



In this installment in our series, we take a look at [Polo Towers](#), located in Las Vegas Nevada. We have included information on the resort, and some suggestions from the local staff.

**CHECK-IN/OUT**

We kindly remind you that check-in time is at 4 p.m. and check-out at 10 a.m. If your arrival is planned before 4 p.m., we will hold your luggage if you would like to get out and start exploring the famous Vegas Strip, and we will call you when your room is ready.

**CHARGES AT CHECK-OUT**

We wanted to take this opportunity to advise you of amounts that could appear on your statement at check-out:

*Resort fee for reservation of five nights or less:*

- *Studio - \$35 USD*
- *One Bedroom - \$55 USD*
- *Two Bedroom - \$90 USD*

*A mandatory double fee will be charged if this reservation begins on any day other than Saturday and includes a Saturday night:*

- *Studio - \$70 USD*
- *One Bedroom - \$110 USD*
- *Two Bedroom - \$180 USD*

*Incidental Deposit - \$100 USD*

**PARKING**

There is self-park and valet parking available free of charge.

**RESTAURANT AND MINI MART HOURS**

There is no restaurant on site. There is an order-in menu in the rooms and the service is available from 11 a.m. daily. The mini mart is open from 6 a.m. to midnight daily.

**POOL AND POOL CHAIRS**

There is a pool and bbq grills located on the rooftop of the resort. Pool chairs and cabanas are available at the pool on a first come, first served basis. This area is open from 6am until midnight daily.

**POOL TOWELS**

Pool towels are available at both the main pool and the children’s play area.

**EXERCISE FACILITIES**

There is a fitness center on-site open from 5 a.m. to 10 p.m. daily.

**WASHERS AND DRYERS**

Washers and dryers are available on-site.

**KIDS CLUB**

There is a kiddo pool located on the main floor that is open daily from 9 a.m. to 10 p.m. Children must have parental supervision at all times in this area.

**WHAT’S IN THE ROOMS**

**STUDIO:** alarm clock, bath towels, Blu-ray player, cable TV, extra blanket/pillows, flat screen TV, hairdryer, housekeeping, iron, ironing board, phone, porch/balcony, safe, shampoo, conditioner, smoke/fire alarm, soap & lotion, towel & trash service, 4 sets of dinner dishes & utensils, coffee pot, cutting board, dish soap & sponge, compact refrigerator, glass drinkware, compact microwave.

**ONE BEDROOM:** alarm clock, bath towels, Blu-ray player, cable TV, extra blanket/pillows, flat screen TV, hairdryer, housekeeping, iron, ironing board, phone, porch/balcony, safe, shampoo, conditioner, smoke/fire alarm, soap & lotion, towel & trash service, TV in master bedroom, TV in the living room, 4 sets of dinner dishes & utensils, blender, coffee pot, cutting board, dish soap & sponge, dishwasher & dishwasher tablets, four burner stove, frying pans, full size oven, full size refrigerator, glass and plastic drinkware, ice cube maker/ice cube trays, kitchen towels & pan holders, microwave, Pyrex pans and dishes, toaster oven.

**TWO BEDROOM:** alarm clock, bath towels, Blu-ray player, cable TV, extra blanket/pillows, flat screen TV, hairdryer, housekeeping, iron, ironing board, phone, porch/balcony, safe, shampoo, conditioner, smoke/fire alarm, soap & lotion, towel & trash service, TV in master bedroom, TV in the living room, 4 sets of dinner dishes & utensils, blender, coffee pot, cutting board, dish soap & sponge, dishwasher & dishwasher tablets, four burner stove, frying pans, full size oven, full size refrigerator, glass and plastic drinkware, ice cube maker/ice cube trays, kitchen towels & pan holders, microwave, Pyrex pans and dishes, toaster oven.

**THE LOCALS RECOMMEND**

We wanted to take this opportunity to point out a few places we think are interesting:

**HASH HOUSE A GO GO:** If you have a craving for chicken and waffles (and if you haven’t tried that combination, now’s your chance) you need to visit this restaurant. Known for their “twisted farm food”, Hash House serves gigantic portions for breakfast, lunch and dinner. Other dishes we recommend include the corned beef hash, Cobb salad, and roasted chicken pot pie. 6800 West Sahara Ave., Las Vegas, 89146, (702) 804-4646, [www.hashhouseagogo.com](http://www.hashhouseagogo.com)

**HIGH ROLLER:**The world’s largest observation wheel (at 550-feet-tall it’s a Guinness World Record), the High Roller has 28 air-conditioned transparent pods holding 40 passengers each. It is open daily from 11:30 a.m. to 2:00 a.m., and a ride lasts approximately 30 minutes. You can access the High Roller at the east end of [The LINQ Promenade](#) (3545 S. Las Vegas Blvd., Las Vegas, NV 89109). There are no age, height or weight restrictions. It is ADA accessible and will stop momentarily to allow for a wheelchair to board. [www.caesars.com/linq/high-roller](http://www.caesars.com/linq/high-roller)

*Tips: if you’re all about sightseeing, book your ride right at sunset or nighttime; the wheelhouse sells drinks and you can bring them with you on the wheel; self-parking and valet parking is available; ticket prices increase at 5:00 p.m.; purchase tickets online to avoid long lines.*

**HANDCRAFTED ‘BLOODY’ CART:** If you like your Bloody Mary or Maria a particular way, then this is for you. While enjoying breakfast or brunch at Morels Steakhouse and Bistro, enjoy your drink crafted tableside with a house-recipe mix, horseradish, fresh cut herbs, pickled garnish and vodka or tequila. Even the tomato juice is made fresh. Morels is located just by the front desk at Palazzo. Their breakfast menu (Monday – Friday from 8 a.m. to 11 a.m.) includes a variety of dishes like organic egg choices, crepes, French toast, pancakes, house-cured Scottish salmon flatbread, and lox & bagel. Brunch (Saturday and Sunday from 8 a.m. to 4 p.m.) offers burgers, sandwiches, pasta, an iced seafood bar, and main courses. Go outdoors for sunshine and people-watching, or choose the indoor dining room for its upscale atmospherics. 3325 S. Las Vegas Blvd., Las Vegas, NV, 89109, (702) 607-6333, [www.morelslv.com](http://www.morelslv.com)



**TIPPING**

We are often asked how much to tip for different services in Las Vegas. When it comes to tipping, there’s pretty much no place else in the world where it is so engrained in the culture of everything you’ll do. This is a city that lives and dies on tips, and because of this you can and should expect a very high level of service no matter what you’re doing while in town.

**QUICK TIPPING GUIDE**

<b>Cocktail Waitresses</b>	<b>\$1/every drink or two</b>
<b>Dealers</b>	<b>\$5/hr.</b>
<b>Slot Attendants (hand pays)</b>	<b>0.5% to 1%</b>
<b>Taxi Drivers</b>	<b>15% if they drive safely</b>
<b>Shuttle, Private Bus Drivers</b>	<b>\$1</b>
<b>Valets</b>	<b>\$2 on pickup</b>
<b>Bellhops</b>	<b>\$1/bag; \$2 min.</b>
<b>Waitpersons</b>	<b>15% - 20% of pre-tax amount</b>
<b>Buffets (drink servers)</b>	<b>\$1/person or 10%</b>
<b>Street Performers</b>	<b>\$1-2</b>

*According to [www.vegasclick.com](http://www.vegasclick.com) and [www.vegasmoney.com](http://www.vegasmoney.com)*

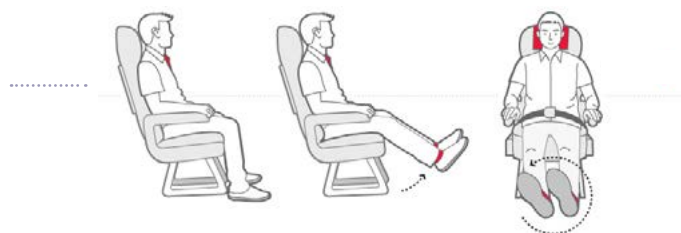


# IN-FLIGHT EXERCISES



Many of us feel stiff or sore when getting out of our seats after a long (or short) flight. Next time you fly, why not try some of these in-flight exercises. Courtesy of Virgin Atlantic, all these exercises can be done while sitting in your seat.

**1. THE REVOLVER** - lift both of your feet off the floor and rotate them in circles – five times clockwise and five times counter-clockwise.



**2. THE CUDDLER** - hold your left shoulder with your right hand and your right elbow with your left hand. Hold for 15 seconds then do the other arm. Repeat twice.

**3. THE BALLERINA** - keep your heels on the floor and point your toes up as far as you can. Then keep your toes on the floor and raise your heels. Repeat five times.



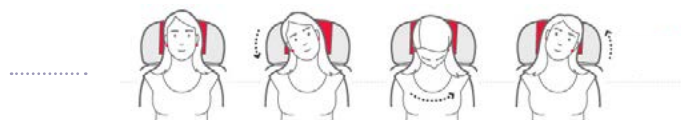
**4. THE SHRUG** - keep your arms still and roll your shoulders forwards five times. Then backwards, five times.

**5. THE KNEES UP** - lean forward slightly, clasp both hands around your knee and lift it to your chest. Hold for 15 seconds, then do the other leg. Repeat twice.



**6. THE 'WHERE'S MY PEN?'** - keep both feet on the floor, hold in your stomach and slowly move your hands down your legs towards your ankles. Hold the stretch for 15 seconds and slowly sit back up.

**7. THE INQUIRER** - lower your right ear to your right shoulder - like you're really considering something - then roll your head around the front to your other shoulder. Hold each position for five seconds and repeat 10 times.





# Did You Know...

One of the items requested in the Member survey was for Raintree to provide more information on options available with your Membership. We have been doing so over the past few issues, and we thought it would be handy to summarize those Membership benefits here. Please refer to the User Guide that matches your Membership for specific information. You can find your User Guide in the Member Area of [www.raintreevacationclub.com](http://www.raintreevacationclub.com).

## MEMBERSHIP BENEFITS

**Borrowing Points:** Some Membership types have the ability to borrow Points from their next Points Allotments. Your User Guide will indicate whether this applies to you. Borrowing Points is great for when you want a longer stay, larger unit, or different time of year than your Membership usually allows. All that is needed is to pay the maintenance fee on the future Points Allotment and you can start using those borrowed Points. You will pay the current year's amount of maintenance fee at the time of booking. If there is an increase the next year, you will be billed the difference. You can make a reservation up to 365 days before your check-in date for your first reservation and up to 59 days before your check-in date for any subsequent reservations.

**Acceleration:** If you want the benefits of Borrowing Points but still want to use your Points Allotment next year, then Acceleration would be your best option. In this case, you take a Points Allotment from the end of your Membership, and bring it into the current use year. Some Membership types allow you to Accelerate as many as two future Points Allotments for a usage year and one Points Allotment for a non-usage year. Your User Guide will indicate whether this applies to you. You pay the maintenance fee for the accelerated Points Allotment at the current year's rate.

**Saving Points:** If you have the opposite situation and are unable to use all of your Points Allotment in a given year, you do not lose those Points. Any unused Points for a usage year are automatically saved for 12 months and Members with Even or Odd year usage will have their saved points carried over into the next corresponding use year. A fee applies when saving an entire Points Allotment. This option is available for some Membership types. Check the User Guide fees and availability.

**Guest Certificate:** You can give the gift of a vacation to an immediate family member (parents and children) for no charge by obtaining a guest certificate. You can also purchase a guest certificate for anyone outside immediate family. Just call a Raintree Vacation Guide. Rules and any fees for use of Guest Certificates are specific to your Membership type. Please refer to your Membership User Guide for current information.

**Accommodation Upgrade:** Members are able to request a larger size unit and, if one is available, they will receive it free of charge. Contact a Raintree Vacation Guide fifteen days to twenty-four hours before your confirmed check-in date to request a unit size upgrade. Unit size upgrades are assigned at check in and are based on availability. Raintree Blue Members should refer to their User Guide for specific rules surrounding Accommodation Upgrades.

**Raintree Rentals:** Members receive discounted rental rates at all Raintree Vacation Club resorts. You can also enjoy special rates at select resorts that are not part of Raintree Vacation Club. You can make a Raintree Rental reservation online or through a Raintree Vacation Guide, up to 365 days prior to check in.

**Points Plus Cash:** If you need more Points than you have left in your Annual Allotment, but don't want to Accelerate or Borrow you can purchase extra Points for one-time use. These Points must be purchased at the time of reservation and can only be purchased by calling a Raintree Vacation Guide.

**Alliances:** In addition to our group of resorts, Raintree has alliances with some other vacation providers who we feel are of benefit to our Members. These include RCI, Diamond Resorts, and Bluegreen powered by Prizzma.

RCI – can be booked from the Member Area of [www.raintreevacationclub.com](http://www.raintreevacationclub.com) or by calling a Raintree Vacation Guide. The world's largest travel exchange network, RCI has nearly 4,500 affiliated resorts in more than 100 countries. They also offer car rentals and airfare. Most Raintree Memberships include the annual RCI fee (check your User Guide). Raintree Points can be deposited for RCI Weeks or RCI points. For RCI Weeks, the fee due to RCI for each exchange is currently \$219 US for RCI Domestic or International exchanges booked online, and \$229 for the same exchanges booked via the call center. There is a US\$26 fee for saving RCI Points from use year to use year, and a US\$69 fee for an RCI Guest Certificate. RCI fees are subject to change at any time. With RCI Points, you can deposit your RVC Points to make reservations for as little as one night and up to ten months prior to your check-in date. You can also book with RCI Partners, using a portion of your Points for discounts on products such as airfare, hotel stays, rental cars, and more. You can reserve up to 365 days prior to the start date of a given service and 33% of your Annual Points Allotment may be used. The current RCI Points access fee for U.S. and Canadian residents is US\$54 and is US\$62 for Latin American residents. This fee is waived during your first use year, and is subject to change at any time. Fees for RCI Points services vary, depending on the RCI Points Partner.

Diamond resorts - can be booked from the Member Area of [www.raintreevacationclub.com](http://www.raintreevacationclub.com) or by calling a Raintree Vacation Guide. Raintree's agreement with Diamond Resorts gives Raintree Members access to eight additional resorts. You can use your Raintree Points to make a reservation at any of these resorts, and there are no additional exchange fees.

Bluegreen powered by Prizzma can be booked from the Member Area of [www.raintreevacationclub.com](http://www.raintreevacationclub.com) by locating the Prizzma login icon in the Alliances section. Prizzma is the online reservation system that gives Raintree Members access to dozens of Bluegreen resorts, mainly located in the eastern part of the US. There is a video tutorial and pdf available on the site that shows you how to register your Raintree account with Prizzma. Once you have set up your account, you can browse resorts and book using your Raintree Vacation Club Points. Please note that only current Raintree Vacation Club Points will be available for use through Prizzma. Any expired or future Raintree Points, as well as any Points deposited in RCI, are not available in the Prizzma website. Please note there is a US\$99 fee per Prizzma reservation, payable through Prizzma at time of booking.

We hope you have found this information on your Membership benefits helpful. Please remember to check our website for current fees, including any external fees charged by our Alliance resorts.

## IMPORTANT CONTACT INFORMATION

MEMBER SERVICES: [memberservices@raintreeclub.com](mailto:memberservices@raintreeclub.com)

*Information regarding Membership, use of Points, or issues signing in to the Member Area.*

RAINTREE BLUE: [raintreeblue@raintreeclub.com](mailto:raintreeblue@raintreeclub.com)

*Information and assistance regarding Membership.*

CONTRACTS: [contracts@raintreeclub.com](mailto:contracts@raintreeclub.com)

*Request a copy of contract (there may be fees associated with these services).*

TRANSFERS: [transfers@raintreeclub.com](mailto:transfers@raintreeclub.com)

*Add or remove beneficiaries or other Members due to death or divorce or transfer Membership to a third party (there may be fees associated with these services).*

MAINTENANCE FEES: [maintenancefee@raintreeclub.com](mailto:maintenancefee@raintreeclub.com)

*Questions about payments or maintenance fee, issues with duplicate billing, payment plans and options.*

TRAVEL CONCIERGE: [travelconciierge@raintreeclub.com](mailto:travelconciierge@raintreeclub.com)

*Transportation to and from the resort, requests for a special occasion, or general questions about one of our resorts or destinations.*

RAINTREE VACATION GUIDES: 1.800.424.6532 or locally at 317.805.9167. Any questions related to reservations and Memberships.

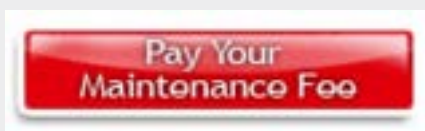


## E-STATEMENT ENROLLMENT

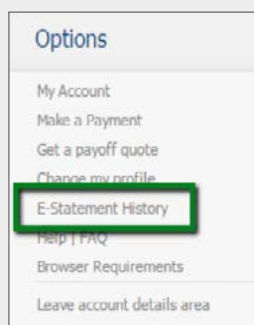
Continuing in Raintree Vacation Club's efforts to "Go Green", Members now have the option to opt in for Electronic Maintenance Fee statements instead of the paper statements that are mailed to the address on file.

Through the maintenance fee section after logging on to [www.raintreevacationclub.com](http://www.raintreevacationclub.com) with their credentials, Members can opt in to these benefits by following the steps below:

1. Log into [raintreevacationclub.com](http://raintreevacationclub.com) using your personalized credentials and click on **"Pay Your Maintenance Fee"**

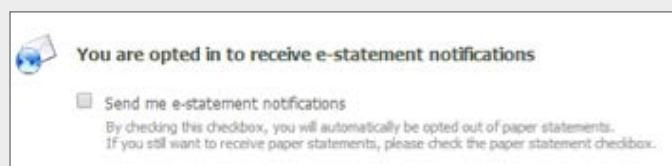


2. In the Options section, select **"E-Statement History"**:



3. This will open your E-Statement

4. Mark the **"Send me e-statement notifications"** checkbox.

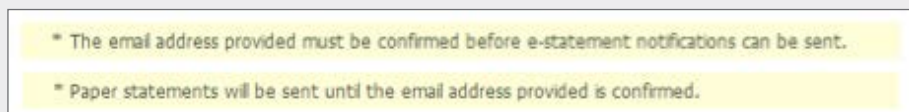


Select the accounts for which you would like to receive E-statements.

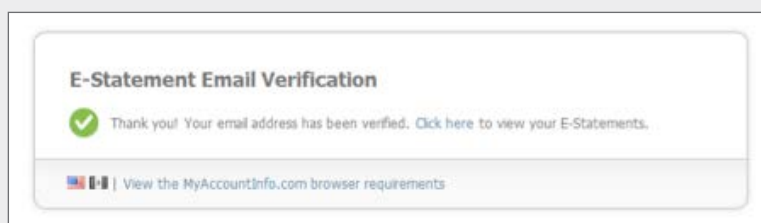
Select an email address by using the **"Select an Email Address"** drop-down list. If the email address that you wish notification to go to is not listed, enter the email address in the **"Enter in an email address"** box.

Click the **'Save Changes'** button

5. Members will be sent an email requesting them to confirm the e-mail address. The following messages will display:



6. From the email, click the link. The email confirmation page opens:



**IT'S THAT EASY!**

Please feel free to contact a Raintree Vacation Guide by calling 1-800-424-6532, or you may contact Member Services via email at [memberservices@raintreeclub.com](mailto:memberservices@raintreeclub.com), if you need assistance with your credentials or logging into Raintree's website.

JUNE 2016 | MEMBERSHIP NOTICE

## CURRENCY EXCHANGE LIMIT

Please be aware that the Mexican government ([Sectur](#)) has set limits on the amount of currency that can be exchanged (USD to Mexican pesos) at a hotel. The limits are US\$300 daily for Mexican Nationals, and US\$1,500 daily for all foreigners. There is also a monthly limit for all guests of US\$1,500.

## 3RD PARTY SCAM

Raintree's Member Services department has recently been alerted by some of our Members of several companies claiming to be "Raintree Corporate representatives" contacting Members to collect pending maintenance fees in order to sell, rent, or buy their memberships/weeks. These companies will use fraudulent email addresses that mimic Raintree's email accounts such as "memberservices@raintreevc.com", please note that any communication from Raintree will always use either the raintreeclub.com or raintreeresorts.com e-mail addresses.

We strongly urge our Members to exercise extreme caution when dealing with any companies that promise to sell or transfer your timeshare for an up-front fee or contact you claiming to have a buyer for your timeshare. Despite having professional-looking salesmen and websites, many of these companies are not legitimate.

Please click here to see [Raintree's latest Notice of Scam Companies Contacting Members](#).

Although Raintree has outsourced our Sales and Marketing operations, please remember that Raintree Vacation Club is not affiliated with any third-party timeshare **reseller**. If you are contacted by a company claiming to be affiliated with Raintree Vacation Club and they offer to purchase or rent your timeshare, please contact Member Services at 1.800.424.6532 or 317.805.9167 to report such incidents or to verify the validity of statements made by these companies.

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**RaintreeVacationClub.com** or call **1.800.424.6532** today!



Participation in the RCI Points® exchange program as a Raintree member requires an additional fee after the first year of membership.

\*These vacations are limited and subject to availability.

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