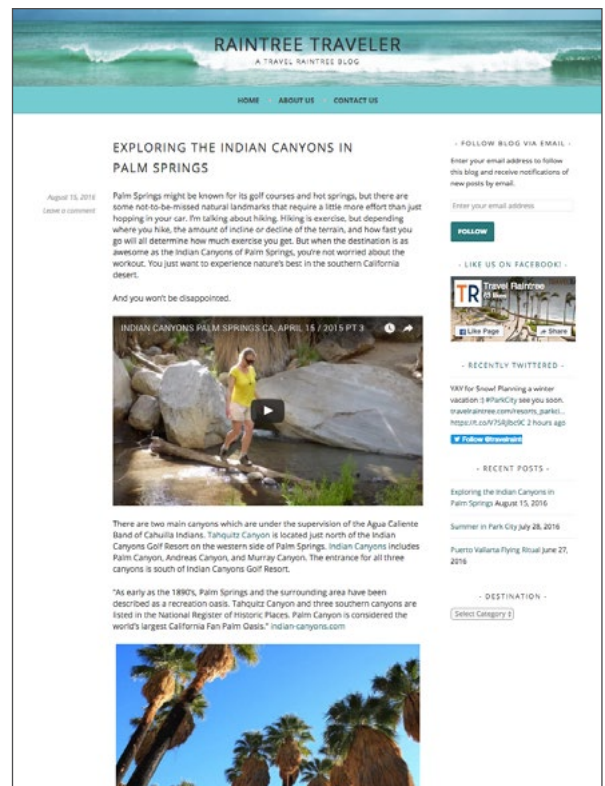




If you are looking for more and different information related to our resorts and travel in general, check out [Raintree Traveler](#)

Looking for more and different information related to our resorts and travel in general? Then follow our blog, [Raintree Traveler](#). We publish articles each month that are related to the locations where we have resorts, and travel in general. Recent articles cover topics like the Voladores de Papantla (The Flyers of Papantla) in Puerto Vallarta, exploring the Park City area, and the Guelaguetza festival in Oaxaca. Our upcoming blog post is on the Day of the Dead.

Raintree is always interested in your feedback and ideas. Please let us know if there is something you would like to know more about, that we can feature in an upcoming blog post. If you have written a blog post about the areas where any of Raintree's resorts are located or about travel in general, we would love to feature you on our blog. Contact us at info@travelraintree.com. Please also be sure to follow us on [Facebook](#).



Share the fun!

We want to hear from you. Show us the fun you have when visiting a Raintree resort.



Your family, friends, and you share your fabulous vacation experiences in pictures so why not share them with fellow Members. Whether it's a picture of you diving or ziplining, or enjoying the local cuisine, or relaxing in your room (a little room service perhaps) we'd love to see how you do vacation.

If you are visiting a Raintree resort for a special event like a wedding or birthday, we'd like to see that too so we can celebrate with you.



We love to see our Members enjoying their vacations at Raintree resorts so next time you have a photo you'd like to share, consider posting it to our [Facebook page](#) and adding the hashtag [#funatraintree](#).



E-STATEMENT ENROLLMENT*

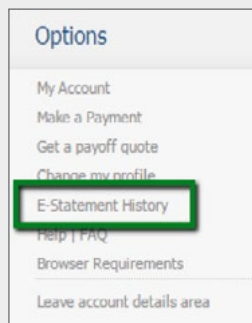
Continuing in Raintree Vacation Club's efforts to "Go Green", Members now have the option to opt in for Electronic Maintenance Fee statements instead of the paper statements that are mailed to the address on file.

Through the maintenance fee section after logging on to www.raintreevacationclub.com with their credentials, Members can opt in to these benefits by following the steps below:

1. Log into raintreevacationclub.com using your personalized credentials and click on **"Pay Your Maintenance Fee"**

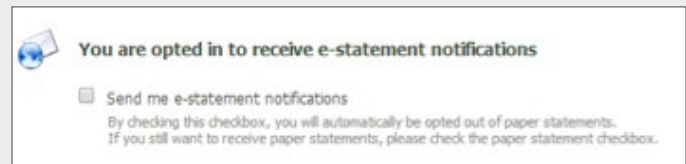


2. In the Options section, select **"E-Statement History"**:



3. This will open your E-Statement

4. Mark the **"Send me e-statement notifications"** checkbox.

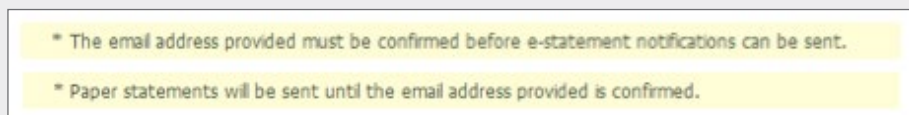


Select the accounts for which you would like to receive E-statements.

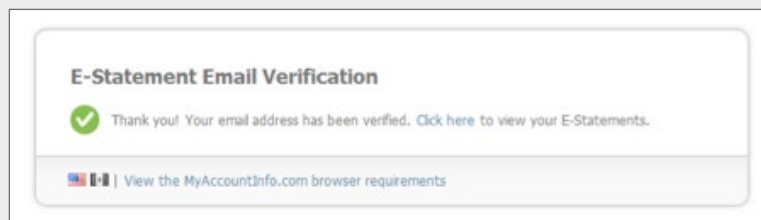
Select an email address by using the **"Select an Email Address"** drop-down list. If the email address that you wish notification to go to is not listed, enter the email address in the **"Enter in an email address"** box.

Click the **'Save Changes'** button

5. Members will be sent an email requesting them to confirm the e-mail address. The following messages will display:



6. From the email, click the link. The email confirmation page opens:



IT'S THAT EASY!

Please feel free to contact a Raintree Vacation Guide by calling 1-800-424-6532, or you may contact Member Services via email at memberservices@raintreeclub.com, if you need assistance with your credentials or logging into Raintree's website.

**Only available to Members in the United States*



SEPTEMBER 2016 | MEMBERSHIP NOTICE

CURRENCY EXCHANGE LIMIT

Please be aware that the Mexican government ([Sectur](#)) has set limits on the amount of currency that can be exchanged (USD to Mexican pesos) at a hotel. The limits are US\$300 daily for Mexican Nationals, and US\$1,500 daily for all foreigners. There is also a monthly limit for all guests of US\$1,500.

3RD PARTY SCAM

Raintree's Member Services department has recently been alerted by some of our Members of several companies claiming to be "Raintree Corporate representatives" contacting Members to collect pending maintenance fees in order to sell, rent, or buy their memberships/weeks. These companies will use fraudulent email addresses that mimic Raintree's email accounts such as "memberservices@raintreevc.com", please note that any communication from Raintree will always use either the raintreeclub.com or raintreeresorts.com e-mail addresses.

We strongly urge our Members to exercise extreme caution when dealing with any companies that promise to sell or transfer your timeshare for an up-front fee or contact you claiming to have a buyer for your timeshare. Despite having professional-looking salesmen and websites, many of these companies are not legitimate.

Please click here to see [Raintree's latest Notice of Scam Companies Contacting Members](#).

Although Raintree has outsourced our Sales and Marketing operations, please remember that Raintree Vacation Club is not affiliated with any third-party timeshare **reseller**. If you are contacted by a company claiming to be affiliated with Raintree Vacation Club and they offer to purchase or rent your timeshare, please contact Member Services at 1.800.424.6532 or 317.805.9167 to report such incidents or to verify the validity of statements made by these companies.

INTRODUCING RAINTREE MEMBERS TO OUR VENDER PARTNERS

CONCORD SERVICING CORPORATION

Concord Servicing is a third-party vender responsible for the billing and collection on Member's Maintenance Fees, Annual Members Fees, and Assessments on Raintree Vacation Club's behalf. Starting in 2015, Members can be contacted by a Concord representative at any time during their Membership with pre-due date courtesy calls, Maintenance Fee payment reminders and ultimately collection calls if the account is past-due. To contact Concord directly Members may call 1-866-859-7206.

RESORT COMMUNICATIONS INC.

Resort Communications Inc. (ResCom) is one of Raintree's loan servicers; if a Member purchased a Membership and financed any portion of their purchase, the loan may be serviced by Resort Communication Inc. ResCom's loan servicing duties include contacting Raintree Members to bill and collect loan payments. To contact Resort Communications Inc. directly with questions in regards to their loan or to make a payment, Members may call 1-877-230-4734.

GUSA CAPITAL

Gusa is a third party vendor responsible for servicing the loans of Raintree Members who financed a portion of their purchase after March 2015. Gusa's loan servicing duties include contacting Raintree Members to bill and collect loan payments. To contact Gusa directly with questions in regards to their loan or to make a payment, Members may call 1-866-207-4925.

Gusa is also responsible for the current on-site sales and marketing operations at Raintree's three Club Regina resorts.

SFX

Founded in 1992, SFX prides itself in giving you access to the best resorts that the timeshare industry has to offer for unusually low prices. Raintree Blue Members enjoy all the benefits afforded to SFX Platinum Members, including:

- No advance payments; pay only when confirmed
- Discounted exchange fees
- Free Guest Certificates
- Exchange requests without a deposit
- Free room upgrades (when available)
- And much more!

Raintree Vacation Club and SFX have partnered up to bring you the best service in the timeshare industry. To inquire about a Raintree Blue Membership, please send an email to upgradeinquiry@raintreeclub.com and prepare to enjoy a new standard in relaxation and fun with Raintree Vacation Club!

RCI®

PALM SPRINGS

GO FIND YOUR PARADISE



When it comes to exchange vacation options, RCI has you covered. Whether you prefer hitting the slopes, relaxing on the beach, or admiring breathtaking views, your paradise is within reach with RCI.¹ Start enjoying everything your RCI® subscribing membership has to offer and search for the exchange vacation that's right for you.

GO search for your RCI® exchange vacation on
RaintreeVacationClub.com or call **1.800.424.6532** today!

TIP

PROTECT YOUR POINTS!

Add Points Protection to your exchange vacation, and if you need to cancel your exchange for any reason, you will be refunded 100% of the Points that you used for that exchange.²

Participation in the RCI Points® exchange program as a Raintree member requires an additional fee after the first year of membership.

1 These vacations are limited and subject to availability.

2 Points Protection is not insurance.

CST: 2046555-50. Registration as a seller of travel does not constitute approval by the State of California. Fla. Seller of Travel Reg. No. ST-26552. **Nevada Seller of Travel Registration No. 2002-0793.** Washington Seller of Travel Reg. No. 602357907.

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