

DECEMBER 2024



# WINTER eNEWSLETTER



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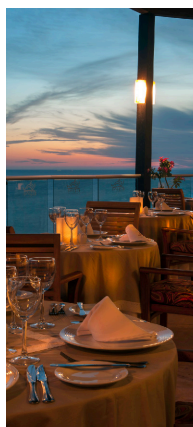
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Travel with us and we'll show you what a Memorable Vacation is all about!

[www.raintreevacationclub.com](http://www.raintreevacationclub.com)







## Giving Back Our Three Kings Day Tradition at Club Regina

Our Club Regina staff members have a long tradition of donating items to give out in their local communities at different times throughout the year, collecting everything from linens to food. But the first giving of the year is always extra special as it focuses specifically on the children in their local communities. In honor of Three Kings Day, every January 6th, select staff members are picked to hand deliver donations such as toys, clothes, candy, and pinatas. Some years, the kids are even invited to spend some time at the resort, enjoying the pool and a nice meal.

Service and support to our local communities is one of our core values at Raintree, and we are so honored to have employees who enthusiastically embrace and contribute this charitable spirit. It's also not unusual for Members to

notice our collection efforts and ask how they can help - further testament to the Raintree community!

If you're interested in bringing donations on your next vacation to contribute with one of our Club Regina resorts, we gladly accept clothing for all ages, linens, and toys. Please be sure the items are gently used or new and in good condition and bring them to the front desk receptionist at any Club Regina location.

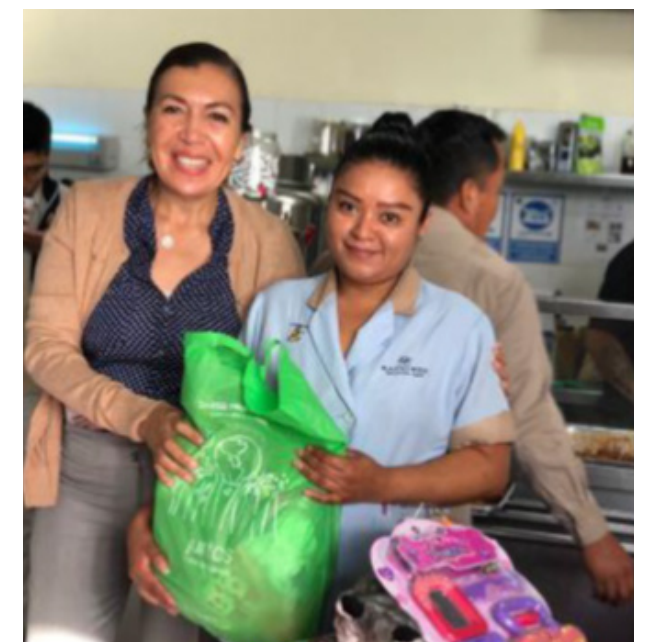
As we approach these winter holidays, we are so thankful for every Raintree employee and Member, who not only embody the spirit of service during this season of giving, but that we are a community that believes in creating memorable experiences with each other and with those less fortunate around us all throughout the year!

## January 6th

### "Three Kings Day"

As an extension of the Christmas holiday, this day is a celebration of the three Wise Men and focuses on gift giving, family, and delicious treats. For many children in Mexico, it's the three Wise Men who bring Christmas gifts, not Santa Claus, and in the days leading up to the holiday, kids will write letters with their hopes and dreams to the Magi. And instead of leaving out milk and cookies, shoes filled with hay for the kings' camels are left out on January 5th, so the next morning children will find their shoes now filled with candy and small gifts.

Another key feature of Three Kings Day in Mexico is rosca de reyes, or "kings' cake". This flaky pastry is shared between family and friends on January 6, and somewhere within the cake is hidden a little plastic baby figurine. According to Mexico tradition, whoever finds the baby in their cake gets to invite those present to a meal of tamales on February 2, the Candlemas Day, a day that celebrates the Virgin Mary.



## COMMUNITIES WE'VE SUPPORTED IN 2024:

### CANCUN:

- **Cancun Pro Kids** - Provides care for orphaned children, in conditions of abuse or poverty
- **UNID Cancun** - An educational and job skills development center
- **Orgullo Ciudadano** - Support for senior citizens in precarious conditions

### LOS CABOS:

- **Vado de Santa Rosa** - An impoverished community in San José Del Cabo
- **Boquitas Felices** - A community dining center in Cabo San Lucas
- **Banco de Tapitas** - Supports kids' cancer treatments

### PUERTO VALLARTA:

- **Pasitos de Luz** - Provides care for children with disabilities from low-income families
- **Youth Integration Center** - Mental health and addiction services for local youths
- **Fundación María Luisa** - Social interventions for vulnerable communities



## Member Story



Raintree Vacation Club | Making Vacations Memorable since 1997

## Ray and Laura Greene on Kona Reef in Kailua-Kona, Hawaii

Members since 2003

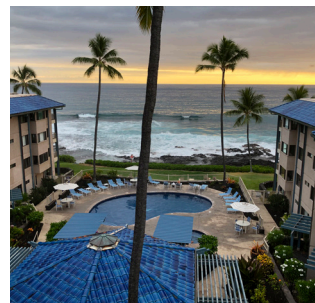
❤️ #MYRAINTREE



**What are the “must see/do” things would you recommend for the area?** Try some of the oceanfront restaurants that are within walking distance. Tour the Kilauea volcano; visit the amazing beaches like Hāpuna Beach, Magic Sands, A-bay, and Kua Bay; do some snorkeling; and the scenic driving to Hilo is also a must.

**Any fond memories of a special experience or occasion while staying at Kona Reef that stand out?** Too many! Many great family-and-friend-accompanied stays have been had by us at this resort through the years.

**How has being a Raintree member impacted your family?** Raintree Vacation Club resorts and its alliances have been the mainstay of our favorite and best family vacation times over the past 21 years. And not just in Hawaii, we and our friends and family members have also stayed at 2 of the excellent Club Regina resorts in Mexico – the Los Cabos and Puerto Vallarta locations. Many thanks to Raintree Vacation Club, Club Regina, and the LaTour-managed Kona Reef resort for our many fine vacations and stays of the past 20-plus years!



**What makes Kona Reef so special? Why is it the resort you return to yearly?** Kona Reef is an oceanfront resort close to town, it's a well maintained, clean resort with free covered secure parking. The units have full kitchens, complete with washer and dryers, and several have an ocean view. We are annual regular guests at the Kona Reef because of its location, its amenities, and the friendly, highly professional Raintree/LaTour management staff. We've always enjoyed quiet, comfortable times here. Because of all of this, it is our favorite Hawaiian resort!

**Who do you typically travel with to Kona, and do you have a favorite time of year to go?** We typically spend multiple weeks at the Kona Reef with family and friends every year. We've been every season, and any time of year has been a good experience for us and our guests.

**What do you look forward to most when first arriving?** Its ambiance, its ocean views! And the location, it's near many things in town we like to walk to.

**Any insider tips or suggestions on the resort or area for a first-time visitor?** Using the pool and its poolside, resort barbecues often makes for a picturesque sundown experience; as also does sitting oceanfront watching some of the spectacular sunsets.



To make a reservation at Kona Reef, please log into [raintreevacationclub.com](https://raintreevacationclub.com) or call a Raintree Vacation Guide at 317.805.9167 or 1.800.424.6532.

## Staff Spotlight

# Eligio Guerrero

Waiter at Club Regina Cancun since 2017



Eligio is one of the most recognized faces for our guests.

He is most often found at the breakfast service at Inizio. He is 63 years old and has lots of energy and a positive attitude. He is truly a great example of commitment and discipline, he is always on time and has never missed a day of work.

**Ramses Santana**

General Manager  
Club Regina Cancun

**What do you like most about being a waiter at Club Regina Cancun?** Providing good service and creating unforgettable moments. I get to meet a lot of people, and I'm always humbled when they come to thank me and say goodbye before they leave. I just love that this job gives me the opportunity to make people happy!

**What's your favorite time of day, day of the week, or season at the resort, and why?** December, because this is the time when many families come to visit us to spend time together. It's nice to see everyone coming together and seeing many familiar faces.

**Do you have any travel tips you have for our Members when staying at the resort?** I would tell them to come at Christmas and New Year's and celebrate it here in Cancun with us! Everyone needs to experience this because our team is so innovative with different dinners, shows, and entertainment each year. It's always so much fun, and every year our members and guests say they can't wait to see what we'll have in store for next year!

**What do you like most about living in Cancun?** I've lived here 44 years, and I love our tourism industry, the amazing beaches, but mostly just all the people. Because we get so many tourists, I get to meet so many different people, learn different languages, and just have great conversations. And I love the beaches here because the sand is white and soft like talcum powder and the different hues of blue are completely unique to this area.

**Where would you take visiting family and friends to get the best Cancun experience?** I'd take them to the beaches, the nearby archeological sites, and the nightclubs. Our clubs are in a great location and are a big part of the Cancun life. Coco Bongo has very cool shows that they are always updating, and Mandala has some great concerts if you're looking for live music.

**Do you have any hobbies that you enjoy?** I generally enjoy exercising. I like to go for outdoor runs with my wife and kids, or even just a nice walk.

**Where are you most likely to be found on your days off?** I like going to the beach with my family, I also enjoy going to the movies and swimming.

**If you weren't working at Club Regina, what other career to do think you'd like to have?** I would be a teacher. I've always enjoyed teaching. I think I might have enjoyed and been a good teacher in middle or high school, teaching English maybe.

**What's one thing our Members may be surprised to learn about you?** That I like to work the land, I am a farmer. In Guerrero, where I am from, my parents still live there and have a farm. That's where I learned the skills and grew to love the life – feeding the animals, planting, and cultivating. I don't currently do these jobs, but I do still enjoy them very much!





# Club Regina Winter Events

## Club Regina Los Cabos

- **Dec. 24th, Christmas Eve Dinner Buffet at Inizio**  
Celebrate with a spirited Mexican Fiesta buffet dinner at Inizio
- **Dec. 31st, New Year's Eve Dinner at Inizio**  
All September
- **Jan. 4th, National Spaghetti Day**  
9pm – 10pm, through October 15
- **Jan. 15th, National Bagel Day**  
Wednesdays, through October 15
- **Feb. 9th, Super Bowl Watch Party**  
Join us at Inizio for a festive dinner buffet on the 31st, and a special a la carte dinner menu on the 1st
- **Feb. 14th, Valentine's Day**  
Give thanks at Inizio and enjoy an elaborate buffet full of exquisite dishes to enjoy with the family
- **Winter Season Specials**
  - 2 for 1 Mezcalitas at Magic Breeze, daily from 6pm – 8pm
  - \$145 MXN Sangrias at the pool bars, all day Dec. 20th, National Sangria Day



## Club Regina Puerto Vallarta

- **Dec. 24th, Christmas Buffet Dinner at Inizio**  
\$799 Adults \$499 Children.  
For more information or reservations, [email us](#)
- **Dec. 31st, Dinner and New Year's Event at Patio Los Arcos**  
7:30pm - 1:00am. For more information or reservations, [email us](#)
- **Feb. 9th, Super Bowl Watch Party**  
Watch the game in Tenampa and enjoy a special snack menu
- **Feb. 14th, Valentine's Day**  
Celebrate love with a special three-course dinner at Inizio, live music, and welcome drink. For more information or reservations, [email us](#)

## Club Regina Cancun

- **Dec. 24th, Christmas Eve Dinner at Inizio**  
Join us this holiday with your loved ones for an evening filled with good food & entertainment
- **Dec. 31st, New Year's Eve Dinner Event**  
Join us for a festive dinner and live DJ and activities as we ring in the new year
- **February 9th, Super Bowl Watch Party**  
Enjoy a snack menu with drink and combo specials while watching the big game
- **February 14th, Valentine's Day**  
Join us for a romantic evening under the stars with a special 3-course menu
- **Winter Season Specials**
  - Enjoy a themed dinner at Inizio every Monday, Wednesday, & Friday
  - Special of the Day at the Pool Bar, daily from 11am – 6pm

## STATEMENTS ARE IN THE MAIL!

Pay your 2025 maintenance fee in full by December 31<sup>st</sup> and you will be entered into a drawing for a chance to win one of the following prizes:

2<sup>ND</sup> PLACE  
30 Members will receive a  
**\$500** CREDIT

1<sup>ST</sup> PLACE  
15 Members will receive a  
**\$1000**  
CREDIT

3<sup>RD</sup> PLACE  
60 Members will receive a  
**\$250** CREDIT

These credits can be applied to your 2026 maintenance fee or can be used at any of our three Club Regina resorts.\*

- PLUS -

Pay in full by December 31st, 2024 and you will also receive **20,000 bonus points!**

If you pay in full after December 31st and prior to your billing due date, you will receive **15,000 bonus points.**

If you have paid your 2025 maintenance fee in full, you have already been entered into the drawing and will automatically receive your bonus points in your account by January 15, 2025. **Sweepstakes ends on December 31, 2024.**

### PAY ONLINE

Log in to the [Member Area](#) and click on the red button on your home page that reads "Pay Your Maintenance Fee."

### PAY BY PHONE

Call a Raintree Vacation Guide at 317.805.9167 or toll-free at 1.800.424.6532 from 9:00 a.m. to 8:00 p.m. CST Monday through Friday or on Saturdays from 9:00 a.m. to 5:00 p.m. CST.\*\*

### PAY BY CHECK

Make your check payable to "RVC Members, LLC" and mail it to: PO BOX 29352, Phoenix, AZ, 85038-9352

For additional information, please send an email to [maintenancefee@raintreeclub.com](mailto:maintenancefee@raintreeclub.com)  
[Official Sweepstakes Rules](#)

Closed December 24th, 2024 • Closed December 25th, 2024 • Closed December 31, 2024 • Closed January 1, 2025





# KICKSTART 2025 WITH TRAVEL

NEW YORK

With 4,000+ resorts across 100 countries, RCI can get you on your dream getaway in 2025 and beyond. From the white-sand beaches of Mexico and snow-capped mountains in Glacier National Park to the exhilarating thrill of New York City, more destinations are waiting to be explored. What are you waiting for? Start planning today.

### EXCHANGE

Use your Points to exchange into 4,000+ affiliated resorts worldwide.\* Find the perfect destination and take your pick of weeklong (7-night) stays or nightly stays from one to 21 nights.

### EXCHANGE PLUS

With Exchange Plus, you get more access to popular destinations and travel dates that may have been harder to book. Choose from 3-, 5-, or 7-night stays in multi-bedroom units or hotels, combine 30,000 to 50,000 Points with cash<sup>1</sup>, and get your dream getaway in top locations like New York City, Miami, San Diego, and more.

### HOTEL EXCHANGE + CAR RENTALS

Score unbeatable savings on stays at more than 600,000 hotels around the globe.<sup>2</sup> Want to save even more? Simply combine as little as 2,000 Points with cash. Book a ride with top car rental brands and combine 1,000 Points plus cash for the best rates around.<sup>3</sup>

### EXTRA VACATIONS<sup>SM</sup> GETAWAYS

With Extra Vacations<sup>SM</sup> getaways, enjoy the same destinations and great benefits as an exchange – but for cash only.<sup>4</sup> This is a great option if you want more vacations than your Points allow or if you're saving your Points for another trip. Are you looking to add more dots to your map or add more friends and family to your trip? With better pricing than other travel sites, Extra Vacations<sup>SM</sup> getaways help you get going more this year.

- #### How to Log In To RCI
- Step 1: Log in to [RaintreeVacationClub.com](https://RaintreeVacationClub.com)
  - Step 2: Go to the 'Alliances' section
  - Step 3: Click 'Login to RCI' Or call **1.800.424.6532**

\*These vacations are limited and subject to availability.  
<sup>1</sup>Exchange Plus vacations require an exchange fee ranging from \$399 to \$1,599USD and 30,000 to 50,000 Points depending on unit tier.  
<sup>2</sup>RCI Travel hotel stays are available to RCI®-subscribing members only. For RCI Travel Terms and Conditions visit [RCIhttp://Travel.com](https://RCIhttp://Travel.com). Savings are based on the bookable rate through RCI and are calculated by comparing the current market rate (as determined by RCI in its discretion) versus the pricing available for certain RCI North American members for comparable rooms. Access to the full advertised discount may require an upgraded membership tier or the use of Points.  
<sup>3</sup>Access to the full advertised discount may require an upgraded membership tier or the use of RCI points. Savings are calculated by comparing the current market rate (as determined by RCI in its discretion) versus the pricing available for certain RCI North American members for comparable vehicles. 1,000 Points minimum requirement when combining Points and cash.  
<sup>4</sup>Extra Vacations<sup>SM</sup> getaways prices are based on a seven-night stay. You won't have to exchange your Points.  
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## MEMBER LOGIN

Book, review account, pay maintenance fee, view resort directory & newsletters, and more

## Speak to a Raintree Vacation Guide

- 1.800.424.6532**  
From the United States or Canada
- 01.800.667.2711**  
From Mexico
- 317.805.9167**  
For International Calls to the United States
- 52.55.5283.0848**  
For International Calls to Mexico
- 9 am - 8 pm CST**  
Monday through Friday
- 9 am - 5 pm CST**  
Saturday



## Sign Up for e-Statements

Continuing in Raintree Vacation Club's efforts to "Go Green", Members have the option to opt in for Electronic Maintenance Fee statements instead of the paper statements that are mailed to the address on file.

### INSTRUCTIONS

## Send an e-Mail

If you need to contact our corporate office, we encourage you to communicate first by email. Here are the contact emails for our corporate office departments:

- MEMBER SERVICES**  
[memberservices@raintreeclub.com](mailto:memberservices@raintreeclub.com)  
Information regarding Membership, use of Points, or issues signing in to the Member Area.
- CONTRACTS**  
[contracts@raintreeclub.com](mailto:contracts@raintreeclub.com)  
Request a copy of contract (there may be fees associated with these services).
- MAINTENANCE FEES**  
[maintenancefee@raintreeclub.com](mailto:maintenancefee@raintreeclub.com)  
Questions about payments or maintenance fee, issues with billing, payment plans and options.
- RAINTREE BLUE**  
[raintreeblue@raintreeclub.com](mailto:raintreeblue@raintreeclub.com)  
Information and assistance regarding this Membership type.
- TRANSFERS**  
[transfers@raintreeclub.com](mailto:transfers@raintreeclub.com)  
Add or remove beneficiaries/other Members due to death or divorce or transfer Membership to a third party.
- TRAVEL CONCIERGE**  
[travelconciierge@raintreeclub.com](mailto:travelconciierge@raintreeclub.com)  
Transportation to and from the resort, requests for a special occasion, or general questions about one of our resorts or destinations.

