

FRANZ KLAMMER LODGE

KNOW BEFORE YOU GO

In this installment in our series, we take a look at [Franz Klammer Lodge](#). We have included information on the resort, and some suggestions from the local staff.

CHECK-IN/OUT

Check-in is from 4:30pm and check-out is any time before 10am.

CHARGES AT CHECK-IN/OUT

Franz Klammer Lodge has mandatory nightly usage fees, as well as a departure cleaning fee. The nightly usage fees are \$33.00 for a two-bedroom unit and \$41.00 for a three-bedroom unit. The departure cleaning fee is per stay, and is \$175.00 for a two-bedroom unit and \$210.00 for a three-bedroom unit.

HOUSEKEEPING

Housekeeping services are optional and offered for the following fees:

Tidy Clean: replace bath linens, empty rubbish and make beds
• 2-Bedroom \$40.00
• 3-Bedroom \$47.00

Daily Clean: replace bath and kitchen linens, amenities, empty rubbish, clean bathrooms and kitchen, and make beds
• 2-Bedroom \$55.00
• 3-Bedroom \$70.00

Daily Clean Plus: dust, vacuum, and change the bed linens

- 2-Bedroom \$100.00
- 3-Bedroom \$125.00

The charges for the above services represent a per clean charge not a per stay charge.

PARKING

There is complimentary valet parking for one car in the underground garage onsite. The Lodge cannot accommodate a second car however can recommend nearby options ranging from \$25.00-\$35.00 per night.

RESTAURANT

There is no restaurant onsite at this resort, however there is a full service bar and Club Room. Join us on Monday nights for a complimentary cocktail reception.

POOL(S) INFORMATION & HOURS

There is a heated outdoor pool available 24 hours a day at the resort, as well as five hot tubs, also available 24 hours a day. Quiet time adherence is required from 9pm to 9am daily.

POOL TOWELS

Pool towels are provided at the pool.

BBQS

BBQ grills are located on the fourth floor.

INTERNET ACCESS

There is complimentary Wi-Fi available throughout the Lodge.

EXERCISE FACILITIES

There is a 24-hour fitness facility located on the fourth floor.

SPA FACILITIES

There is a steam room and a sauna located on the first floor by the pool. The European-style Himmel Spa is also located on-site. Enjoy specialty massages, exotic skin treatments, and essential oil body wraps designed to revitalize your body and nourish your spirit.

KIDS CLUB

Franz Klammer Lodge has a family game room with pool table, videogames, large screen TV, billiards, air hockey, and changing rooms.

SEASONAL SERVICES

The lodge is located slopeside.

- Bicycle rentals
- Sled rentals
- Ski rentals
- Ski valet
- Boot warmers

YEAR-ROUND SERVICES

- 24-hour Concierge
- 24-hour Security
- Complimentary airport shuttle service
- Dry cleaning and laundry services
- Pre-arrival vacation planning services
- Pre-arrival grocery shopping services
- Babysitting services
- Press reader available for national newspapers
- Local newspapers available
- Shipping services (FedEx/UPS)

TWO-BEDROOM

Alarm clock, bath towels, Blu-ray player, cable TV, DVD player, extra blanket/pillows, flat screen TV, fire place, hairdryer, housekeeping (a la carte), iron, ironing board, parking space (underground), phone, pool towels, porch/balcony, robes, shampoo, conditioner, smoke/fire alarm, soap & lotion, towel & trash service, TV in master bedroom, TV in 2nd bedroom, TV in the living room, washer/dryer, full size refrigerator, 4 burner stove, full size oven, toaster, microwave, coffee maker, blender, dishwasher & dishwasher tablets, ice cube maker/ice cube trays, 6 sets of dinner dishes & utensils, glass and plastic drinkware, Pyrex pans and dishes, frying pans, cutting board, kitchen towels & pan holders, dish soap & sponge, roll-away bed, crib, pack-n-play, and high chair.

THREE-BEDROOM

Alarm clock, bath towels, Blu-ray player, cable TV, DVD player, extra blanket/pillows, flat screen TV, fire place, hairdryer, housekeeping (a la carte), iron, ironing board, parking space (underground), phone, pool towels, porch/balcony, robes, shampoo, conditioner, smoke/fire alarm, soap & lotion, towel & trash service, TV in master bedroom, TV in 2nd bedroom, TV in 3rd bedroom, TV in the living room, washer/dryer, full size refrigerator, 4 burner stove, full size oven, toaster, microwave, coffee maker, blender, dishwasher & dishwasher tablets, ice cube maker/ice cube trays, 8 sets of dinner dishes & utensils, glass and plastic drinkware, Pyrex pans and dishes, frying pans, cutting board, kitchen towels & pan holders, dish soap & sponge, roll-away bed, crib, pack-n-play, and high chair.

RESTAURANTS THE LOCALS AND STAFF LOVE

ALLREDS RESTAURANT – AMERICAN CUISINE

Telluride Ski Resort's flagship restaurant- Take a ride on Telluride's free [gondola](#) to the San Sophia mid-station to one of the most unique and beautiful dining rooms in North America. Perched at 10,551 feet, Allred's offers an eclectic, American menu and award-winning wine list.

Gondola Station St. S., Telluride, CO 81435 (970) 728-7474

COSMOPOLITAN – AMERICAN CUISINE

This modern, light-filled eclectic cafe with lots of windows serves seasonal fusion cuisine with global flair.

301 W San Juan Ave, Telluride, CO 81435 (970) 728-1292

NEW SHERIDAN CHOP HOUSE – STEAK HOUSE

An historic steakhouse offering high-end filets, mountain game and seafood in a sophisticated atmosphere.

233 W Colorado Ave, Telluride, CO 81435 (970) 728-9100

LA COCINA – CASUAL MEXICAN

Mexican cuisine with an organic, modern focus in a colorful space and all-day margaritas.

123 E Colorado Ave, Telluride, CO 81435 (970) 728-9355

SIAM – THAI

A bustling eatery featuring traditional Thai plates, as well as cocktails & outdoor dining.

200 S Davis St, Telluride, CO 81435 (970) 728-6886

OUR STAFF RECOMMENDS

WINTER

Dog sledding
Snowmobiling
Cross Country skiing
Alpine Skiing
[Ouray Hot Springs Pool](#)
[Fat Tire Bike Tour](#)

SUMMER

Bear Creek hiking trail
Jeep Tours
Horseback riding
Rafting
Fly-fishing
Mountain Biking
Rock Climbing





**MEMBERS OFTEN MENTION THE
RAINTREE VACATION GUIDES
THEY HAVE SPOKEN TO AT THE
CALL CENTER IN THE US.**

THIS MONTH WE MEET TAMMY.

*How long have you been on the
Raintree Vacation Club team?*

*I have been on the Raintree
team for nine years now.*

*What do you like most about
your job?*

*The thing I like most is making
the customer happy by booking
the vacation they want.*

*What are some travel tips you
have for our Members?*

I would suggest that Members

*be as flexible as possible and
book as early as possible.*

*What do you like to do in your
free time?*

*I enjoy reading a good mystery
novel.*

*What is your favorite vacation
memory?*

*Celebrating my
granddaughter's fifth birthday
at Disney.*

*What is the one thing that
makes you the happiest?*

*The thing that makes me the
happiest is playing with my
grandkids.*

RESORT IMPROVEMENTS

Raintree's goal is always to provide memorable vacations for our Members. One way we do that is our continuous program to maintain and upgrade the resorts. This month, we share chair replacement at Club Regina Puerto Vallarta, and the pergola at Inizio at Club Regina Los Cabos.

This year, we completed replacing the chairs that are located in the bedrooms at Club Regina Puerto Vallarta. Members have told us they often work on their laptops at the bedroom table, so we wanted to make sure the new chairs were comfortable for that purpose. As an added bonus, they fit in with the dining room chairs, so can be moved into the dining area if extra seating is desired.



The pergola on the terrace at Inizio Cucina Fusione in Los Cabos was damaged in September by Hurricane Newton, and we just finished the work on the replacement. This involved utilizing fiberglass, as this material is better able to withstand high winds.

Please take a moment to review the before and after pictures we have included, that show the tremendous difference this work is making at the resorts. We will continue to provide you with information on our improvement projects, both those you can see when you visit, and those that go on behind the scenes.



3RD PARTY SCAM

It has come to the attention of Raintree's Member Services department that two companies have recently made attempts to contact Raintree Members claiming to be affiliated with Raintree Vacation Club in an attempt to purchase the Member's timeshare interest and to transfer the timeshare interest to a third-party buyer. The companies are **Expeditions Travel Group, Advantage Property Investments ("API"), and Bennett & Nelson Properties, LLC**. Please be advised that Raintree Vacation Club is not affiliated in any way with **Expeditions Travel Group, Advantage Property Investments or Bennett & Nelson Properties, LLC** and does not explicitly endorse any business exchanges with these companies.

As a reminder, Raintree Vacation Club does not directly contact individual Members to arrange the sale of a member's timeshare interests. Additionally, please note that the only way that funds can be allocated to a Member's account would be through the following channels: paying with a Raintree Vacation Guide by calling 1-800-424-6532, through raintreevacationclub.com after logging in as a Member, sending a check to *P.O. Box 29352, Phoenix, AZ, 85038-9352, payable to RVC Members, LLC*, or to an account number listed on your maintenance fee statement (for Mexican National Members only).

We strongly urge our Members to please use extreme caution when contacted by individuals or companies who make claims that just seem too good to be true, especially if they involve any upfront fees, including payment of taxes that need to be paid quickly, often times by wire transfer or cashier's check. Before doing anything, do your homework and carefully research the individual or entity involved, because despite having professional-looking salesmen and websites, many of these companies are not legitimate.

Please click [here](#) to see Raintree's latest Notice of Scam Companies Contacting Members.

Also, please note that although Raintree has contracted with a third-party organization to assist with its Sales and Marketing efforts; please remember that Raintree Vacation Club is not affiliated with any third-party timeshare reseller.

If you happen to be contacted by **Expeditions Travel Group, Advantage Property Investments ("API"), Bennett & Nelson Properties, LLC**, or any other company making similar offers to purchase or rent your timeshare stating they are affiliated with Raintree Vacation Club, we ask you let us know via email at memberservices@raintreeclub.com or by contacting one of our Vacation Guides at our toll free number 1-800-424-6532.

CURRENCY EXCHANGE LIMIT

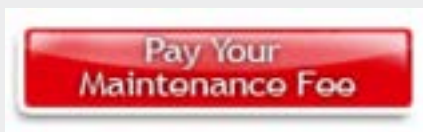
Please be aware that the Mexican government (Sectur) has set limits on the amount of currency that can be exchanged (USD to Mexican pesos) at a hotel. The limits are US\$300 daily for Mexican Nationals, and US\$1,500 daily for all foreigners. There is also a monthly limit for all guests of US\$1,500.

E-STATEMENT ENROLLMENT*

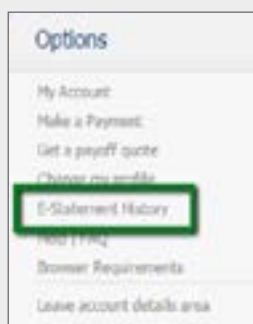
Continuing in Raintree Vacation Club's efforts to "Go Green", Members now have the option to opt in for Electronic Maintenance Fee statements instead of the paper statements that are mailed to the address on file.

Through the maintenance fee section after logging on to www.raintreevacationclub.com with their credentials, Members can opt in to these benefits by following the steps below:

1. Log into raintreevacationclub.com using your personalized credentials and click on **"Pay Your Maintenance Fee"**



2. In the Options section, select **"E-Statement History"**:



3. This will open your E-Statement

4. Mark the **"Send me e-statement notifications"** checkbox.



Select the accounts for which you would like to receive E-statements.

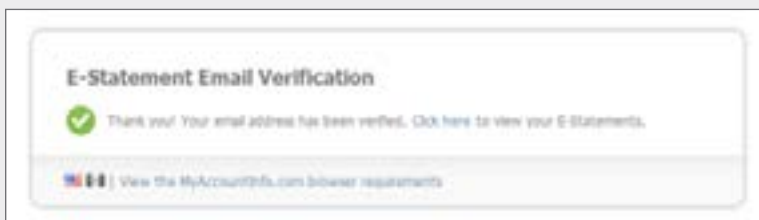
Select an email address by using the **"Select an Email Address"** drop-down list. If the email address that you wish notification to go to is not listed, enter the email address in the **"Enter in an email address"** box.

Click the **"Save Changes"** button

5. Members will be sent an email requesting them to confirm the e-mail address. The following messages will display:



6. From the email, click the link. The email confirmation page opens:



IT'S THAT EASY!

Please feel free to contact a Raintree Vacation Guide by calling 1-800-424-6532, or you may contact Member Services via email at memberservices@raintreeclub.com, if you need assistance with your credentials or logging into Raintree's website.

*Only available to Members in the United States

WHERE WILL YOU GO IN 2017?



SAN ANTONIO
TEXAS



LAKE TAHOE
CALIFORNIA

IT'S TIME TO START PLANNING WITH RCI!

As an RCI® subscribing member, you can search from thousands of resorts to look for your perfect exchange vacation. Whether you want to take a road trip to a nearby destination, or hop on a flight to experience somewhere new, RCI can help you **GO** there.

Remember, the earlier you start to plan, the more vacation options you may have to choose from!

Start planning your RCI® exchange vacation today!

Call **1.800.424.6532** or log in to raintreevacationclub.com to link to your RCI® subscribing member account.

Participation in the RCI Points® exchange program as a Raintree member requires an additional fee after the first year of membership.

*These vacations are limited and subject to availability.

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