



THE MINERS CLUB

KNOW BEFORE YOU GO

In this installment in our series, we take a look at The Miners Club. We have included information on the resort, and some suggestions from the local staff.

CHECK-IN/OUT

Check-in is at 4 p.m. and check-out is at 10 a.m. If you arrive before the room is ready, we can provide you with a key to use the pool area or you can relax in the Club Room on the first floor.

CHARGES AT CHECK-OUT

There will only be charges on your account if you charged to your room a movie rental, Wii rental or purchases from the Café (Winter Season).

PARKING

There is onsite parking for one vehicle per unit in The Miners Club underground parking garage. If you need to park additional vehicles, you will be provided with offsite parking instructions upon arrival. Offsite parking is limited in the winter.

RESTAURANT

The onsite Café is open during winter months only from 2 p.m. to 9 p.m. daily. Park City has a huge array of restaurant choices, from fast food to five-star elegant dining.

POOL AREA & ACCESSORIES

We have an outdoor heated pool and hot tub surrounded by a

spacious pool deck with ample seating. Pool towels are provided in the units, and additional towels can be provided upon request. The pool is open daily from 7 a.m. to 11 p.m., with quiet hours from 7 a.m. to 9 a.m. and 9 p.m. to 11 p.m.

BBQ'S

Three gas grills are located on our Club Room deck and are available anytime for guests to use.

EXERCISE FACILITIES

Our workout facility is available 24-hours a day. It features free weights, a universal weight machine, an exercise bicycle, ellipticals, and treadmills. Workout towels are provided at the facility.

ON-SITE RECREATION & SERVICES

- Ski Lockers
- Massage Services
- Game Room – open daily from 9 a.m. to 10 p.m. Wii rental, ping pong, foosball table, puzzles & board games are available.
- Movie Theater & Video Rental
- Pack n' Plays and baby gates are provided by request, per availability

ROOM AMENITIES

Air conditioning/heating
Alarm clock
Balcony/patio
Bath towels
Bathrobes
Cable TV
Dining table
DVD player
Extra blanket/pillows
Fireplace
Flat screen TV
Hairdryer
Housekeeping (daily tidy)
Humidifier

Iron/ironing board
Jetted tub
Phone
Pool towels
Satellite TV
Shampoo, conditioner, soap & lotion
Smoke/fire alarm
Towel & trash service
TV in all bedrooms
TV in the living room
Washer/dryer
WiFi

KITCHEN AMENITIES

The fully equipped kitchens feature granite countertops and include a full-size refrigerator, 4-burner stove, full range oven, microwave, toaster, blender, coffee maker, dishwasher with detergent, silverware and dish sets, and the standard cooking utensils, pans, and dishes you'd need for preparing your own meals.

BEDDING

Two Bedroom: 1 King; 1 King or 2 Twin; Queen-size sofa bed
Three Bedroom: 1 King; 1 King, 1 Queen, or 2 Twin; 2 Twin; Queen-size sofa bed
Four Bedroom: 1 King; 1 King, 1 Queen, or 2 Twin; 1 Queen or 2 Twin; 2 Twin; Queen-size sofa bed



RESTAURANTS THE STAFF LOVE

The Farm

This upscale farm-to-table restaurant is located just up the road at the Grand Summit hotel. We think it's some of the best American-Western and Continental inspired cuisine around. Open daily for dinner from 5 p.m. – 9 p.m. (435) 615-8080.

Maxwell's

A casual Italian eatery with delicious pasta, sandwiches, and New York style pizza. In fact, all their specialty pizzas are inspired by classic Italian-American movies, and they are all to die for! Open 11 a.m. to 1 a.m. Mon-Fri and 10 a.m. to 1 a.m. Sat- Sun.

Windy Ridge Café

Our pick for the best lunch in Park City. They offer wide variety of delicious, reasonably priced menu selections- from their famous comfort foods to family meals to-go. You can rarely go wrong here. Windy Ridge even has its own in-house bakery with some extremely addictive goodies. Open daily for lunch and dinner from 11 a.m. - 9 p.m.

OUR STAFF RECOMMENDS

The Bobsled at the Olympic Park

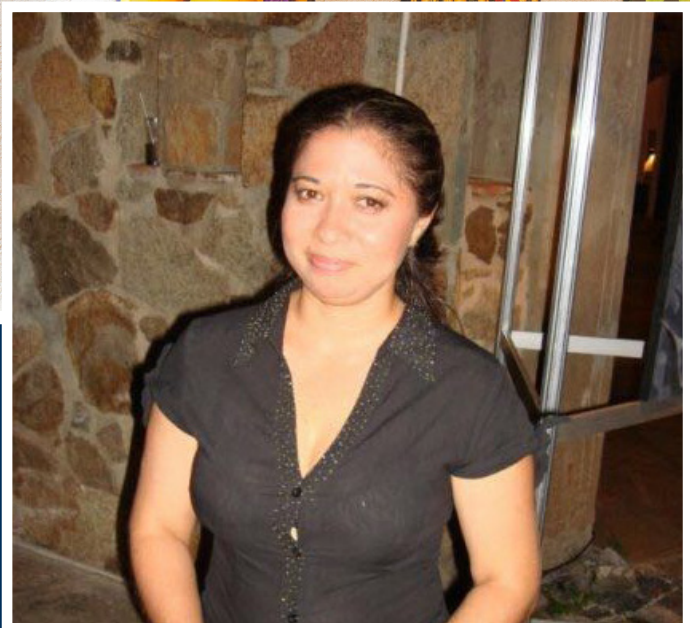
A once-in-a-lifetime experience for adventure lovers. One of only two Olympic bobsled tracks in America, this experience is better than any roller coaster ride you've been on, generating up to 4-5 times the force of gravity. Not for the faint of heart; riders must be 16+ years of age and 100+ lbs. to ride. Track open Dec 1 – Apr 2. Reservations required.

Ziplining at the Canyons Base

Park City Mountain Resort offers some of the best zip line experiences in America. They have the Flying Eagle (a 2-person zip line), Zip Tours with varying height and length options, and even an alpine coaster. With great choices for everyone in the family, this is always our first recommendation for zip lining fun.

Ghost Tours on Main Street

Not just your typical ghost tour- walking Main street with these guides, you not only hear some of the best ghost stories to come out of the west, you also gain great insights to this town's rich 150-year history; plus it's just a fun and unique way to get acquainted with Main street and the area! Winter tours leave daily at 7 p.m. and reservations are required.



We know how fond our resort staff is of our Members, and vice versa. Whether a familiar face or new, we're introducing a segment for you to get to know some of them a little better. This month we're featuring **Erika Rodríguez** of the Reservations Department at **Club Regina Puerto Vallarta**.

How long have you been working for the resort, and what is your position?

8 years and my position is Reservations Manager.

Have you always had this same position? Or did you work in a different department/position?

I started as a Banquet and Sales Assistant, and after almost a year, I had the opportunity to move to Reservations Manager.

What do you like most about your job?

The work environment, the property, and being able to contribute to our guests' goal-having an extraordinary vacation!

What are some travel tips you have for our Members when staying at the resort?

Before the arrival date, contact the resort to verify that everything is in order and for them to enjoy every minute and come back soon.

What do you like to do in your free time?

Spend time with my family.

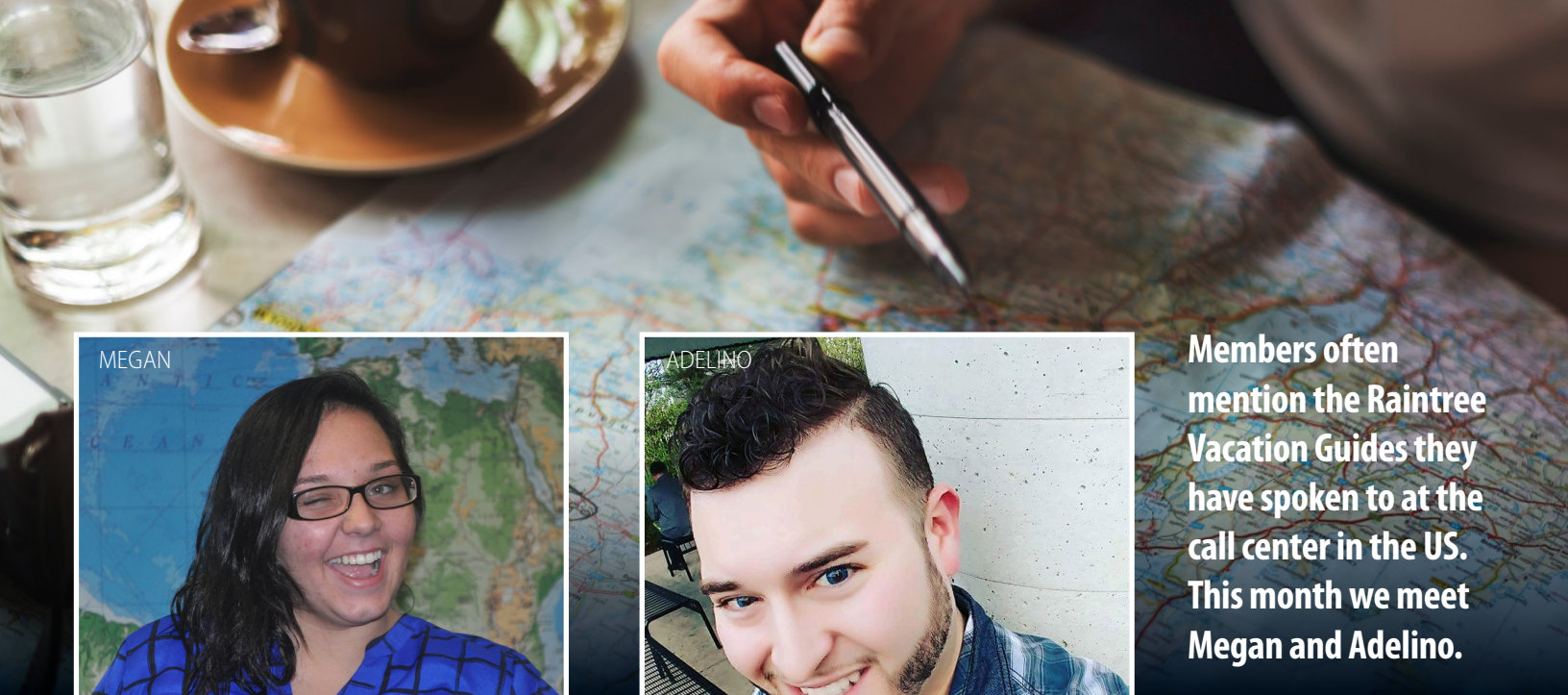
What is your favorite vacation memory?

A cruise to the Bahamas with my dad and a road trip to Mazamitla with my husband.

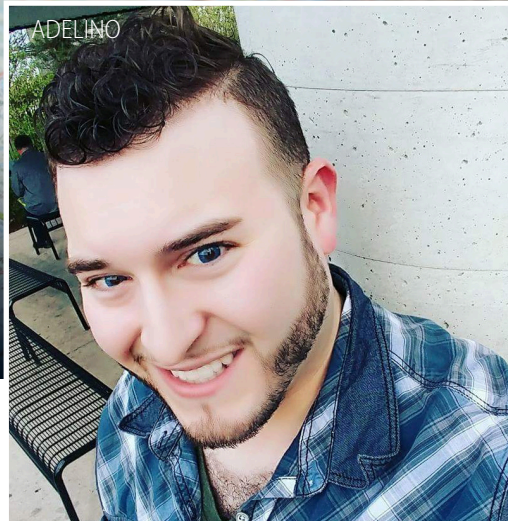
What is one of your favorite things to do in your city?

Strolling the Malecon, the city streets, and going on tours.





Members often mention the Raintree Vacation Guides they have spoken to at the call center in the US. This month we meet Megan and Adelino.



How long have you been on the Raintree Vacation Club team?

About 2 months.

What do you like most about your job?

I love to educate Members. By educating Members how the program works, they see the benefit of owning a timeshare.

What are some travel tips you have for our Members?

Listen to the advice of the Vacation Guides – most of the time they have helpful tips to offer. They would rather give you the tools to succeed rather than have an angry conversation with you about why you can't get what you want, when you want it.

What is your favorite vacation memory?

Disney World in Orlando, FL, with my boyfriend the week after Thanksgiving in 2016. 7 days at the parks with a park hopper pass.

What is your dream destination?

Greece, New Zealand, or Fiji.

What do you like to do in your free time?

Netflix and nap with my cat, dog, and boyfriend.

How long have you been on the Raintree Vacation Club team?

I have been in Raintree since June 2017.

What do you like most about your job?

I like the interaction with real people, the great team atmosphere presented, and leadership.

What are some travel tips you have for our Members?

Book ahead of time and always keep notes on hand or saved for your own records when points expire to make sure they are saved or deposited in time for you. Try to be flexible on dates if possible.

What is your best memory of working with Raintree?

My best memory was booking the honeymoon for a grandson who's grandmother was surprising them for the vacation of their dreams. It made me feel blessed and touched my heart.

What do you like to do in your free time?

I like to read books.

What is your favorite vacation memory?

Sitting on a yacht near Mackinaw Island with no cares in the world.

What is the one thing that makes you the happiest?

To make someone's day shine a little brighter and being there for people in general.

What is your dream destination?

My dream vacation would be to go to Madrid; I would like see all its natural beauty.

Romantic DINNER

Next time you visit Club Regina Los Cabos, celebrate each other with an intimate beachfront dinner for two.

\$4995
PER COUPLE

For reservations or more information, please call
EXT. 7206/7278/7279 or email
eventoslc@raintreeclub.com

Enjoy a delicious four-course dinner, a bottle of house wine, instrumental music, chocolate-covered strawberries, along with the beautiful view and the soothing sounds of the ocean.

Price in Mexican pesos • Includes taxes and gratuity • Member discount does not apply • This promotion is not included in the all-inclusive program

Beach GOURMET DINNER

\$1899 ADULTS
\$949* CHILDREN

*This price is for children four to 11 years old

For reservations or more information, please call
EXT. 0 or 7206

BEACH, FAMILY, AND A GOURMET DINNER!

Includes personalized service, pergola decoration at the beach, and your choice of our four-course menu options.

Prices in pesos • Prices include taxes and gratuity • Member discount does not apply • Guests participating in the all-inclusive program get a 20% discount • A minimum of 3 people is required • Cannot be combined with other promotions • Reservations are required and must be made at least 24 hours in advance



NEW SCAMMER NOTICE

Please be aware of the following entities which have attempted to make fraudulent offers to sell, rent or otherwise dispose of timeshare interests (in alphabetical order):

- **Advantage Property Investments**
- **Broad Horizons Travel**
- **CMC Brokerage LLC (Cincinnati Brokerage LLC)**
- **Equity Acquisition Services Inc. (Neil Paulsen, Ricardo Rojas, and Giorgio Tarabusi)**
- **Expeditions Travel Group and Dogwood Title**
- **First Allied Properties Inc.**
- **Global Title Services and My Holiday Home (through the use of fake employees using the fraudulent email address memberservices@raintreevc.com)**
- **Going To Places Travel Services**
- **Memberservices@raintreeclub.com.mx**
- **Midwest Property Investment, LLC.**
- **New York Real Estate Group**
- **Timeshare Exit Team (Reedhein & Associates)**

When contacted by anyone offering to sell, rent or otherwise dispose of your timeshare, please be aware of the following warning signs:

- **Unrealistic rental or sale prices for your timeshare**
- **Payment of upfront fees, such as taxes, transfer fees or prepaid maintenance fees, usually via wire transfer or cashier's check, which will be reimbursed at closing.**
- **Use of name and trademarks of Raintree Vacation Club ("RVC") on entity's website, emails or written materials (RVC does not endorse or is affiliated with any reseller or rental company)**
- **Request for your RVC username and password or for a limited power of attorney concerning your timeshare**
- **Claim that the entity/individual is affiliated/employed with Raintree Vacation Club**

We strongly urge our Members to use extreme caution when contacted by individuals or companies who make claims that just seem too good to be true. Before doing anything, carefully research the individual or entity involved. Despite having professional-looking salesmen and websites, many of these companies are not legitimate.

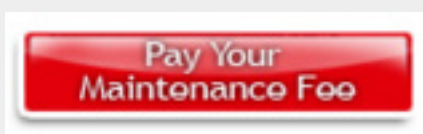
If you happen to be contacted by anyone making offers to purchase or rent your timeshare, please feel free to let us know via email at transfers@raintreeclub.com or by contacting one of our Vacation Guides at our toll free number 1-800-424-6532.

E-STATEMENT ENROLLMENT*

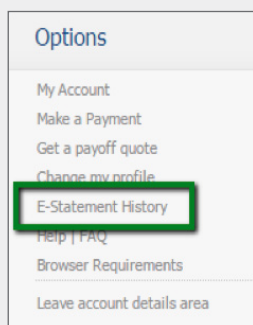
Continuing in Raintree Vacation Club's efforts to "Go Green", Members now have the option to opt in for Electronic Maintenance Fee statements instead of the paper statements that are mailed to the address on file.

Through the maintenance fee section after logging on to www.raintreevacationclub.com with their credentials, Members can opt in to these benefits by following the steps below:

1. Log into raintreevacationclub.com using your personalized credentials and click on **"Pay Your Maintenance Fee"**

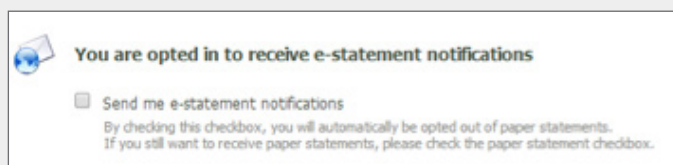


2. In the Options section, select **"E-Statement History"**:



3. This will open your E-Statement

4. Mark the **"Send me e-statement notifications"** checkbox.

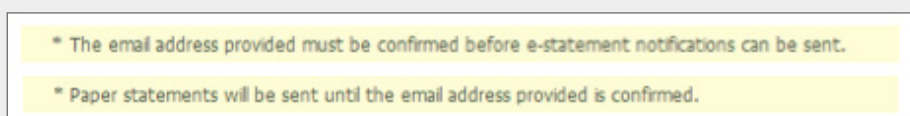


Select the accounts for which you would like to receive E-statements.

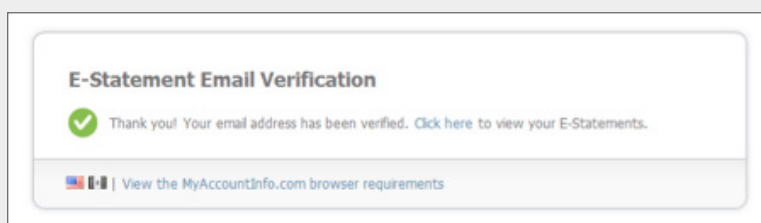
Select an email address by using the **"Select an Email Address"** drop-down list. If the email address that you wish notification to go to is not listed, enter the email address in the **"Enter in an email address"** box.

Click the **"Save Changes"** button

5. Members will be sent an email requesting them to confirm the e-mail address. The following messages will display:



6. From the email, click the link. The email confirmation page opens:



IT'S THAT EASY!

Please feel free to contact a Raintree Vacation Guide by calling 1-800-424-6532, or you may contact Member Services via email at memberservices@raintreeclub.com, if you need assistance with your credentials or logging into Raintree's website.

**Only available to Members in the United States*