



KNOW BEFORE YOU GO

SANDCASTLE AT BIRCH BAY

In this installment in our series, we take a look at [Sandcastle at Birch Bay](#). We have included information on the resort, and some suggestions from the local staff.

CHECK-IN/OUT

Check-in is at 4 p.m. / Check-out is at 10 a.m. If you arrive before the room is ready, we can provide you with a key to use the pool area or you can relax on our observation deck or in our Clubroom on the fifth floor.

PARKING

Parking at the Sandcastle is free. You will be issued a parking pass at check in. Campers, trailers, box trucks, motor homes and the like are not permitted to be parked at the resort. Please make other arrangements prior to your arrival. A list of local facilities for storing these types of vehicles and trailers during your stay can be obtained from the resort.

RESTAURANT

There is a restaurant on the property that is not part of Sandcastle, and is independently owned and operated. Room service and charging to your room are not available.

POOL AND HOT TUB

The pool and hot tub are open from 8am-10pm. Pool towels and pool toys can be checked out from and returned to the Guest Service Desk.

BBQs

We have two Weber propane BBQs on the observation deck along with two picnic tables. BBQ cooking tools are available from the Guest Service Desk. The BBQs are available on a first come first served basis.

EXERCISE FACILITIES

The fitness Center is available from 7 a.m. - 11 p.m. daily. Your room key will give you access to the fitness center, and towels are provided.

WHAT'S IN THE ROOM

ONE BEDROOM: alarm clock, bath towels, cable TV, extra blanket/pillows, flat screen TV, hairdryer, iron, ironing board, phone, porch/balcony, robes, safe, shampoo, conditioner, smoke/fire alarm, soap & lotion, towel & trash service, TV in master bedroom, TV in the living room, washer/dryer, 6 sets of dinner dishes & utensils, blender, coffee pot, cutting board, dish soap & sponge, dishwasher & dishwasher tablets, four burner stove, frying pans, full size oven, full size refrigerator, glass and plastic drinkware, ice cube maker/ice cube trays, kitchen towels & pan holders, microwave, and Pyrex pans and dishes.

TWO BEDROOM: alarm clock, bath towels, cable TV, extra blanket/pillows, flat screen TV, hairdryer, iron, ironing board, phone, porch/balcony, robes, safe, shampoo, conditioner, smoke/fire alarm, soap & lotion, towel & trash service, TV in master bedroom, TV in the living room, washer/dryer, 8 sets of dinner dishes & utensils, blender, coffee pot, cutting board, dish soap & sponge, dishwasher & dishwasher tablets, four burner stove, frying pans, full size oven, full size refrigerator, glass and plastic drinkware, ice cube maker/ice cube trays, kitchen towels & pan holders, microwave, and Pyrex pans and dishes.

THREE BEDROOM: alarm clock, bath towels, cable TV, extra blanket/pillows, flat screen TV, hairdryer, iron, ironing board, phone, porch/balcony, robes, safe, shampoo, conditioner, smoke/fire alarm, soap & lotion, towel & trash service, TV in master bedroom, TV in the living room, washer/dryer, 10 sets of dinner dishes & utensils, blender, coffee pot, cutting board, dish soap & sponge, dishwasher & dishwasher tablets, four burner stove, frying pans, full size oven, full size refrigerator, glass and plastic drinkware, ice cube maker/ice cube trays, kitchen towels & pan holders, microwave, and Pyrex pans and dishes.

RESTAURANTS THE LOCALS AND STAFF LOVE

THE BEACH: casual dining and bar experience that offers outdoor live music during the summer evenings and they have the best burgers on the beach. Open daily for lunch and dinner: 11:30 a.m - 8:00 p.m.

CJ'S BEACH HOUSE: casual/ family friendly dining, located along the beach. Their large outdoor dining deck has a spectacular view of the bay and their fish tacos are great! lunch/dinner: 11 a.m. - 10 p.m. www.cjsbeachhouse.com

PACKER'S OYSTER BAR: upscale dining, located on the waterfront at Semiahmoo Resort. The glass front is perfect for viewing the sunset nightly. Open daily for lunch and dinner from 11:30 a.m. – 10:00 p.m. plus happy hour, and late night and dessert offerings. www.semiahmoo.com/wine-dine/packers-oyster-bar.htm

VONNA'S PURPLE FIN: this casual diner is small and simple with great food. Locally known for its amazing breakfast dishes, they also serve fantastic lunch and dinner options. Open daily from 7 a.m. - 9 p.m.

THE C SHOP: this is a must do for the kids and kids at heart. Along with the homemade candy, ice cream and baked goods, they offer sandwiches, wraps and pizza. Open seasonally 11 a.m. - 10 p.m. www.thecshop.com

All business hours are subject to change seasonally.

LOCAL ATTRACTIONS- STAFF MUST DO'S

BEACHCOMBING AND CLAM DIGGING - we are across the street from the Bay. When the tide is out there are miles of beach to search for treasures, collect sand dollars, and dig clams. We have tools for clam digging available to check out as well as tide guides so you can plan your day. Make sure to purchase a Washington State Clam Digging Permit. We offer a list where they can be obtained locally.

WHALE WATCHING AND BREWERS CRUISE - San Juan Cruises out of Bellingham offer a variety of cruises, from whale watching to beer tasting. Enjoy a day on the Sound seeing local wildlife or tasting local beer and wine. www.whales.com



BERRY PICKING - seasonally we have various farms nearby open to pick your own berries. Strawberries, blackberries and blueberries are always favorites during the summer months. Don't want to pick your own? That's okay, most farms have fresh picked berries ready to sell as well.

BIRCH BAY STATE PARK - this Washington State Park is only 2.5 miles from the resort. They have a boat launch, picnic areas, beach access, camping, basketball court, bird watching and a half mile of walking trails. Parking is \$10 for the day, free with a Discover pass. It is a nice long walk or bike ride from the resort as well. www.stateparks.com/birch_bay_state_park_in_washington.html

PADDLE AND PEDAL ADVENTURES - located just across the parking lot, they rent bikes, scooters, kayaks, and paddle boards. It's a great way to explore around the bay. They are open daily mid-May to mid-September. www.paddleandpedaladventures.com



Patio Los Arcos at Club Regina Puerto Vallarta is the ideal setting to celebrate your beach wedding by combining elegance and tradition. You can experience a beautiful wedding at the beach, saying “I do” with the most amazing sunset and sparkling water as your background.

Considered one of the best wedding locations in the area, Patio Los Arcos has almost 11,000 square feet of outdoor area, and can accommodate groups from 50 to 400. Here, all your loved ones are able to join together for the happiest day of your life.

On May 21st of this year, Ivonne Cervantes and Kristian Macias, with the help of wedding planner Abigail Duenas, celebrated their special day at our resort. Ivonne sat down with us to discuss their story:

We met in Monterrey, Nuevo Leon through a mutual friend. It wasn't love at first sight, but it was something that started to build from the time we met. Before our first anniversary together, Kristian had to move to Mexico City and for a while we had to date long distance. However, that didn't stop the spark between us, or our wish to be together.

We decided to get married at the beach at Club Regina Puerto Vallarta, since distance-wise it is in between both of our homes, plus we always envisioned this setting for our special day. It was an amazing and unforgettable experience.

Making the decision to have our wedding at Club Regina Puerto Vallarta was very easy, since it's one of the few places in Puerto

Vallarta where you can accommodate a big wedding party (we were 200 people). The staff and the way they assisted us was excellent, plus the premises of the resort are gorgeous so it truly made it a magical experience for us and for our guests. The quality received for the price is excellent and exceeds all expectations in every aspect. And with a setting like this, you really don't have to spend a lot of money in decorations, after all, what better than the ocean as your background. This is truly a magnificent place to have the wedding of your dreams.

At Club Regina we make sure each event is planned to be a success. Our professional staff specializes in every aspect of planning a wedding, which will guarantee that your day will be a perfect experience. We make our clients' dreams a reality, carefully managing your budget, and guaranteeing your complete satisfaction.

Do you want to celebrate your perfect wedding? Do you need to plan a business or family event? Contact Julia Perez at jperez@raintreeclub.com or call 011.52.322.2266310 or cell phone 011.52.322.1948615. www.patiolosarcosvallarta.com

WEDDING PLANNER

Abigail Duenas
MAGIC WEDDING

www.magicwedding.mx



One aspect our Members love at the Club Regina resorts is the availability of different food and beverage outlets. Everyone has a favorite from our different restaurants and bars, and we would like to share a few of them here.



“EXTRAORDINARY FOOD,
I LOVE INIZIO RESTAURANT.”

Mrs. Dewey
Washington

CLUB REGINA LOS CABOS

BEEF STEAK AU POIVRE

Served with baby vegetables in a rustic puree
INIZIO | 7:00 AM - 11:30 AM / 6:00 PM - 10:30 PM | EXT. 7282



“I CAME TO MAGIC BREEZE FOR
A FRESH, BITTERSWEET MARTINI
DRINK, AND THE BARTENDER MADE
ME A GINLEC MARTINI. IT WAS
PERFECT; THE BARTENDER IS AN
EXCELLENT MIXOLOGIST.”

Victor M. Diaz
Mexico City

▲ **GINLEC**

1 1/2 oz. Gin, 1 spoon of brown sugar, 1 oz. Lemon
MAGIC BREEZE | 7 AM - 11 PM | EXT. 7286

CLUB REGINA CANCUN



GUACAMAYA MAYA

Delicious cocktail combining
strawberry daiquiri, pina colada,
mango daiquiri, and rum
POOL BAR | 10 AM - 6 PM | EXT. 7324

“IT’S A GREAT
MIX OF MANGO,
STRAWBERRY AND
PIÑA COLADA.
IT TASTES LIKE
PARADISE MIXED
WITH VACATION.”

Megan Kerr
Oregon



“WONDERFUL PRESENTATION OF DISH AND
GREAT TASTE. IT WAS AN AMAZING DINNER.”

Rosy Perez
Ixtapa

▲ **LOBSTER THERMIDOR**

Lobster cooked with mushrooms, onions, garlic, olive oil, white
wine, bechamel sauce and parmesan cheese and accompanied by
baked asparagus and chipotle mashed potatoes
ROMANTIC DINNER | 6:30 PM - 10:30 PM | EXT. 7324



PIÑA LOCA

Local seafood, organic vegetables,
and a pineapple, a little touch of
olive oil
LA CEVICHERIA
12 PM - 5 PM, Closed on Tuesdays,
July and August only
EXT. 5311

“CEVICHES
SHOULD BE
FRESH AND
FLAVORED
WITH A TOUCH
OF HARMONY
BECAUSE ITS
PRODUCT
COMES FROM
THE SEA TO
THE PALATE. LA
CEVICHERIA
IS ONE OF
MY FAVORITE
PLACES.”

Executive Chef
Sebastian Varona
Puerto Vallarta

CLUB REGINA PUERTO VALLARTA

TEQUILA SHRIMP

Shrimp sauteed in garlic with a touch of tequila, served with black
gold risotto Huitlacoche. Accompanied by grilled asparagus, fried
leek leaves from our garden, and Damiana sauce
INIZIO | 6:00 PM - 10:30 PM | EXT. 2121



TRANSFORMING TRADITIONAL CUISINE WITH A MODERN TOUCH BY
ADDING UNIQUE INGREDIENTS, THE SAUCE IS THE KEY THAT WORKS BY
INCORPORATING AWESOME FLAVORS SUCH AS TEQUILA AND DAMIANA

E-STATEMENT ENROLLMENT

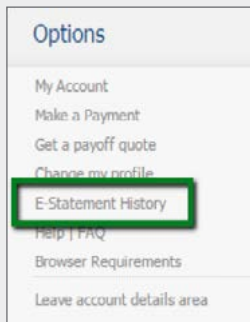
Continuing in Raintree Vacation Club's efforts to "Go Green", Members now have the option to opt in for Electronic Maintenance Fee statements instead of the paper statements that are mailed to the address on file.

Through the maintenance fee section after logging on to www.raintreevacationclub.com with their credentials, Members can opt in to these benefits by following the steps below:

1. Log into raintreevacationclub.com using your personalized credentials and click on **"Pay Your Maintenance Fee"**

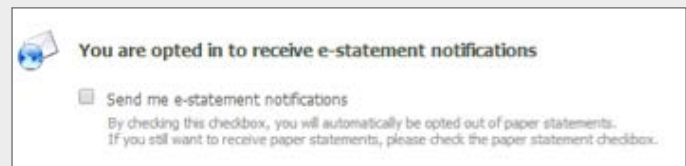


2. In the Options section, select **"E-Statement History"**:



3. This will open your E-Statement

4. Mark the **"Send me e-statement notifications"** checkbox.

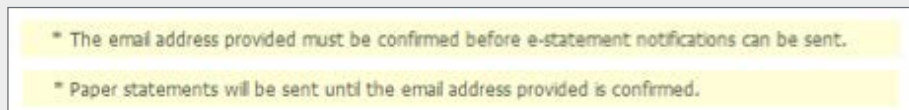


Select the accounts for which you would like to receive E-statements.

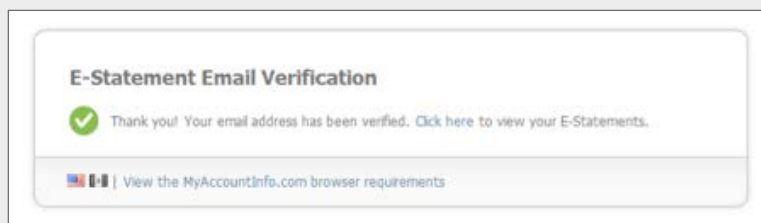
Select an email address by using the **"Select an Email Address"** drop-down list. If the email address that you wish notification to go to is not listed, enter the email address in the **"Enter in an email address"** box.

Click the **'Save Changes'** button

5. Members will be sent an email requesting them to confirm the e-mail address. The following messages will display:



6. From the email, click the link. The email confirmation page opens:



IT'S THAT EASY!

Please feel free to contact a Raintree Vacation Guide by calling 1-800-424-6532, or you may contact Member Services via email at memberservices@raintreeclub.com, if you need assistance with your credentials or logging into Raintree's website.



JULY 2016 | MEMBERSHIP NOTICE

CURRENCY EXCHANGE LIMIT

Please be aware that the Mexican government ([Sectur](#)) has set limits on the amount of currency that can be exchanged (USD to Mexican pesos) at a hotel. The limits are US\$300 daily for Mexican Nationals, and US\$1,500 daily for all foreigners. There is also a monthly limit for all guests of US\$1,500.

3RD PARTY SCAM

Raintree's Member Services department has recently been alerted by some of our Members of several companies claiming to be "Raintree Corporate representatives" contacting Members to collect pending maintenance fees in order to sell, rent, or buy their memberships/weeks. These companies will use fraudulent email addresses that mimic Raintree's email accounts such as "memberservices@raintreevc.com", please note that any communication from Raintree will always use either the raintreeclub.com or raintreeresorts.com e-mail addresses.

We strongly urge our Members to exercise extreme caution when dealing with any companies that promise to sell or transfer your timeshare for an up-front fee or contact you claiming to have a buyer for your timeshare. Despite having professional-looking salesmen and websites, many of these companies are not legitimate.

Please click here to see [Raintree's latest Notice of Scam Companies Contacting Members](#).

Although Raintree has outsourced our Sales and Marketing operations, please remember that Raintree Vacation Club is not affiliated with any third-party timeshare **reseller**. If you are contacted by a company claiming to be affiliated with Raintree Vacation Club and they offer to purchase or rent your timeshare, please contact Member Services at 1.800.424.6532 or 317.805.9167 to report such incidents or to verify the validity of statements made by these companies.

INTRODUCING RAINTREE MEMBERS TO OUR VENDER PARTNERS

CONCORD SERVICING CORPORATION

Concord Servicing is a third-party vender responsible for the billing and collection on Member's Maintenance Fees, Annual Members Fees, and Assessments on Raintree Vacation Club's behalf. Starting in 2015, Members can be contacted by a Concord representative at any time during their Membership with pre-due date courtesy calls, Maintenance Fee payment reminders and ultimately collection calls if the account is past-due. To contact Concord directly Members may call 1-866-859-7206.

RESORT COMMUNICATIONS INC.

Resort Communications Inc. (ResCom) is one of Raintree's loan servicers; if a Member purchased a Membership and financed any portion of their purchase, the loan may be serviced by Resort Communication Inc. ResCom's loan servicing duties include contacting Raintree Members to bill and collect loan payments. To contact Resort Communications Inc. directly with questions in regards to their loan or to make a payment, Members may call 1-877-230-4734.

GUSA CAPITAL

Gusa is a third party vendor responsible for servicing the loans of Raintree Members who financed a portion of their purchase after March 2015. Gusa's loan servicing duties include contacting Raintree Members to bill and collect loan payments. To contact Gusa directly with questions in regards to their loan or to make a payment, Members may call 1-866-207-4925.

Gusa is also responsible for the current on-site sales and marketing operations at Raintree's three Club Regina resorts.

SFX

Founded in 1992, SFX prides itself in giving you access to the best resorts that the timeshare industry has to offer for unusually low prices. Raintree Blue Members enjoy all the benefits afforded to SFX Platinum Members, including:

- No advance payments; pay only when confirmed
- Discounted exchange fees
- Free Guest Certificates
- Exchange requests without a deposit
- Free room upgrades (when available)
- And much more!

Raintree Vacation Club and SFX have partnered up to bring you the best service in the timeshare industry. To inquire about a Raintree Blue Membership, please send an email to upgradeinquiry@raintreeclub.com and prepare to enjoy a new standard in relaxation and fun with Raintree Vacation Club!



ORLANDO

Last CallSM vacations



starting at \$254^{USD} per week

Didn't have time to plan your summer escape? It's not too late! As an RCI[®] subscribing member you have access to Last Call vacations.¹ These are last minute, week-long, resort vacations that start at \$254^{USD} per week. You can find incredible vacation opportunities at the last minute and you don't have to use your Points.*



Call **1.800.424.6532** or go to **RaintreeVacationClub.com** and look for RCI under the 'Alliances' tab to search for available Last CallSM vacations.

Participation in the RCI Points[®] exchange program as a Raintree member requires an additional fee after the first year of membership.

¹ Prices quoted for Last CallSM vacations are online prices in USD and include savings off the call center price.

*These vacations are limited. Destinations and travel times are subject to availability and confirmed on a first come, first served basis. Offer includes only accommodations and specifically excludes travel costs and other expenses that may be incurred. Taxes, additional fees and charges may apply. All-inclusive resorts may charge a mandatory all-inclusive fee. Promotional discounts and offers may not apply to all properties. Other restrictions may apply. Offer void where prohibited by law.

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