



CLUB REGINA PUERTO VALLARTA

Know Before You Go

In this installment in our series, we take a look at [Club Regina Puerto Vallarta](#). We have included information on the resort, and some suggestions from the local staff.

CHECK-IN/OUT

Check-in is at 4pm and check-out is at 10am.

CHARGES AT CHECK-IN/OUT

If you require WiFi for extra devices, there is a charge of US\$6 per day for up to two additional devices.

PARKING

Complimentary self-parking is available onsite.

RESTAURANTS

There are a variety of food and beverage choices available at this resort.

INIZIO CUCINA FUSIONE:

Upscale casual dining
Breakfast: 7am – noon
Dinner: 6pm – 10:30pm

TENAMPA POOL BAR:

Drinks & light meals
Open daily 10am – 6pm

BAR VAJRA

Open daily 6pm – 11pm

MAGIC BREEZE COFFEE & BAR:

Beverages & light snacks
Open daily 7am – 10:30pm

MINI MARKET:

Open daily 7am – 10:30pm

ROOM SERVICE:

Offered daily 7am – 10:30pm

Please note that hours may change during slower seasons.

BEACH AND POOL CHAIRS

For the enjoyment of all Members and guests, please note that beach

and pool chairs cannot be reserved. Any items left unattended will be collected for safe keeping by Security.

POOL TOWELS

The towel stand located near the pool is open from 9 am - 6 pm daily. At check in Members are provided with one towel card for each two people staying in the room (one card = two towels). Just hand the attendant your card to receive your towels. When you return your towels you will receive your card back.

BBQS

There are no BBQ grills onsite at this resort.

EXERCISE FACILITIES

There is no exercise facility onsite

at this resort, however Members have complimentary access to the exercise facility at The Westin next door. The Westin charges for access to the following (payments only accepted in pesos):

- Wet areas of the gym \$200 pesos per person per day
- Tennis court \$295 pesos for two people per hour
- Night tennis (lighted court) \$395 pesos for two people per hour

KIDS CLUB

Kids can enjoy from a schedule of day time activities planned by our entertainment staff. Please ask our front desk upon arrival for a copy of our schedule.

WHAT'S IN THE ROOM

STUDIO

Air conditioning, alarm clock, bath towels, cable TV, extra blanket/pillows, flat screen TV, hairdryer, housekeeping, iron, ironing board, parking space, phone, room service, safe, shampoo, conditioner, smoke/fire alarm, soap & lotion, towel & trash service, full size refrigerator, 4 burner stove, toaster, microwave, coffee maker, blender, dishwasher & dishwasher tablets, ice cube maker/ice cube trays, 4 sets of dinner dishes & utensils, glass and plastic drinkware, Pyrex pans and dishes, frying pans, cutting board, kitchen towels & pan holders, dish soap & sponge, crib, and high chair.

Studio units with king size bed do not have a kitchen and have a balcony and jetted tub.

Studio units with double beds and kitchenette do not have a balcony or jetted tub.

1 BEDROOM

Air conditioning, alarm clock, bath towels, cable TV, extra blanket/pillows, flat screen TV, hairdryer, housekeeping, iron, ironing board, parking space, phone, porch/balcony, room service, safe, shampoo, conditioner, smoke/fire alarm, soap & lotion, towel & trash service, TV in master bedroom, TV in the living room, full size refrigerator, 4 burner stove, toaster, microwave, coffee maker, blender, dishwasher & dishwasher tablets, ice cube maker/ice cube trays, 6 sets of dinner dishes & utensils, glass and plastic drinkware, Pyrex pans and dishes, frying pans, cutting board, kitchen towels & pan holders, dish soap & sponge, roll-away bed, crib, and high chair.

2 BEDROOM

Air conditioning, alarm clock, bath towels, cable TV, extra blanket/pillows, flat screen TV, hairdryer, housekeeping, iron, ironing board, parking space, phone, porch/balcony, room service, safe, shampoo, conditioner, smoke/fire alarm, soap & lotion, towel & trash service, TV in master bedroom, TV in 2nd bedroom, TV in the living room, full size refrigerator, 4 burner stove, toaster, microwave, coffee maker, blender, dishwasher & dishwasher tablets, ice cube maker/ice cube trays, 6 sets of dinner dishes & utensils, glass and plastic drinkware, Pyrex pans and dishes, frying pans, cutting board, kitchen towels & pan holders, dish soap & sponge, roll-away bed, crib, and high chair.

RESTAURANTS THE LOCALS AND STAFF LOVE

Café de Olla – relaxed Mexican cuisine with a local flavor. If you don't see it on the menu, ask anyway and they will always try to accommodate you. Café de Olla serves breakfast, lunch, and dinner Wednesdays through Mondays (closed Tuesdays), from 10am – 11pm (reservations not accepted).

Basilio Badillo 168, Emiliano Zapata, Puerto Vallarta, JAL, 48380, 322-223-1626

Joe Jack's Fish Shack – fresh seafood and the best burgers in town! Joe Jack's offers a cantina ambience on the main floor and a rooftop dining area. We recommend the snapper and make sure to save room for the butterscotch pudding with bacon dessert. Joe Jack's offers free WiFi and is open daily noon to 11pm (reservations accepted).

Calle Basilio Badillo No. 212, Emiliano Zapata, Puerto Vallarta, Jal., 48380, 322-222-2099

Porto Bello Marina Vallarta – Italian cuisine in a relaxed fine dining atmosphere. Diners can enjoy their meal al fresco or in our air conditioned dining room. The Fusilli Porto Bello with artichokes, black Olives and Basil is their signature pasta dish. And for lovers of veal, the Vitello Porto Bello in a white cream sauce is a must! Porto Bello is open Tuesday to Saturday from noon until midnight (closed Mondays), and Sundays from 2pm - 11pm (reservations accepted).

Calle Marina Sol S/N, Local 7, Marina Vallarta, Puerto Vallarta, Jal., 48335, 322-221-0003

OUR STAFF RECOMMENDS (FAVORITE LOCAL SPOTS, ACTIVITIES, MUST SEE/DO)

Thursdays Art & Market walk in the Marina Vallarta Area

Offered from 6pm – 10pm every Thursday from October through May, vendors set up stalls along the marina walk, across from the restaurants, offering everything from snacks, to art, to clothing.

Botanical Gardens at Mismaloya Road

Located on over 20 acres of land, the botanical collection features over 3,000 different species of plants. "Our gardens are in a unique tropical dry forest ecosystem at 1,300 feet above sea level. Against the breathtaking backdrop of soaring mountain peaks, there is much to experience: Palm Gardens, Rose Garden, Tree Fern Grotto, Orchid House, Jungle Trails, Tropical Bird Watching, Agave Gardens, displays of Mexican Wildflowers and the Carnivorous Plant Collection. Bring your swimsuit and enjoy a refreshing dip in the crystal clear Rio Los Horcones." Did you know there are more orchid species found in Jalisco than in any other Mexican state? A current goal of the Botanical Gardens is the creation of the National Collection of Mexican Orchids, the most complete collection of Mexican orchids anywhere in the country. The gardens are open Tuesdays through Sundays (closed Monday) from 10am – 6pm and cost only \$150 pesos per person (children four and under are free).

Vallarta's Artwalk & Malecon

The Malecon is Puerto Vallarta's boardwalk and is not to be missed. This mostly pedestrian-only seaside promenade is the best value in Vallarta because it's free. Stroll at your leisure, stopping when a store, statue, street performer or the stunning view of the Bay catches your attention. There are many vendors offering art, souvenirs, balloons, toys, drinks and food, renting or lending out bikes, skateboards, sketch artists, you name it, there's lots going on. If possible, be sure to time your visit to view the always amazing sunset. In the evening, the mood changes and as it gets later, the Malecon becomes the heart of the local nightlife. If you are an art lover, be sure to visit Vallarta's Artwalk. The participating galleries are within a few blocks of the Malecon, so you can really make a day and night of it.



Members often mention the Raintree Vacation Guides they have spoken to at the call center in the US. This month we meet **Matthew**.

How long have you been on the Raintree Vacation Club team?

I've been with Raintree since December 2015.

What do you like most about your job?
I like helping people plan vacations they will remember for a lifetime!

What are some travel tips you have for our Members?

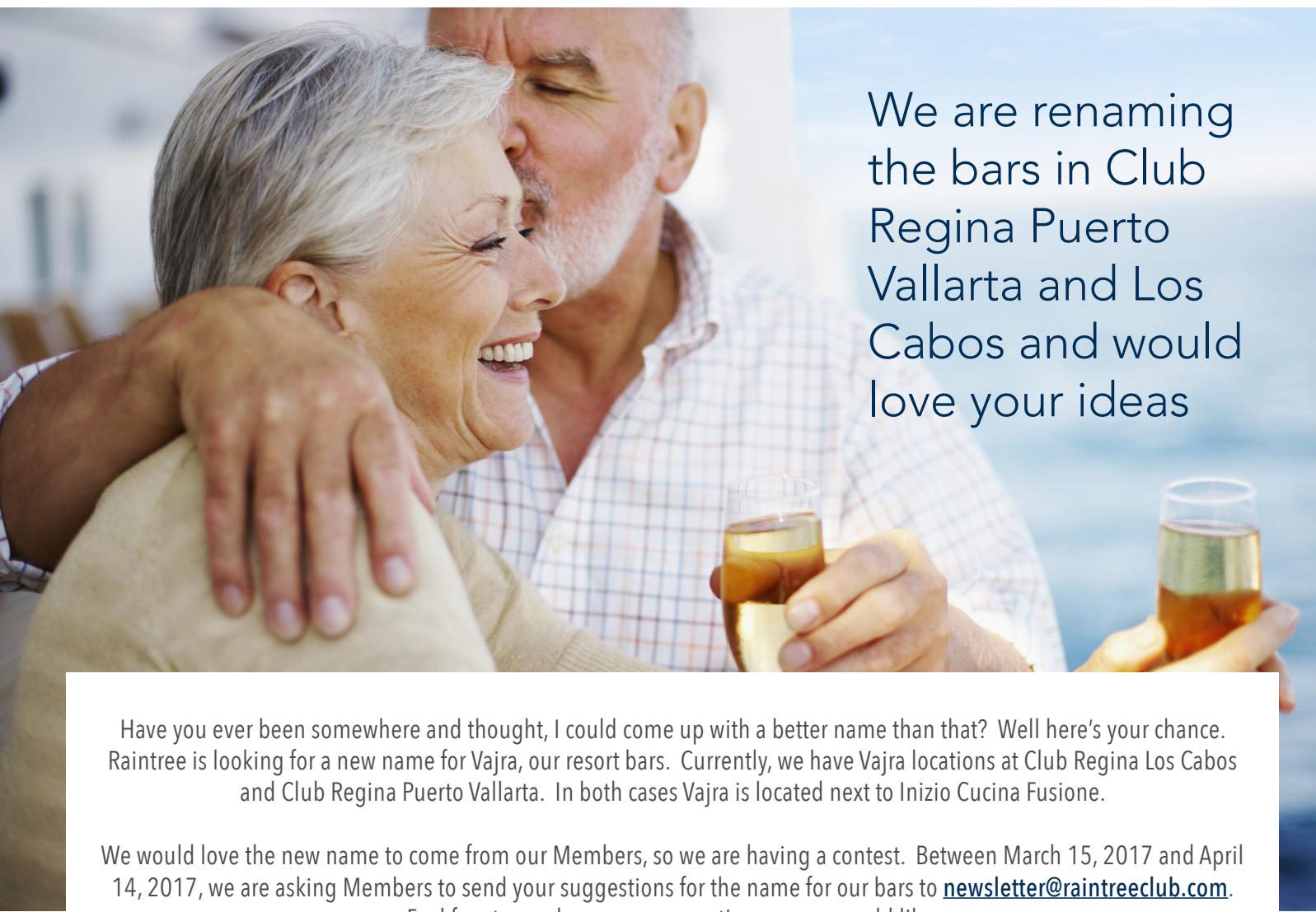
The biggest tip is to start planning early, the earlier the better. Beside that, narrowing down where you want to travel from a large area to a smaller region definitely helps. This way we can find the best resort for you based on what you are looking for in amenities both in unit and in a resort.

What do you like to do in your free time?
In my free time I enjoy listening to music, reading cruise forums and dreaming of my next trip, and playing video games.

What is your favorite vacation memory?
My favorite vacation memory is really anything from my first cruise. It was a trip I had been dreaming about taking for years, so finally being able to go was a dream come true.

What is your dream destination?
Anywhere warm with a beach!

Name the Bar!



We are renaming the bars in Club Regina Puerto Vallarta and Los Cabos and would love your ideas

Have you ever been somewhere and thought, I could come up with a better name than that? Well here's your chance. Raintree is looking for a new name for Vajra, our resort bars. Currently, we have Vajra locations at Club Regina Los Cabos and Club Regina Puerto Vallarta. In both cases Vajra is located next to Inizio Cucina Fusione.

We would love the new name to come from our Members, so we are having a contest. Between March 15, 2017 and April 14, 2017, we are asking Members to send your suggestions for the name for our bars to newsletter@raintreeclub.com. Feel free to send as many suggestions as you would like.

After the contest ends, an internal Raintree committee will review the names and choose a winner. The Member who submitted the winning name will receive 30,000 Points, deposited into their account, as thanks. If the winning bar name was submitted by multiple Members, there will be a random drawing to determine the winner.

SO GET CREATIVE, AND SEND US YOUR BAR NAME SUGGESTIONS!



[CLICK HERE FOR THE OFFICIAL SWEEPSTAKES RULES](#)

3RD PARTY SCAM

It has come to the attention of Raintree's Member Services department that two companies have recently made attempts to contact Raintree Members claiming to be affiliated with Raintree Vacation Club in an attempt to purchase the Member's timeshare interest and to transfer the timeshare interest to a third-party buyer. The companies are **Expeditions Travel Group, Advantage Property Investments ("API"), CMC Brokerage, LLC., and Bennett & Nelson Properties, LLC.** Please be advised that Raintree Vacation Club is not affiliated in any way with **Expeditions Travel Group, Advantage Property Investments, CMC Brokerage, LLC. or Bennett & Nelson Properties, LLC** and does not explicitly endorse any business exchanges with these companies.

As a reminder, Raintree Vacation Club does not directly contact individual Members to arrange the sale of a member's timeshare interests. Additionally, please note that the only way that funds can be allocated to a Member's account would be through the following channels: paying with a Raintree Vacation Guide by calling *1-800-424-6532*, through *raintreevacationclub.com* after logging in as a Member, sending a check to *P.O. Box 29352, Phoenix, AZ, 85038-9352*, payable to *RVC Members, LLC*, or to an account number listed on your maintenance fee statement (for Mexican National Members only).

We strongly urge our Members to please use extreme caution when contacted by individuals or companies who make claims that just seem too good to be true, especially if they involve any upfront fees, including payment of taxes that need to be paid quickly, often times by wire transfer or cashier's check. Before doing anything, do your homework and carefully research the individual or entity involved, because despite having professional-looking salesmen and websites, many of these companies are not legitimate.

Please click [here](#) to see Raintree's latest Notice of Scam Companies Contacting Members.

Also, please note that although Raintree has contracted with a third-party organization to assist with its Sales and Marketing efforts; please remember that Raintree Vacation Club is not affiliated with any third-party timeshare reseller.

If you happen to be contacted by **Expeditions Travel Group, Advantage Property Investments ("API"), CMC Brokerage, LLC., Bennett & Nelson Properties, LLC**, or any other company making similar offers to purchase or rent your timeshare stating they are affiliated with Raintree Vacation Club, we ask you let us know via email at memberservices@raintreeclub.com or by contacting one of our Vacation Guides at our toll free number *1-800-424-6532*.

CURRENCY EXCHANGE LIMIT

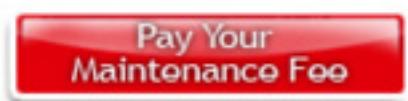
Please be aware that the Mexican government ([Sectur](#)) has set limits on the amount of currency that can be exchanged (USD to Mexican pesos) at a hotel. The limits are US\$300 daily for Mexican Nationals, and US\$1,500 daily for all foreigners. There is also a monthly limit for all guests of US\$1,500.

E-STATEMENT ENROLLMENT*

Continuing in Raintree Vacation Club's efforts to "Go Green", Members now have the option to opt in for Electronic Maintenance Fee statements instead of the paper statements that are mailed to the address on file.

Through the maintenance fee section after logging on to www.raintreevacationclub.com with their credentials, Members can opt in to these benefits by following the steps below:

1. Log into [raintreevacationclub.com](http://www.raintreevacationclub.com) using your personalized credentials and click on "**Pay Your Maintenance Fee**"
2. In the Options section, select "**E-Statement History**".
3. This will open your E-Statement
4. Mark the "**Send me e-statement notifications**" checkbox.



 You are opted in to receive e-statement notifications

Send me e-statement notifications
By checking this checkbox, you will automatically be opted out of paper statements. If you still want to receive paper statements, please check the paper statement checkbox.

2. In the Options section, select "**E-Statement History**".

Options

- My Account
- Make a Payment
- Get a payoff quote
- Change my profile
- E-Statement History**
- Help | FAQ
- Browser Requirements
- Leave account details area

Select the accounts for which you would like to receive E-statements.

Select an email address by using the "**Select an Email Address**" drop-down list. If the email address that you wish notification to go to is not listed, enter the email address in the "**Enter in an email address**" box.

Click the '**Save Changes**' button

5. Members will be sent an email requesting them to confirm the e-mail address. The following messages will display:

* The email address provided must be confirmed before e-statement notifications can be sent.
* Paper statements will be sent until the email address provided is confirmed.

6. From the email, click the link. The email confirmation page opens:

E-Statement Email Verification

 Thank you! Your email address has been verified. [Click here](#) to view your E-Statements.

 [View the MyAccountInfo.com browser requirements](#)

IT'S THAT EASY!

Please feel free to contact a Raintree Vacation Guide by calling 1-800-424-6532, or you may contact Member Services via email at memberservices@raintreeclub.com, if you need assistance with your credentials or logging into Raintree's website.



SEDONA, AZ

GO



DO SUMMER YOUR WAY

Hike the deserts of Palm Springs. Relax at the spa in Sedona.

Lounge on the beach in Puerto Vallarta.* Whatever your dream vacation looks like, RCI can help you **GO** there.

PUERTO VALLARTA, MX

PALM SPRINGS, CA

Start searching for the summer exchange vacation that is right for you.

raintreevacationclub.com | 1.800.424.6532

Participation in the RCI Points* exchange program as a Raintree member requires an additional fee after the first year of membership.

*These vacations are limited and subject to availability.

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9998 North Michigan Road, Carmel, IN 46032

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