, are posed for a group photo. They are standing in several rows, smiling for the camera. The background is a plain, light-colored wall.

Rose Huerta THE SPEED OF THE TEAM IS DETERMINED BY THE SPEED OF THE LEADER.....FELICIDAD...MUY BUENO EMPLEADOS. EL MEJOR DE TODOS. BESOS Y ABRAZOS TODOS EL MUNDO!!!!!!!!!!!! QUE DIOS TE BENDIGA! ❤️❤️❤️👑👑👑👑👑👑

Jackie Ritter-Vogel Please brag. You are all so wonderful, welcoming, helpful...this award is SO well deserved!!!!

Some of our most popular photos in social media are the ones we post with our staff members in them. In April, RCI awarded Club Regina Los Cabos with the Gold Crown in hospitality and Excellence in Service for guest satisfaction. We posted a photo of our team with the awards and your comments were incredibly generous and beautiful. This means a lot to us!

We thank all of you for your kind words and invite you to keep in touch with us on [Facebook](#), [Instagram](#), and [Twitter](#). Share your thoughts, photos, and experiences. We'd love to hear from you! **#MyRaintree**

THE MEANTIME, CHECK OUT HOW THESE FABULOUS STAFF MEMBERS HAVE BEEN ENJOYING TIME WITH YOU:



STAFF SPOTLIGHT



EDELBERTO SOTO

BELLBOY/TRAM DRIVER SINCE 1999
CLUB REGINA LOS CABOS



2017 EMPLOYEE OF THE YEAR (FRONT)



What does a typical work day look like for you? I love that every day is different and brings new challenges. That's what I really like. I help Members from the point they arrive, throughout their stay, and when they leave the resort. I try to give them a personalized service.

We've seen on social media that Members call you "Gato"?

How did you get this nickname? My old supervisor, many years ago, gave me this nickname 'the cat' because he said I was always happy and with a smile on my face like 'Felix the cat'. After a while, everyone started calling me that, even some Members. I like being known for being happy and having a smile.

What is a fond experience with a Member that stands out after all these years? There are too many, but the best thing is when they recognize me or ask for me. One funny time was when a very young Member greeted me saying "hello 'gato', how are you?" I didn't recognize him, then I found out he was the grandson of a Member who had heard all about 'el gato'. I was surprised to learn this Member had a grandson and to realize that I had known him that long!

What makes Raintree the kind of company you want to work with for all these years? This is a place where you can be yourself and you can build long lasting relationships with coworkers and Members. While there are standards and rules to follow, it feels like being part of a family. People constantly ask me how is it possible that I've been in the same position for such a long time, and I always reply that it's because I love my job and it is fun!

You mentioned coworkers are like family- what are some things the staff does together that you enjoy? I love the monthly meetings because they are very dynamic and employees get recognized for their job. However, my favorite is the Christmas party at Club Regina. That's when I see my work family really enjoy a good time!

Where are you most likely to be found in your free time? I like to go out to different towns with my daughters. I also enjoy long distance drives very much.

What is one of your favorite things to do in Los Cabos? I love riding my bicycle because that's a great way to enjoy nature.

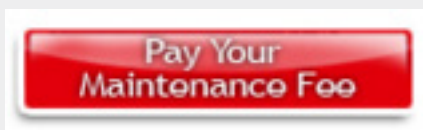
E-STATEMENT ENROLLMENT*

JULY 2018

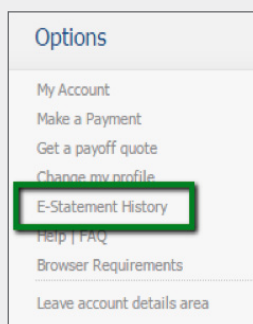
Continuing in Raintree Vacation Club's efforts to "Go Green", Members have the option to opt in for Electronic Maintenance Fee statements instead of the paper statements that are mailed to the address on file.

Through the maintenance fee section after logging on to www.raintreevacationclub.com with their credentials, Members can opt in to these benefits by following the steps below:

1. Log into raintreevacationclub.com using your personalized credentials and click on **"Pay Your Maintenance Fee"**

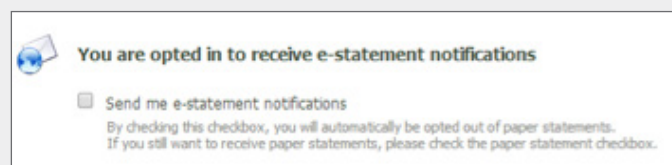


2. In the Options section, select **"E-Statement History"**:



3. This will open your E-Statement

4. Mark the **"Send me e-statement notifications"** checkbox.

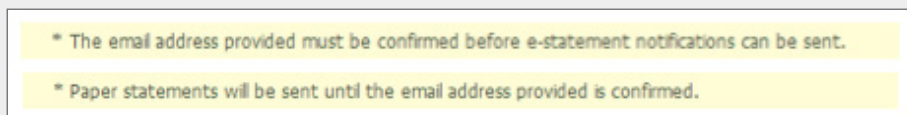


Select the accounts for which you would like to receive E-statements.

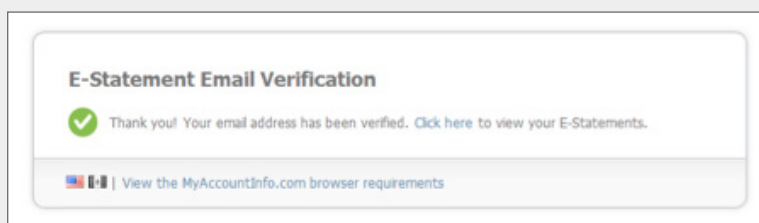
Select an email address by using the **"Select an Email Address"** drop-down list. If the email address that you wish notification to go to is not listed, enter the email address in the **"Enter in an email address"** box.

Click the **'Save Changes'** button

5. Members will be sent an email requesting them to confirm the e-mail address. The following messages will display:



6. From the email, click the link. The email confirmation page opens:



It's that easy! Please feel free to contact a Raintree Vacation Guide by calling 1-800-424-6532, or you may contact Member Services via email at memberservices@raintreeclub.com, if you need assistance with your credentials or logging into Raintree's website.

*Available in English and Spanish only, based on nationality of residence on file

CLUB REGINA LOS CABOS GOLF SPECIALS



By partnering with **QuestroGolf**, Members staying at Club Regina Los Cabos can now play at 3 nearby golf courses at discounted rates. These special rates will vary by season. The rates for July 1st – October 31st, 2018 are as follows:

PREFERRED RATES USD INDIVIDUAL ROUNDS	CABO REAL PUBLIC PARTNER	CAMPESTRE SAN JOSÉ PUBLIC PARTNER	PUERTO LOS CABOS PUBLIC PARTNER
18 HOLES TWILIGHT 12:30 PM	\$180.00 \$150.00 USD \$125.00 \$105.00 USD	\$140.00 \$120.00 USD \$100.00 \$85.00 USD	\$210.00 \$180.00 USD \$150.00 \$130.00 USD
FORE FOR 4 PROMO RATES PER FOURSOME (*NO TIME RESTRICTION)	\$480.00 USD	\$420.00 USD	\$580.00 USD INCLUDES FOOD & BEVERAGES

2 ROUND PASS

\$260.00 USD

3 ROUND PASS

\$345.00 USD

5 ROUND PASS

\$525.00 USD

Rounds may be played at any of our three golf courses • Each pass used at Puerto Los Cabos will incur a \$20 USD surcharge due to all-inclusive food and beverage palapas • Golf pass is personal, non-transferable • Golf Pass is valid for 14 days, once initial round is played

All rates and promos are valid up to 12 golfers. Group service fee will apply to all groups larger than 12.

QUESTRO GOLF POLICIES

Cancellation Policy: Our cancellation policy is 24 hours in advance. If you need to change or reduce the number of players in your group, please do so at least 24 hours prior to your tee time. Failure to do so will result in a full charge.

Green Fee includes: 18 holes, one shared golf cart per round, use of driving range prior to round and bottled water.

Our Pace of Play is 4 hours, 30 minutes. By booking this reservation you are in agreement and acknowledgement of our pace of play requirements.

Dress Code (Golfers and Riders): Appropriate golf attire is required. Collared golf shirts and Bermuda / golf style shorts are allowed. Please note that denim, swimwear, cut-offs, t-shirts, halter tops, tank tops, and flip flops are not permitted.

Outside food and beverage is not permitted

Riders are permitted based on availability of golf carts and cannot be guaranteed in advance. Please contact the golf course the same day of play, to confirm availability. Rider fees are \$45 USD at Puerto Los Cabos and \$35 USD at Cabo Real & Club Campestre San José.

CLUB RENTALS: AVAILABLE AT \$55.00 USD
Prices subject to change

Hi-res photos of the courses are available here:
<https://www.questro.net/QUESTRO-GOLF>.

20% OFF RENTAL RATES*

ON RESERVATIONS BOOKED WITHIN 14 DAYS OF CHECK-IN

LAST MINUTE STAYS ON ALL RESORTS



CIMARRON GOLF RESORT

15% Discount on Studio and One Bedroom Units

From June 1, 2018 to October 31, 2018

[BOOK HERE](#)



VILLA VERA PUERTO VALLARTA

15% Discount on Studio

From July 1, 2018 to October 31, 2018

[BOOK HERE](#)

*Reservations will need to be booked between June 1, 2018 and October 31, 2018.
All reservations subject to availability.



Pick your *paradise.*

Beaches and Cities and Mountains—oh my! No matter what paradise looks like to you, RCI can help you go there. RCI® affiliated resorts are located in exciting destinations across the country (and around the world) so that you never have to limit your vacation dreams.

POPULAR DESTINATIONS*



Get started at raintreevacationclub.com or call **1.800.424.6532**.

1. Log in to raintreevacationclub.com.
2. Go to the “Alliances” section.
3. Click the “Login to RCI” button to link to your RCI® subscribing member account.

Participation in the RCI Points® exchange program as a Raintree member requires an additional fee after the first year of membership.

*These vacations are limited and subject to availability based on your accessible Points balance.

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Nevada Seller of Travel Registration No. 2002-0793. Washington Seller of Travel Reg. No. 602357907.

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