

## RESORT NEWS

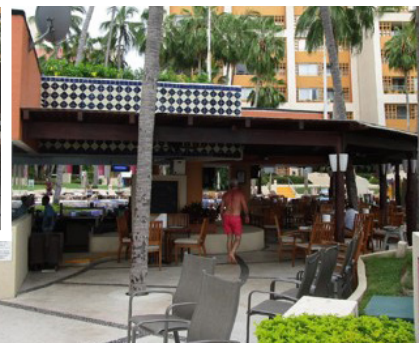
# 2019 RESORT IMPROVEMENTS

It takes a lot of planning and resources to make sure our resorts are well maintained - from the infrastructure to the aesthetics - we do our best to diligently make the updates needed so you can be proud to call these resorts your home away from home.

Here are some highlights of the updates made in 2019 that you're most likely to notice on your next visit to a Club Regina resort.

### CLUB REGINA PUERTO VALLARTA A RAINTREE VACATION CLUB RESORT

- Access to gardens at Tower B: Tile floor replaced with non-slip textured concrete floor for safety
- Roof expanded at Tenampa Restaurant to improve experience and add seating
- Room appliances are being replaced with stainless steel units (phase 1 of 3)
- New bedside lamps, floor lamps, and art pieces have been added to the rooms
- Lobby upholstery has been updated with a vibrant Mexican theme
- New pool chair lift was added
- Spacing between handicap parking spots increased for better loading/unloading
- Benches and shade umbrellas have been added to the designated smoking areas for comfort
- Pool heat exchangers replaced so water temp can remain optimal year round
- Trashcans have been replaced with recycle-friendly receptacles





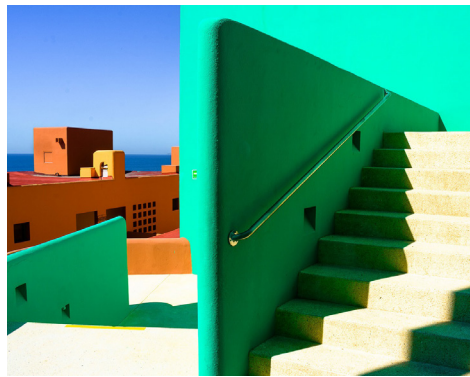
# CLUB REGINA CANCUN

A RAINTREE VACATION CLUB RESORT

- New stone pizza oven added at the Pool Bar
- 60 new teak lounge chairs with cushions (phase 1 of 2)
- New Sofa Beds - very comfortable, easy to maneuver, with built in electric & usb outlets (phase 1 of 2)
- Replaced 20 jetted tubs (phase 2 of 3)
- Installed new pool chair lift
- Unit fan and coil replacement to maintain and improve the AC systems (phase 1 of 4)







## CLUB REGINA LOS CABOS

A RAINTREE VACATION CLUB RESORT

- Room appliances are being replaced with stainless steel units (phase 1 of 4)
- New art pieces have been added to the rooms (phase 1 of 3)
- New handrails were added throughout the resort common areas and on first floor unit balconies
- New space and equipment for Spa Villa Vera manicures and pedicures
- Pool C Renovation: new deck, lighting, grouting, lounge cushions, and chair lift
- Inizio terrace floor was replaced and updated





# MY RAINTREE

## MEMBER POSTCARD:

### RAMONA & CHUCK SIMMONS AT LOS CABOS



**We saw that you recently celebrated your 40th wedding anniversary at Club Regina Los Cabos - can you tell us about that experience?** Club Regina Los Cabos is truly our 'home away from home', so it was natural for us to want to be at the resort for our very special celebration. We had a romantic dinner on the beach - the dinner, staff and the ambiance were perfect!

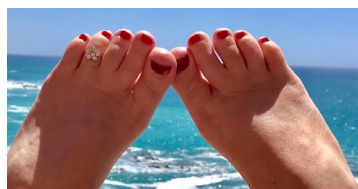
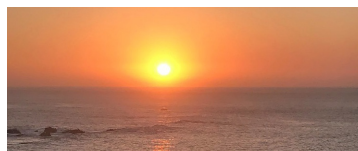
**How long have you been coming to Club Regina Los Cabos? Who do you typically bring with you?** We have been coming to Club Regina Los Cabos since 1994. We usually bring our Besties - my cousin and his wife.

**What do you most look forward to when arriving in Los Cabos?** Upon arrival we love standing in the open air lobby, looking at the ocean, smelling the salt air and feeling the breeze on our faces! It just makes us exhale!!

**After all these years, have you developed any traditions at the resort- is there something you try to make sure you do or get to see every time you are here?** We do love the Mexican fiesta, the seafood grill, and the bartending school at the adult pool. The first time we came in 1994 Club Regina Los Cabos felt like home. With the ocean views and the exquisite architecture, we knew it was the right place for us!

**What's your favorite dish or drink at the resort?** We love the Bloody Mary with breakfast!

**You must know the resort and area well, what advice would you give a member visiting for the first time?** Make sure you get a massage at the resort. And when we visit Los Cabos we always make time for dinner at Villa Serena, and also take in a sunset cruise. And at least once or twice we head into Cabo San Lucas to J&J Cigar and Tequila Bar (J&J La Casa Del Habano Cabo) - home of the Big Papa Mojito!





## STAFF SPOTLIGHT



## SUSANA 'SUSI' TON PÉREZ

BARTENDER-BARISTA AT MAGIC BREEZE - SINCE 2015  
CLUB REGINA CANCUN

**How long have you been working for the resort? Have you always been at Magic Breeze?** I've been working at Club Regina for four years. I started working in the common area department, then in the food and beverages. After a 2-month training internship, I was eligible for my current position at Magic Breeze.

**What do you like most about your job?** I love my team; all my coworkers are great, and we have created a nice work atmosphere.

**Do you prefer being a bartender or barista? Do you have a "signature" drink that you make the best?** I love both! I really don't have a special recipe. We have very specific, well-known cocktails and those are the ones we serve. Same with Starbucks, those are drinks that people already love.

**What's your favorite time of day, day of the week, or season at the resort, and why?** My favorite day is when Members are grateful for my service and let me know it. My favorite month is definitely December!

**Do you have any favorite memories with a Member?** I love when they come back and bring me a little souvenir from where they are from. That means so much as they think of us as special part of their lives.

**Tell us about a "best kept secret" of the resort or the local area that Members might not know about?**

There's a place in Cancun - Puerto Morelos - where they developed a program to restore the damaged areas of our coral reef. This place is very special and important for our environment, and one of the most beautiful reefs to experience.

**Where locally would you take out-of-town friends to entertain them when they visit? What would you do?** Definitely to the different beaches and cenotes. We usually stroll the beach and practice snorkeling in the cenotes.

**Where are you most likely to be found in your free time? What would you be doing, and who with?** I get together with my friends and we usually cook grilled carnitas.

**Do you like to travel? What is your favorite vacation memory?** I love to travel, of course! My favorite vacation is not a place but any vacation I spend with my family.

**What's one thing Members might be surprised to learn about you?** That I am a fan of extreme sports. I love all-terrain motorcycles and zip-lining. Here in Cancun we have Xplora and Selvatica, both offer tours day and night.



## RESORT PROMOTIONS

# WINTERS EVENTS AND SPECIALS AT CLUB REGINA RESORTS



### CLUB REGINA LOS CABOS A RAINTREE VACATION CLUB RESORT

#### DECEMBER

**DEC. 20: "SANGRÍA DAY"**  
All day long a special price of \$115

**CHRISTMAS EVE DINNER BUFFET  
AT INIZIO RESTAURANT**  
\$599 Adults \$299 Children

**NEW YEAR'S EVE SPECIAL 5-COURSE  
DINNER AT INIZIO RESTAURANT**  
\$899 Adults \$449 Children

#### JANUARY

**JAN. 15 - "BAGEL DAY"**  
Special price on all bagels, all day long

#### FEBRUARY

**FEB. 2 - SUPER BOWL LIV**  
Celebration Buffet at Altura Restaurant

**FEB. 14 - VALENTINE'S DAY**  
Romantic dinner at Inizio Restaurant

### CLUB REGINA CANCUN A RAINTREE VACATION CLUB RESORT

#### DECEMBER

**CHRISTMAS EVE DINNER BUFFET  
AT INIZIO RESTAURANT**  
\$699 Adults \$350 Children  
For more information or reservations,  
please email [gtrejo@raintreeclub.com](mailto:gtrejo@raintreeclub.com)

**NEW YEAR'S EVE DINNER EVENT  
AT INIZIO RESTAURANT**  
8:00pm - 1:30am  
\$1599 Adults \$800 Children  
For more information or reservations,  
please email [gtrejo@raintreeclub.com](mailto:gtrejo@raintreeclub.com)

#### FEBRUARY

**FEB. 2 - SUPER BOWL SNACK  
BUFFET AT INIZIO RESTAURANT**  
With special drink prices  
\$350 Adults \$175 Children

**FEB. 14 - VALENTINE'S DINNER  
BUFFET AT INIZIO RESTAURANT**  
\$399 Adults \$200 Children

#### ALL WINTER LONG

**'PIZZA, PASTA, WINE & BEER' BUFFET**  
Every Sunday at the Pool Bar  
6:30pm - 10:30pm  
\$349 Adults \$175 Children

### CLUB REGINA PUERTO VALLARTA A RAINTREE VACATION CLUB RESORT

#### DECEMBER

**CHRISTMAS EVE DINNER  
BUFFET WITH LIVE MUSIC AT  
INIZIO RESTAURANT**  
\$649 Adults \$325 Children  
For more information or reservations,  
please email [iyala@raintreeclub.com](mailto:iyala@raintreeclub.com)

**NEW YEAR'S EVE DINNER  
EVENT AT PATIO LOS ARCOS**  
7:30pm - 1:00am  
\$1549 Adults \$774.50 Children  
For more information or reservations,  
please email [iyala@raintreeclub.com](mailto:iyala@raintreeclub.com)

#### JANUARY

**TEPPANYAKI NIGHTS**  
Every Saturday and Monday  
in January at Inizio Restaurant

#### FEBRUARY

**FEB. 2 - SUPER BOWL LIV  
WATCH PARTY**  
With a Snack buffet at Magic Breeze

**FEB. 14 - VALENTINE'S DAY**  
3-course special dinner menu



CLUB REGINA LOS CABOS

# GOLF SPECIALS



QUESTRO GOLF

By partnering with **Questro Golf**, Members staying at Club Regina Los Cabos can now play at 3 nearby golf courses at discounted rates. These special rates will vary by season.

THE RATES FOR NOVEMBER 1<sup>ST</sup>, 2019 – MAY 15<sup>TH</sup>, 2020 ARE AS FOLLOWS:

GREEN FEE	CABO REAL		CAMPESTRE SAN JOSÉ		PUERTO LOS CABOS	
	PUBLIC	PARTNER	PUBLIC	PARTNER	PUBLIC	PARTNER
18 HOLES	\$245.00	\$210.00 USD	\$190.00	\$160.00 USD	\$285.00	\$240.00 USD
EARLY TWILIGHT 12 PM	\$200.00	\$170.00 USD	\$160.00	\$135.00 USD	\$230.00	\$195.00 USD
TWILIGHT 12:30 PM	\$175.00	\$150.00 USD	\$135.00	\$115.00 USD	\$205.00	\$175.00 USD
					INCLUDES FOOD & BEVERAGES	

2 ROUND PASS	3 ROUND PASS	5 ROUND PASS
\$380.00 USD	\$525.00 USD	\$825.00 USD

*Rounds may be played at any of our three golf courses • Each pass used at Puerto Los Cabos will incur a \$20 USD surcharge due to all-inclusive food and beverage palapas • Golf pass is personal, non-transferable • Golf Pass is valid for 14 days, once initial round is played*

All rates and promos are valid up to 12 golfers. Group service fee will apply to all groups larger than 12.

## QUESTRO GOLF POLICIES

**Cancellation Policy:** Our cancellation policy is 24 hours in advance. If you need to change or reduce the number of players in your group, please do so at least 24 hours prior to your tee time. Failure to do so will result in a full charge.

**Green Fee includes:** 18 holes, one shared golf cart per round, use of driving range prior to round and bottled water.

**Our Pace of Play** is 4 hours, 30 minutes. By booking this reservation you are in agreement and acknowledgement of our pace of play requirements.

**Dress Code (Golfers and Riders):** Appropriate golf attire is required. Collared golf shirts and Bermuda / golf style shorts are allowed. Please note that denim, swimwear, cut-offs, t-shirts, halter tops, tank tops, and flip flops are not permitted.

**Riders** are permitted based on availability of golf carts and cannot be guaranteed in advance. Please contact the golf course the same day of play, to confirm availability. Rider fees are \$45 USD at Puerto Los Cabos and \$35 USD at Cabo Real & Club Campestre San José.

Outside food and beverage is not permitted

**Club Rentals: \$55 USD** Prices subject to change

[HTTPS://QUESTROGOLF.COM/](https://questrogolf.com/)





# A WINTER VACATION *done your way!*

Are you craving a warm weather paradise with sun and sand? Or a snow-filled adventure in the mountains? Whatever kind of vacation you're wishing for this year, RCI has the perfect winter destination for you.

**Follow these steps to start planning your winter vacation!**

1. Log in to **[raintreevacationclub.com](https://raintreevacationclub.com)**
2. Go to the **"Alliances"** section
3. Click the **"Login to RCI"** button to access to your RCI subscribing member account

**Or call 1.800.424.6532 to speak with a vacation guide.**



Cozy up  
to these  
winter  
getaways:



MAZATLAN, MEXICO



GLACIER NATIONAL PARK, MONTANA



MYRTLE BEACH, SOUTH CAROLINA

Participation in the RCI Points® exchange program as a Raintree member requires an additional fee after the first year of membership.\*These vacations are limited and subject to availability based on your accessible Points balance. CST: 2046555-50. Registration as a seller of travel does not constitute approval by the State of California. Fla. Seller of Travel Reg. No. ST-26552. Nevada Seller of Travel Registration No. 2002-0793. Washington Seller of Travel Reg. No. 602357907. RCI and related marks are registered trademarks and/or service marks in the United States and internationally. All rights reserved.

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## NOTICE: LOS CABOS NEW STATE FEE

Please be informed that the State of Baja California Sur has issued a new fee that applies to all international visitors as of November 9, 2019. The ***Fund for a Sustainable Baja California Sur*** will be charged to tourists for each visit to Los Cabos in the amount of \$350 pesos. The Fund will support the betterment of local communities, as well as invest in local resources enjoyed by the millions of travelers who visit the destination every year. The fee can be paid at kiosks located at Los Cabos (SJD) International Airport when leaving, or you can pay any time prior to your departure (including before your trip) online at [www.travelerfundbcs.gob.mx](http://www.travelerfundbcs.gob.mx). You can also find a FAQ section on this site should you want to learn more about this fund.





## NOTICE: CLUB REGINA NEW POLICY

Effective December 1st, 2019, we will no longer accept cash at the Club Regina food and beverage outlets. All charges at those establishments must be paid for by room charge or credit card. We believe this change will allow us to better serve you and at the same time safeguard the resort's financial environment. Upon check in, all guests will be asked to open a line of credit for their room with their credit card or with a cash deposit. At check out, an itemized statement will be provided for your review and you may then settle your bill via your preferred payment method.

## AVISO: NUEVA POLÍTICA EN CLUB REGINA

*A partir del 1ro de diciembre de 2019, no se aceptará dinero en efectivo en los centros de consumo de los desarrollos Club Regina. Todos los cargos en dichos establecimientos se deberán pagar ya sea con cargo a la habitación o con tarjeta de crédito. Creemos que este sistema nos permitirá servirle mejor, y a la vez, proteger el ambiente financiero del desarrollo. Una vez haga su check-in, se le pedirá a todos los huéspedes que abran una línea de crédito para su habitación con tarjeta de crédito o con depósito de efectivo. Una vez haga check-out, se le dará la cuenta detallada para que pueda revisarla y pagarla con el método que prefiera.*

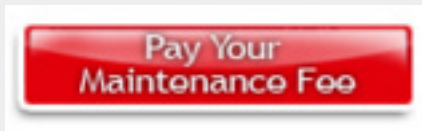


# E-STATEMENT ENROLLMENT\*

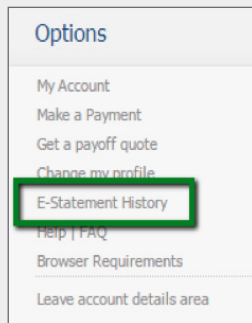
Continuing in Raintree Vacation Club's efforts to "Go Green", Members have the option to opt in for Electronic Maintenance Fee statements instead of the paper statements that are mailed to the address on file.

Through the maintenance fee section after logging on to [www.raintreevacationclub.com](http://www.raintreevacationclub.com) with their credentials, Members can opt in to these benefits by following the steps below:

1. Log into [raintreevacationclub.com](http://raintreevacationclub.com) using your personalized credentials and click on **"Pay Your Maintenance Fee"**

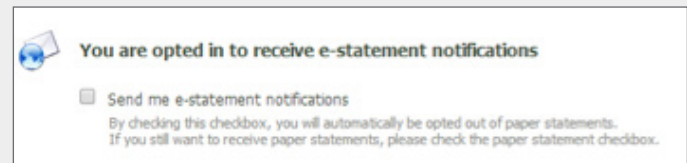


2. In the Options section, select **"E-Statement History"**:



3. This will open your E-Statement

4. Mark the **"Send me e-statement notifications"** checkbox.

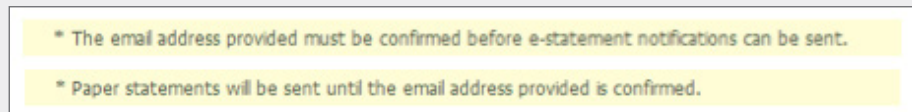


Select the accounts for which you would like to receive E-statements.

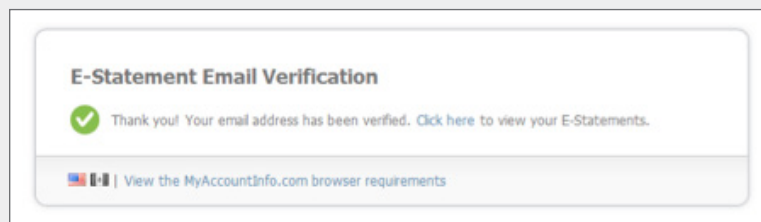
Select an email address by using the **"Select an Email Address"** drop-down list. If the email address that you wish notification to go to is not listed, enter the email address in the **"Enter in an email address"** box.

Click the **'Save Changes'** button

5. Members will be sent an email requesting them to confirm the e-mail address. The following messages will display:



6. From the email, click the link. The email confirmation page opens:



It's that easy! Please feel free to contact a Raintree Vacation Guide by calling 1-800-424-6532, or you may contact Member Services via email at [memberservices@raintreeclub.com](mailto:memberservices@raintreeclub.com), if you need assistance with your credentials or logging into Raintree's website.

*\*Available in English and Spanish only, based on nationality of residence on file*