

# PARK PLAZA

## KNOW BEFORE YOU GO

In this installment in our series, we take a look at Park Plaza. We have included information on the resort, and some suggestions from the local staff.

### CHECK-IN/OUT

Check-in is at 4pm and check-out is at 11am.

### CHARGES AT CHECK-IN/OUT

Park Plaza has a daily resort fee of \$15 for a studio or junior suite and \$20 for a one bedroom or two bedroom.

### HOUSEKEEPING

The housekeeping service at this property is a mid-week trash removal and towel exchange.

### PARKING

Complimentary parking is available onsite in our secured underground garage.

### RESTAURANT

There is no restaurant onsite at this property.

### POOL AND HOT TUB HOURS

The property has one indoor swimming pool and a hot tub. The hours are 9am to 9pm daily.

### POOL TOWELS

Pool towels can be checked out at Front Desk.

### BBQS

Multiple barbecue grills are available for guest use from 9am to 9pm daily.

### LAUNDRY

Self-service washer/dryer facilities for guests are available 24 hours a day and are located in the parking garage.

### EXERCISE FACILITIES

There is an exercise facility with a dry sauna. The hours are 9am to 9pm daily.

### GAME ROOM

There is a family room featuring a wide screen, Xbox, Wii, and ping-pong table. It is open 9am to 9pm daily.

### KIDS CLUB

There is no Kids Club at this location.

### INTERNET ACCESS

Wi-Fi is available throughout the property and is included in the resort fee.

### SEASONAL SERVICES & AMENITIES

There is a courtesy shuttle service available during Ski Season. Ski lockers are located at the property.

## WHAT'S IN THE ROOM

### STUDIO

Air conditioning, alarm clock, bath towels, cable TV, DVD player, extra blanket/pillows, flat screen TV, hairdryer, housekeeping, iron, ironing board, parking space (covered), phone, robes, shampoo, conditioner, smoke/fire alarm, soap & lotion, towel & trash service, washer/dryer (in common area), mini refrigerator, 2 burner stove, toaster, microwave, coffee maker, blender, set of dinner dishes & utensils for two, glass and plastic drinkware, kitchen towels & pan holders, dish soap & sponge, and pack-n-play (by request, based on availability).

### JUNIOR SUITE

Air conditioning, alarm clock, bath towels, cable TV, DVD player, extra blanket/pillows, flat screen TV, fire place, hairdryer, housekeeping, iron, ironing board, parking space (covered), phone, porch/balcony, robes, shampoo & conditioner, smoke/fire alarm, soap & lotion, towel & trash service, washer/dryer access (in common area), full size refrigerator, 4 burner stove, full

size oven, toaster, microwave, coffee maker, blender, dishwasher & dishwasher tablets, ice cube maker/ice cube trays, 4 sets of dinner dishes & utensils, glass and plastic drinkware, frying pans, cutting board, kitchen towels & pan holders, dish soap & sponge, and pack-n-play (by request, based on availability).

### 1 BEDROOM

Air conditioning, alarm clock, bath towels, cable TV, DVD player, extra blanket/pillows, flat screen TV, fire place, hairdryer, housekeeping, iron, ironing board, parking space (covered), phone, porch/balcony, robes, shampoo, conditioner, smoke/fire alarm, soap & lotion, towel & trash service, TV in master bedroom, TV in the living room, washer/dryer (in common area), full size refrigerator, 4 burner stove, full size oven, toaster, microwave, coffee maker, blender, dishwasher & dishwasher tablets, ice cube maker/ice cube trays, 6 sets of dinner dishes & utensils, glass and plastic drinkware, Pyrex pans and dishes, frying pans, cutting board, kitchen towels & pan holders, dish

soap & sponge, roll-away bed (\$15 per night), and pack-n-play (by request, based on availability).

### 2 BEDROOM

Air conditioning, alarm clock, bath towels, cable TV, DVD player, extra blanket/pillows, flat screen TV, fire place, hairdryer, housekeeping, iron, ironing board, parking space (covered), phone, porch/balcony, robes, shampoo, conditioner, smoke/fire alarm, soap & lotion, towel & trash service, TV in master bedroom, TV in 2nd bedroom, TV in the living room, washer/dryer (in common area), full size refrigerator, 4 burner stove, full size oven, toaster, microwave, coffee maker, blender, dishwasher & dishwasher tablets, ice cube maker/ice cube trays, 8 sets of dinner dishes & utensils, glass and plastic drinkware, Pyrex pans and dishes, frying pans, cutting board, kitchen towels & pan holders, dish soap & sponge, roll-away bed (\$15 per night), and pack-n-play (by request, based on availability).

## RESTAURANTS THE LOCALS AND STAFF LOVE

**Grub Steak Restaurant:** This Park City Steak House that's been around for 40 years is located across the street from Park Plaza. Good sized portions, a salad bar, and excellent service are why this restaurant still gets great reviews. Be sure to save room for dessert – we recommend the bread pudding. Live entertainment is offered on Fridays and Saturdays. Gluten free items are available on both the lunch and dinner menus. Open for Lunch Monday-Friday 11:30am – 2pm, and Dinner nightly beginning at 5pm.

2200 Sidewinder Dr, Park City, UT 84060 (435) 649-8060

**Squatters Roadhouse Grill:** A relaxed microbrewery chain crafting seasonal and year-round beers and eclectic pub grub. Their philosophy is to purchase organic, locally produced products, and support local companies whenever possible. We recommend the meatloaf and the chicken curry. Open daily from 8am for breakfast, lunch, and dinner (breakfast is served until 2pm).

1900 Park Ave, Park City, UT 84098 (435) 649-9868

## OUR STAFF RECOMMENDS

**Utah Olympic Park:** Built ahead of the Salt Lake 2002 Olympic Winter games, this venue is now an active Official U.S. Olympic Training Site. Come watch future Olympians train, enjoy a guided tour on the history of the park, experience a thrilling ride on the Comet Bobsled, and take home some Olympic souvenirs from the gift shop.

3419 Olympic Parkway, Park City, Utah 84098

**Park City's Historic District:** At the center of historic Park City is Main Street, home to over 200 unique businesses and the trailhead to your mountain town adventure. Visitors can shop among over 100 independent boutiques, dine at 50 one-of-a-kind restaurants, relax at a restorative spa, ride the town lift to play in the mountains, revel in our spirited nightlife, and discover something to treasure from our lively art community.





How long have you been on the Raintree Vacation Club team?

**I have only been on the team a couple of months.**

What do you like most about your job?

**Helping our Members find the best vacation.**

What are some travel tips you have for our Members?

**I would advise our Members to book as early as possible.**

Members often mention the Raintree Vacation Guides they have spoken to at the call center in the US. This month we meet Mary.

What do you like to do in your free time?

**I like to spend my free time with friends and family.**

What is your favorite vacation memory?

**A trip to Ireland I took three years ago with my son and his wife's parents. Saw where my father was born!**

What is your dream destination?

**My dream vacation would either be to go back to Ireland or visit Hawaii.**

# RESORT IMPROVEMENTS

This month we look at some improvements at Club Regina Puerto Vallarta and Club Regina Cancun.

If you have visited Club Regina Cancun recently, you may have noticed how amazing the pools look. That's because a few months ago we stripped them down and rebuilt them so they are practically new. We also added stairs and a railing for ease of entry and exit from the sparkling water. In the rooms we added electronic safes. These are extra-large safes that can hold up to a 17" laptop with lots of room left over for all of your valuables. We recommend that guests keep all valuables in a safe when traveling to any hotel or resort, whether with Raintree or another company. The safes were installed in the bedrooms and living rooms of all units.



# RESORT IMPROVEMENTS



At Club Regina Puerto Vallarta we have installed USB charging stations in the living rooms and bedrooms. These stations give you a variety of outlets to charge your devices, and you can rest your cell phone in the charger, to easily see where you had it last. On the grounds we installed a railing along the ramp from the pool area to Inizio and the rooms. In addition to added safety, we think it looks pretty stylish.



## 3RD PARTY SCAM

It has come to the attention of Raintree's Member Services department that two companies have recently made attempts to contact Raintree Members claiming to be affiliated with Raintree Vacation Club in an attempt to purchase the Member's timeshare interest and to transfer the timeshare interest to a third-party buyer. The companies are **Expeditions Travel Group, Advantage Property Investments ("API"), CMC Brokerage, LLC., and Bennett & Nelson Properties, LLC.** Please be advised that Raintree Vacation Club is not affiliated in any way with **Expeditions Travel Group, Advantage Property Investments, CMC Brokerage, LLC. or Bennett & Nelson Properties, LLC** and does not explicitly endorse any business exchanges with these companies.

As a reminder, Raintree Vacation Club does not directly contact individual Members to arrange the sale of a member's timeshare interests. Additionally, please note that the only way that funds can be allocated to a Member's account would be through the following channels: paying with a Raintree Vacation Guide by calling *1-800-424-6532*, through *raintreevacationclub.com* after logging in as a Member, sending a check to *P.O. Box 29352, Phoenix, AZ, 85038-9352*, payable to *RVC Members, LLC*, or to an account number listed on your maintenance fee statement (for Mexican National Members only).

We strongly urge our Members to please use extreme caution when contacted by individuals or companies who make claims that just seem too good to be true, especially if they involve any upfront fees, including payment of taxes that need to be paid quickly, often times by wire transfer or cashier's check. Before doing anything, do your homework and carefully research the individual or entity involved, because despite having professional-looking salesmen and websites, many of these companies are not legitimate.

Please click [here](#) to see Raintree's latest Notice of Scam Companies Contacting Members.

Also, please note that although Raintree has contracted with a third-party organization to assist with its Sales and Marketing efforts; please remember that Raintree Vacation Club is not affiliated with any third-party timeshare reseller.

If you happen to be contacted by **Expeditions Travel Group, Advantage Property Investments ("API"), CMC Brokerage, LLC., Bennett & Nelson Properties, LLC**, or any other company making similar offers to purchase or rent your timeshare stating they are affiliated with Raintree Vacation Club, we ask you let us know via email at [memberservices@raintreeclub.com](mailto:memberservices@raintreeclub.com) or by contacting one of our Vacation Guides at our toll free number *1-800-424-6532*.

## CURRENCY EXCHANGE LIMIT

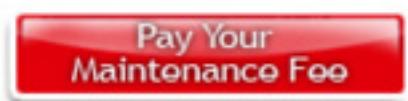
Please be aware that the Mexican government ([Sectur](#)) has set limits on the amount of currency that can be exchanged (USD to Mexican pesos) at a hotel. The limits are US\$300 daily for Mexican Nationals, and US\$1,500 daily for all foreigners. There is also a monthly limit for all guests of US\$1,500.

## E-STATEMENT ENROLLMENT\*

Continuing in Raintree Vacation Club's efforts to "Go Green", Members now have the option to opt in for Electronic Maintenance Fee statements instead of the paper statements that are mailed to the address on file.

Through the maintenance fee section after logging on to [www.raintreevacationclub.com](http://www.raintreevacationclub.com) with their credentials, Members can opt in to these benefits by following the steps below:

1. Log into [raintreevacationclub.com](http://www.raintreevacationclub.com) using your personalized credentials and click on "**Pay Your Maintenance Fee**"
2. In the Options section, select "**E-Statement History**".
3. This will open your E-Statement
4. Mark the "**Send me e-statement notifications**" checkbox.



 You are opted in to receive e-statement notifications

Send me e-statement notifications  
By checking this checkbox, you will automatically be opted out of paper statements. If you still want to receive paper statements, please check the paper statement checkbox.

2. In the Options section, select "**E-Statement History**".

**Options**

- My Account
- Make a Payment
- Get a payoff quote
- Change my profile
- E-Statement History**
- Help | FAQ
- Browser Requirements
- Leave account details area

Select the accounts for which you would like to receive E-statements.

Select an email address by using the "**Select an Email Address**" drop-down list. If the email address that you wish notification to go to is not listed, enter the email address in the "**Enter in an email address**" box.

Click the '**Save Changes**' button

5. Members will be sent an email requesting them to confirm the e-mail address. The following messages will display:

\* The email address provided must be confirmed before e-statement notifications can be sent.  
\* Paper statements will be sent until the email address provided is confirmed.

6. From the email, click the link. The email confirmation page opens:

**E-Statement Email Verification**

 Thank you! Your email address has been verified. [Click here](#) to view your E-Statements.

 [View the MyAccountInfo.com browser requirements](#)

## IT'S THAT EASY!

Please feel free to contact a Raintree Vacation Guide by calling 1-800-424-6532, or you may contact Member Services via email at [memberservices@raintreeclub.com](mailto:memberservices@raintreeclub.com), if you need assistance with your credentials or logging into Raintree's website.

WHERE WILL YOU  
**GO** IN 2017?

SAN ANTONIO  
TEXASLAKE TAHOE  
CALIFORNIA

**IT'S TIME TO START PLANNING WITH RCI!**

As an RCI® subscribing member, you can search from thousands of resorts to look for your perfect exchange vacation. Whether you want to take a road trip to a nearby destination, or hop on a flight to experience somewhere new, RCI can help you **GO** there.

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Call **1.800.424.6532** or log in to [raintreevacationclub.com](http://raintreevacationclub.com) to link to your RCI® subscribing member account.

Participation in the RCI Points® exchange program as a Raintree member requires an additional fee after the first year of membership.

\*These vacations are limited and subject to availability.

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