

# KNOW BEFORE YOU GO

## CLUB REGINA LOS CABOS



### POOL TOWELS

The towel stand located near the pool is open daily from 9AM to 7PM. At check in Members are provided with one towel card for each person. Just hand the attendant your card to receive your towels (one towel per card). When you return your towel you will receive your card back.

### EXERCISE FACILITIES

There are no formal exercise facilities located here, however you can get a great workout walking the paths of the resort, which is built on the side of a bluff overlooking the water. *Please note that The Westin Resort & Spa, located next door to Club Regina Los Cabos, has not yet re-opened after Hurricane Odile. They are currently scheduled to reopen on July 1, 2016.*

### KIDS CLUB

Children 5 to 12 years of age can participate in a variety of activities at our Kids Club, open 10AM to 3PM Sunday to Friday. Your child must be dropped off and picked up by the same parent or guardian and can stay at Kids Club up to three hours per day.

### RESTAURANT THE LOCALS LOVE

Salvatore's Italian Restaurant in Cabo San Lucas: Salvatore's has a stellar reputation among locals and return visitors, and the reason is pretty simple: there is no better combination of quality and quantity anywhere in Cabo San Lucas. Chef and owner Tim Galluzzo's food is tasty yet unpretentious, the prices are affordable, and the portions are enormous.

### OUR STAFF RECOMMENDS

Huerta Los Tamarindos, located just a mile from the Sea of Cortez and San Jose's estuary, is a property dating back to the 19th Century. Huerta los Tamarindos is very involved in the community. They offer an Organic Tour that lets the public learn about organic farming and its benefits, as well as Cooking Classes for those that want to expand their culinary skills.

Cabo Pulmo National Marine Park attracts many visitors for several reasons including the clear water and coral reefs below the surface that provide outstanding scuba diving and snorkelling views. Kayakers regularly arrive here and enjoy close sightings of the sea lion colony nearby. This is a good spot for whale viewing in January through March.

In this installment in our series, we take a look at Club Regina Los Cabos. We have included information on the resort, and some suggestions from the local staff.

### CHECK-IN/OUT

We kindly remind you that check-in time is at 4:00 pm and check-out at 10:00 am.

If your arrival is planned before 4:00 pm, we invite you to enjoy the facilities of the Club or relax having lunch or drinks at Altura or Pool Bar C.

### RESTAURANT AND MINI MART HOURS

INIZIO – Upscale casual dining (Ext. 7282)

Breakfast: 7:00AM – 11:30AM | Dinner: 6:00PM -10:30PM

ALTURA (Ext. 7285)

Lunch: 11:30AM – 6:00PM

MAGIC BREEZE – Coffee & Bar (*Opening at the end of February*) (Ext. 7286)

Coffee: 7AM – 11AM | Bar: 5:30PM – 10:30PM (Winter) 6:30PM – 10:30PM (Summer)

ROOM SERVICE: 7:00AM – 10:30PM (Ext. 7282)

MINI MARKET: 7:00AM – 11:00PM (Ext. 7269)

*Please note that hours may change during slower seasons.*

### THEME NIGHTS

Enjoy our theme buffets and drink specials. On Monday nights at Inizio Restaurant you can enjoy our Mexican Fiesta from 6PM to 10:30PM. On Fridays enjoy our Grill Night from 6:30PM to 10:30PM. Our martinis and tapas special at Bar Vajra runs nightly from 7PM to 10PM, with two for one specials from 7PM to 8PM. On Thursday nights we have karaoke from 7PM to 9PM, and to help with stage fright we have specials on beer buckets.

*Please note that the Theme Nights may change due to weather conditions.*

### HAPPY HOUR

Even though every hour is happy at Club Regina Los Cabos, there is extra reason to smile with our drink specials throughout the day. Specials run daily at Altura from 1PM to 2PM, Pool Bar C from 2PM to 3PM, and Bar Vajra from 6PM to 7PM.

### BEACH AND POOL CHAIRS

For the enjoyment of all Members and guests, please note that beach and pool chairs cannot be reserved. Any items left unattended will be collected for safe keeping by Security.

# Did You Know...



One of the items requested in the Member survey was more information on options available with your Membership. Here is some information on using your Membership and important contact information. This information and more can also be found in the Member User Guides located in the Member Area of [www.raintreevacationclub.com](http://www.raintreevacationclub.com). In our next issue we will provide information on additional options.

## MEMBERSHIP USAGE OPTIONS

**BORROWING POINTS:** Some Membership types have the ability to borrow Points from their next Points Allotments. Your User Guide will indicate whether this applies to you. Borrowing Points is great for when you want a longer stay, larger unit, or different time of year than your Membership usually allows. All that is needed is to pay the maintenance fee on the future Points Allotment and you can start using those borrowed Points. You will pay the current year's amount of maintenance fee at the time of booking. If there is an increase the next year, you will be billed the difference. You can make a reservation up to 365 days before your check-in date for your first reservation and up to 59 days before your check-in date for any subsequent reservations.

**ACCELERATION:** If you want the benefits of Borrowing Points but still want to use your Points Allotment next year, then Acceleration would be your best option. In this case, you take a Points Allotment from the end of your Membership, and bring it into the current use year. Some Membership types allow you to Accelerate as many as two future Points Allotments for a usage year and one Points Allotment for a non-usage year. Your User Guide will indicate whether this applies to you. You pay the maintenance fee for the accelerated Points Allotment at the current year's rate.

**SAVING POINTS:** If you have the opposite situation and are unable to use all of your Points Allotment in a given year, you do not lose those Points. Any unused Points for a usage year are automatically saved for 12 months and Members with Even or Odd year usage will have their saved points carried over into the next corresponding use year. A fee applies when saving an entire Points Allotment. This option is available for some Membership types. Check the User Guide fees and availability.

## IMPORTANT CONTACT INFORMATION

**MEMBER SERVICES:** [memberservices@raintreeclub.com](mailto:memberservices@raintreeclub.com)

Information regarding Membership, use of Points, or issues signing in to the Member Area.

**RAINTREE BLUE:** [raintreeblue@raintreeclub.com](mailto:raintreeblue@raintreeclub.com)

Information and assistance regarding Membership.

**CONTRACTS:** [contracts@raintreeclub.com](mailto:contracts@raintreeclub.com)

Request a copy of contract (there may be fees associated with these services).

**TRANSFERS:** [transfers@raintreeclub.com](mailto:transfers@raintreeclub.com)

Add or remove beneficiaries or other Members due to death or divorce or transfer Membership to a third party (there may be fees associated with these services).

**MAINTENANCE FEES:** [maintenancefee@raintreeclub.com](mailto:maintenancefee@raintreeclub.com)

Questions about payments or maintenance fee, issues with duplicate billing, payment plans and options.

**TRAVEL CONCIERGE:** [travelconcierge@raintreeclub.com](mailto:travelconcierge@raintreeclub.com)

Transportation to and from the resort, requests for a special occasion, or general questions about one of our resorts or destinations.

**RAINTREE VACATION GUIDES:** 1.800.424.6532 or locally at 317.805.9167. Any questions related to reservations and Memberships.



# MAINTENANCE FEE PROMOTION WINNERS

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## 1<sup>ST</sup> PLACE

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Eric A. from Claremont, CA  
Lynn C. from Vacaville, CA  
Myron C. from Oceanside, CA  
Ricardo D. from Boyds, MD  
Jack D. from Austin, CO  
John D. from Derby, KS  
Donald H. from East Aurora, NY  
Walter H. from Rockport, MA

Jose Alberto J. from Oaxaca, Mexico  
Douglas K. from Dallas, TX  
Christopher M. from Las Vegas, NV  
Marcia M. from Freeland, WA  
Hector Carlos T. from Naucalpan, Mexico  
Rebecca V. from Tacoma, WA  
Kai W. from Villa Park, CA

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## 2<sup>ND</sup> PLACE

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Bonnie A. from Lake Mary, FL  
Jacqueline A. from Medford, OR  
Cándido A. from Mexico City, Mexico  
Raymond B. from Tucson, AZ  
Brent B. from Pahrump, NV  
Jose C. from Melbourne, FL  
Patrick D. from Waukesha, WI  
Pat D. from Minot, ND  
Sergio R. from Irapuato, Mexico  
Alan E. from Manalapan, NJ  
Jane H. from Hidden Hills, CA  
Thomas H. from Stanwood, WA  
Anthony I. from Winnipeg, Canada  
Rees J. from Salt Lake City, UT  
Gregory K. from St. Petersburg, FL

Paul L. from Staten Island, NY  
Michael L. from Clovis, CA  
Leber's Estate from Encino, CA  
Emile L. from Fort Dodge, IA  
Gloria Esther P. from Ensenada, Mexico  
Andrew O. from Half Moon Bay, CA  
Jorge L. from Mexico City, Mexico  
Monica Alejandra H. from Atizapan, Mexico  
Scott P. from Manchester, ME  
Justine S. from Huntington Beach, CA  
Daniel S. from Urbandale, IA  
James S. from Shawnee, OK  
Loreto Noemi T. from Merida, Mexico  
William V. from Huntington Beach, CA  
Robert W. from Greer, SC

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## 3<sup>RD</sup> PLACE

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Morley A. from Surrey, Canada  
Francisco A. from Lazaro Cardenas, Mexico  
Soyon A. from Los Angeles, CA  
Jesus Gustavo A. from Tijuana, Mexico  
Josefina A. from Mexicali, Mexico  
Hugo Cesar A. from Tecoman, Mexico  
Teresa A. from Ciudad Juarez, Mexico  
James B. from San Ramon, CA  
Manuela B. from Morelia, Mexico  
Merrill B. from Fort Lauderdale, FL  
Trina B. from Oregon City, OR  
Paul B. from San Jose, CA  
Gina C. from Hunt Valley, MD  
Arthur C. from Manhasset, NY  
Conrado C. from Naucalpan, Mexico  
Augusto D. from Fresno, CA  
Maria D. from Kingston, NJ  
Enrique Alberto D. from San Luis Potosi, Mexico  
Randall E. from Washougal, WA  
Maria Teresa F. from Morelia, Mexico

Jed G. from McLean, VA  
Kevin Charles G. from Vancouver, Canada  
Ronald H. from Kirkland, WA  
Pat H. from Bozeman, MT  
Steve H. from Golden, CO  
Harry H. from Myrtle Beach, SC  
Jeff J. from Benicia, CA  
Ronald K. from Natick, MA  
William K. from San Francisco, CA  
Thomas L. from Pataskala, OH  
Eric L. from Perrysburg, OH  
Deborah L. from Sanger, CA  
Ramon M. from Tepic, Mexico  
James M. from Missoula, MT  
Robert M. from East Wenatchee, WA  
Daniel M. from Dublin, OH  
Thomas N. from Grants, NM  
Joseph O. from Lakewood, CO  
Guillermo O. from Monterrey, Mexico  
Sang P. from Upland, CA

John P. from Marion, IA  
Maria Eugenia Q. from Mexico City, Mexico  
Lee R. from Barboursville, VA  
Donald R. from Wenatchee, WA  
Pablo R. from Parras de la Fuente, Mexico  
Daniel Rogelio R. from Cuernavaca, Mexico  
Troy R. from Kansas City, MO  
Juan R. from Mexico City, Mexico  
Jerry R. from New York, NY  
Eugene S. from Fargo, ND  
Jeffrey S. from Fremont, CA  
Glenn S. from Providence, RI  
Terry S. from Grenada, CA  
James S. from Prescott Valley, AZ  
Magda Graciela T. from Huixquilucan, Mexico  
Benito V. from Ecatepec, Mexico  
Fernando V. from Mexico City, Mexico  
Carmen V. from Mexico City, Mexico  
Carmen V. from Chicago, IL  
Jerold W. from Flagstaff, AZ

## E-STATEMENT ENROLLMENT\*

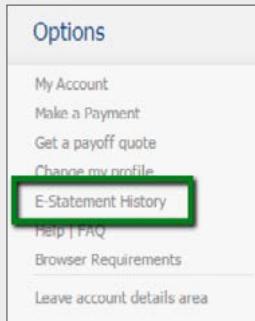
Continuing in Raintree Vacation Club's efforts to "Go Green", Members now have the option to opt in for Electronic Maintenance Fee statements instead of the paper statements that are mailed to the address on file.

Through the maintenance fee section after logging on to [www.raintreevacationclub.com](http://www.raintreevacationclub.com) with their credentials, Members can opt in to these benefits by following the steps below:

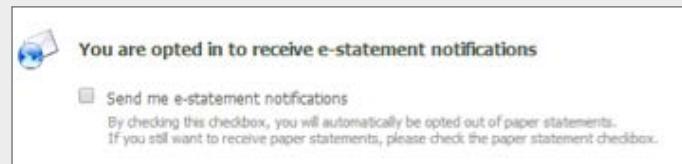
1. Log into [raintreevacationclub.com](http://raintreevacationclub.com) using your personalized credentials and click on "**Pay Your Maintenance Fee**"



2. In the Options section, select "**E-Statement History**".



3. This will open your E-Statement
4. Mark the "**Send me e-statement notifications**" checkbox.



Select the accounts for which you would like to receive E-statements.

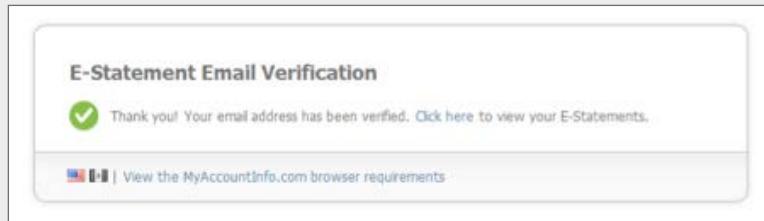
Select an email address by using the "**Select an Email Address**" drop-down list. If the email address that you wish notification to go to is not listed, enter the email address in the "**Enter in an email address**" box.

Click the '**Save Changes**' button

5. Members will be sent an email requesting them to confirm the e-mail address. The following messages will display:

\* The email address provided must be confirmed before e-statement notifications can be sent.  
 \* Paper statements will be sent until the email address provided is confirmed.

6. From the email, click the link. The email confirmation page opens:



## IT'S THAT EASY!

Please feel free to contact a Raintree Vacation Guide by calling 1-800-424-6532, or you may contact Member Services via email at [memberservices@raintreeclub.com](mailto:memberservices@raintreeclub.com), if you need assistance with your credentials or logging into Raintree's website.

\*Only available to Members in the United States



FEBRUARY 2016 | MEMBERSHIP NOTICE

## CURRENCY EXCHANGE LIMIT

Please be aware that the Mexican government ([Sectur](#)) has set limits on the amount of currency that can be exchanged (USD to Mexican pesos) at a hotel. The limits are US\$300 daily for Mexican Nationals, and US\$1,500 daily for all foreigners. There is also a monthly limit for all guests of US\$1,500.

## ROOM REQUEST POLICY

Member requests for specific room types, floor level, and location within the reserved resort, may be taken by a Raintree Vacation Guide at the time of reservation or up to one day prior to check in. Please note that while any Room Requests will be considered by the resort, they still are only requests, are not guaranteed, and are subject to the following terms:

- Room numbers are not confirmed until check-in.
- Room Requests and upgrades are subject to resort availability at the time of check in.
- Room requests and upgrades can only be processed by calling a Raintree Vacation Guide.
- Please note: Guests of Members do not qualify for these benefits.

## MEXICO CITY OFFICE MOVE

Please note that as of January 15, 2016, Raintree's Mexico City office will have a new location. If you want to send mail to the Raintree Vacation Club office in Mexico City, please use the following address:

Avenida Revolución no. 1909, 10th floor  
Colonia San Ángel  
Delegación Alvaro Obregón  
C.P. 01000  
México DF.

Mail that was sent to the current address will be forwarded for a short time.

The phone number has also changed. The new number is 011.5255.5550 3640. If you have any questions, please notify a Raintree Vacation Guide at 1.800.424.6532 or 317.805.9167 or [memberservices@raintreeclub.com](mailto:memberservices@raintreeclub.com).



FEBRUARY 2016 | MEMBERSHIP NOTICE

## 3RD PARTY SCAM

Raintree's Member Services department has recently been alerted by some of our Members of a transfer company called "Pacific Transfers". This company, which may go by many other names including Resort Member Association and the Cure Company, claims to facilitate the transfer of a Member's timeshare to a third party for a fee. Please be advised that Raintree Vacation Club is not affiliated with Pacific Transfers and does not explicitly endorse any business exchanges with this company.

We strongly urge our Members to exercise extreme caution when dealing with any companies that promise to sell or transfer your timeshare for an up-front fee or contact you claiming to have a buyer for your timeshare. Despite having professional-looking salesmen and websites, many of these companies are not legitimate.

Please [click here](#) to see a news report regarding Scam Transfer Companies.

Please remember that Raintree Vacation Club is not affiliated with any third-party timeshare reseller. If any timeshare sales or rental company claiming to be affiliated with Raintree Vacation Club contacts you, please contact Member Services at 1.800.424.6532 or 317.805.9167 to report such incidents.

# Dare to dream and make the dream come true!

Now is the time to book your  
**2016**  
RCI Exchange Vacation!



## GET A HEAD START ON THE NEW YEAR!

A new year means new possibilities, and you have great vacation opportunities available with RCI! So whether you enjoy relaxing, adventurous or entertaining vacations, RCI has got you covered for your next dream vacation.



Search for your RCI dream vacation on  
**RaintreeVacationClub.com** or call **1.800.424.6532** today!

Visit **RCI.com/Connect** today!



Participation in the RCI Points(R) exchange program as a Raintree member requires an additional fee after the first year of membership. These vacations are limited and subject to availability.

CST: 2046555-50. Registration as a seller of travel does not constitute approval by the State of California. Fla. Seller of Travel Reg. No. ST-26552. **Nevada Seller of Travel Registration No. 2002-0793.** Washington Seller of Travel Reg. No. 602357907.

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