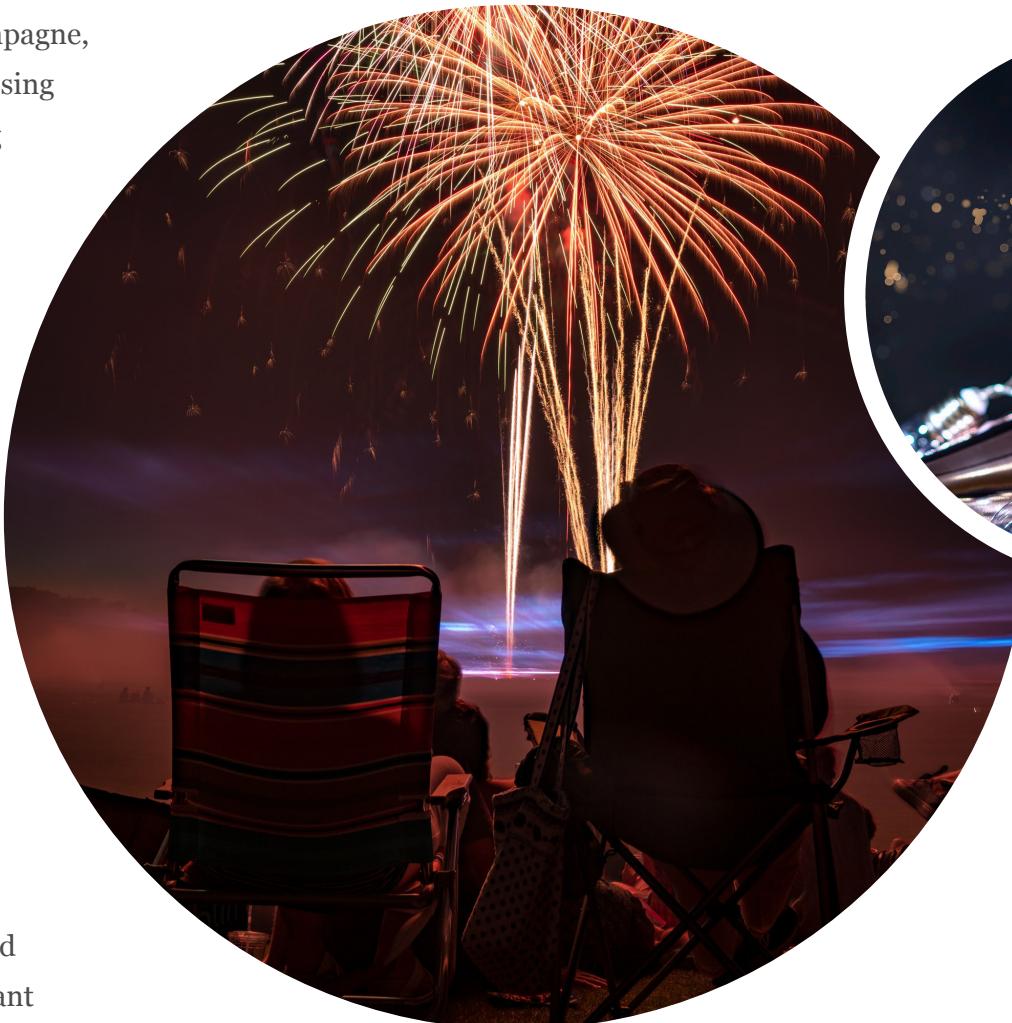


# New Year Traditions across North America

The holiday season is one of the best times of the year. Friends and families gather together to cook, eat, and play as well as start mapping out the plans for the year to come. In every country the celebrations to ring in the New Year vary so if you are planning to spend this holiday in the US, Mexico or Canada, be ready to take in all the traditions.

In the US it is a tradition to watch the countdown and “ball drop” from Times Square in New York City. Parties can range from small to elaborate, but you will likely find noise makers, champagne, toasts, fireworks or sparklers, and the tradition of kissing your loved one at midnight no matter what gathering you attend. There are also many food traditions for New Year’s day. Black-eyed peas are perhaps the most common and well-known of good luck foods. Green symbolizes money and prosperity, which is why collard greens are also often found at the New Year’s table. Southern tradition also teaches that they can be hung by the door to scare away evil spirits. So, eat them or hang them by your door — your choice!

In Mexico on December 31st at midnight it is a tradition to eat 12 grapes – one with each of the twelve chimes of the bell during the New Year’s countdown, while making a wish with each one. On New Year’s Eve, men and women who want to find love wear red underwear. They wear yellow if they want



prosperity, and white to bring peace. Get ready for this one: If you want to travel (which we hope you do) take your luggage outside and walk around the block with it. This is supposed to bring you lots of trips in the future!

In Canada the celebrations vary according to the region, so you can find fun and unique things to do almost everywhere. Besides celebrations with music, parties, and fireworks, the most famous tradition is to go ice fishing with friends and family as fish are said to bring abundance to your New Year. A fast-growing tradition all around the world is the Polar Bear Plunge which first originated in Vancouver, BC in 1920. People run into freezing cold lakes and oceans as a rejuvenating and cleansing start to their new year.



**Regardless of where you decide to spend your Holiday season, we hope it is always close to your loved ones and that happiness and prosperity abound for you throughout 2023.**

Staff Spotlight

*Celebrating the life of*

# David Galvis

*Assisting you with memorable vacations for 10 years*

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1977

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2022

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David joined Raintree as a Member Services Representative in December 2012.

Over the almost ten years of service, he did so with great joy and always had a smile on his face. He undoubtedly touched many of our Members' lives in small and great ways as he assisted them with their vacations- from relaxing respites to momentous life celebrations.

In May of 2020, David was diagnosed with cancer. He fought hard over the last two years and did so with grace, courage, and determination. It is with a heavy heart that we inform you that David lost his courageous battle on August 23, 2022 at the age of 45. David is survived by his loving wife, Johanna, and their two children, Margie and Gian (Jr).

**David Galvis was born in Tuluá, Valle del Cauca, Colombia, and immigrated to the United States in 1994 to pursue his passion of Biblical Studies. David was a man of tremendous faith and began his pastorship in New Jersey in 1997 and continued travelling throughout the US working with different churches until settling in Houston to begin his ministry.**

*It was an honor to work with David, as he was not only an employee, but a part of the Raintree Vacation Club family. He is truly missed.*

#MyRaintree

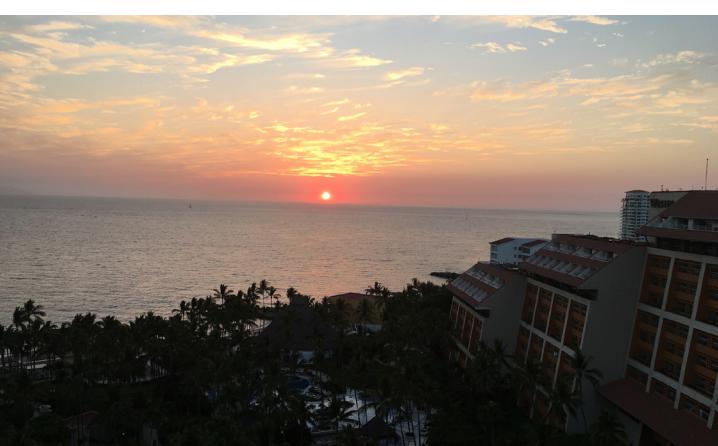
# Member Story: Paul and Mary Karpinko

We've been members of Raintree since 2001 and our favorite Raintree Resort is Club Regina Puerto Vallarta. We have many special memories at the PV Resort, among the best has been getting to know the General Manager, Alberto Berriel, and several members of his staff. We have been to this resort close to 20 years and each time we visit we are greeted with very warm and welcoming gestures. It feels like a second home.

When we are at the resort, one of our favorite things to do is relax by the pool and read, but we also like the stretching classes out on the lawn and the water aerobics in the pool.

Puerto Vallarta offers great activities, so outside the resort, we enjoy being able to walk to the Marina Art & Market on Thursday evenings. There is always so much to see and it's so fun being able to walk there on a beautiful evening!

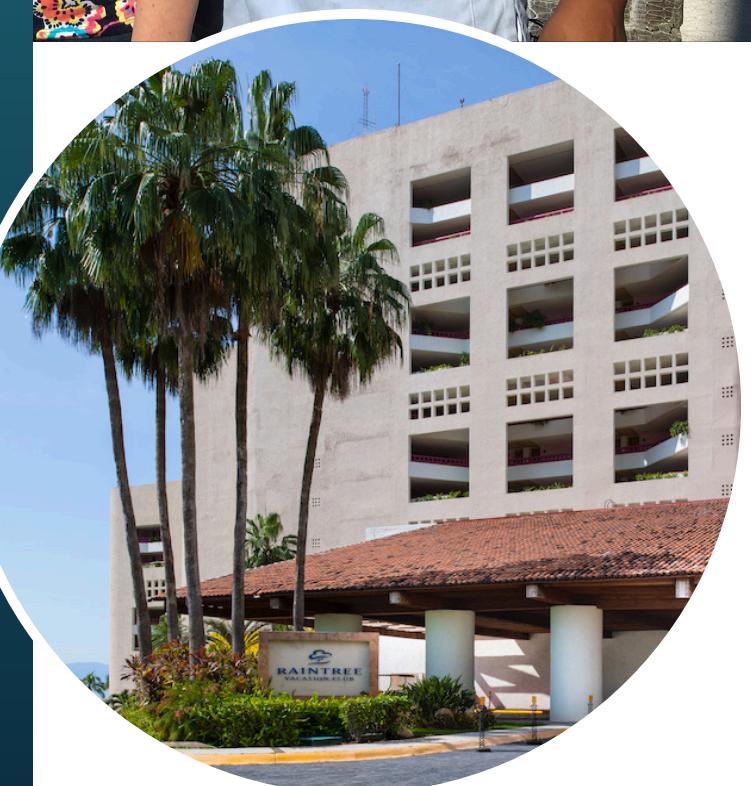
For those visiting the resort, we would recommend that people take advantage of the many activities offered. Also, eating at Inizio, it's a must! The food is always delicious, and the service is excellent.



Raintree is different from other resorts with the way they treat their customers, and the number of long-term employees is a sign they are a fair employer. We have no one favorite employee, as they are all very focused on assuring we're being well taken care of.

We feel Raintree is a critically valuable vacation resource due to their attention to detail and quick resolution to any and all concerns of their guests. We are very confident things will consistently be in order when we arrive next. We visit almost every year with only a few exceptions. We have enjoyed meeting many other members during our 21-year membership, especially those we have stayed in touch with.

***We can't wait to be at our "second home" in March!***



#myraintree



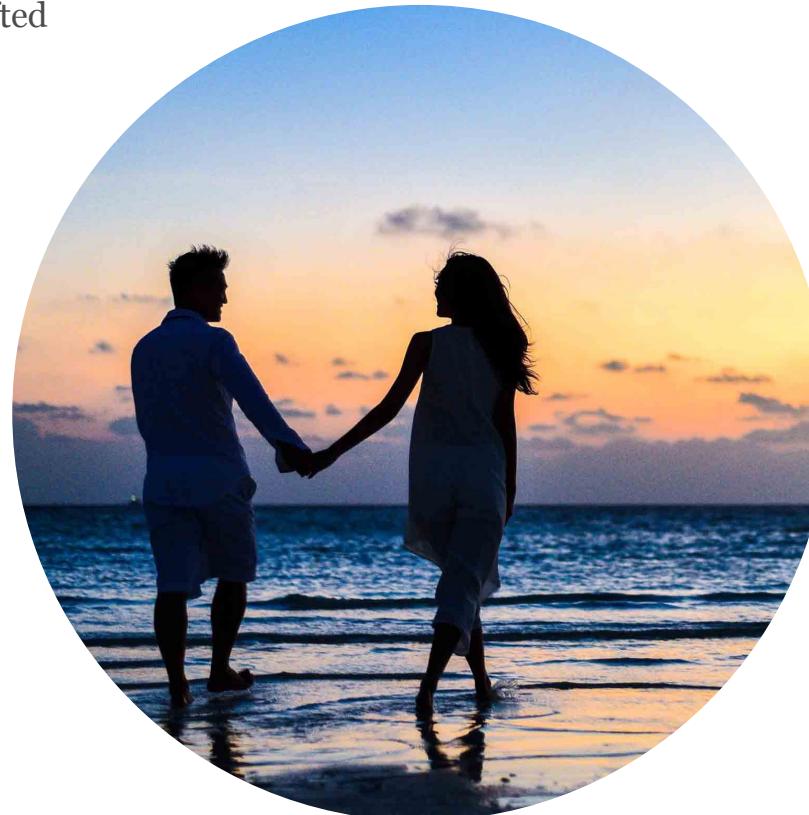
Travel News

# All our resorts are open and without restrictions!

We thank you for your participation and understanding these last three years while we took every measure to keep our members, guests, and employees safe. We will continue to remain vigilant for you by maintaining our high-standard sanitation and hygiene practices at every property.

In the last few months both the Canadian and Mexican governments have followed suit with the US and lifted their mask requirements on airlines and at the airports. This now means that nearly all mask mandates for the public across Canada, the United States, and Mexico have been eliminated, and guests are no longer required to wear a mask at any Raintree property. Exceptions do apply in certain high-risk settings such as hospitals, other health services facilities, and for some regions of Mexico, while on public transportation.

**Because of this, we will discontinue the Covid-19 Update page on our website in the new year.**



As always, we will keep you informed of anything that may directly impact our resorts or your travel. For the most reliable Covid-19 information, please refer to the [Centers for Disease Control and Prevention \(CDC\)](#) or your local health authority.

Note: At our Club Regina resorts in Mexico, we do continue to require our food and beverage personnel and any employee entering a guest room to wear a mask. Also, antigen Covid-19 tests remain available to guests by request at these three resorts.



**Here's to safe travels and many, many more Memorable Vacations!**



## Statements are in the mail!

Pay your 2023 maintenance fee in full by December 31<sup>st</sup> and you will be entered into a drawing for a chance to win one of the following prizes:

**2<sup>ND</sup> PLACE**  
30 Members will receive a  
**\$500** CREDITS

**1<sup>ST</sup> PLACE**  
15 Members will receive a  
**\$1000** CREDITS

**3<sup>RD</sup> PLACE**  
60 Members will receive a  
**\$250** CREDITS

These credits can be applied to your 2024 maintenance fee or can be used at a Raintree Vacation Club managed resort.\*

Pay in full by December 31st, 2022 and you will also receive  
**20,000 bonus points!**

If you pay in full after December 31st and prior to your billing due date, you will receive **15,000 bonus points**.

If you have paid your 2023 maintenance fee in full, you have already been entered into the drawing.

Sweepstakes ends on December 31, 2022.

### PAY ONLINE

Log in to the Member Area of [www.raintreevacationclub.com](http://www.raintreevacationclub.com) and click on the red button on your home page that reads "Pay Your Maintenance Fee."

### PAY BY PHONE

Call a Raintree Vacation Guide at 317.805.9167 or toll-free at 1.800.424.6532 from 9:00 a.m. to 8:00 p.m. CST Monday through Friday or on Saturdays from 9:00 a.m. to 5:00 p.m. CST.\*\*

Please send an email to [maintenancefee@raintreeclub.com](mailto:maintenancefee@raintreeclub.com) for more information.

[Official Sweepstakes Rules](#)

### PAY BY CHECK

Make your check payable to "RVC Members, LLC" and mail it to: PO BOX 29352, Phoenix, AZ, 85038-9352

## Winter Events & Specials

### Dec. 24th, Christmas Eve Buffet at Inizio

\$799 Adults \$499 Children (Pesos)

For reservations or more information, please [email us](#)

### Dec. 31st, New Year's Eve Dinner

Event at Patio Los Arcos

7:30pm - 1:00am | \$1790 Adults \$895 Children (Pesos)

For reservations or more information, please [email us](#)

### Feb. 12th, Super Bowl Watch Party

Watch the game at Magic Breeze and enjoy our festive snack buffet

### Feb. 14th, Valentine's Day

Lavish your loved one with our special three-course dinner at Inizio, live music, and welcome drink



## Winter Season Food Exclusives

Every Friday in January is Pasta Friday at Inizio. Pick your favorite noodles and sauce combo and enjoy our personalized tableside service.



Try our new rice bowls, served at both Tenampa and Inizio all winter long. Enjoy these bowls as is with fresh veggies, or add your favorite protein and sauce combination



Ice cream cones will be served at Tenampa all winter season. Choose from vanilla, chocolate, or swirl; enjoy it plain, or cover it with a choice of our select toppings!



## Winter Events & Specials

### Dec. 24th, Christmas Eve Dinner at Inizio with live music and entertainment

\$1250 Adults \$625 Children (Pesos)

For reservations or more information, please [email us](#)



### Dec. 31st, New Year's Eve Dinner Event at Inizio, with a live DJ and a surprise show

8:00pm - 1:00am | \$1699 Adults \$799 Children (Pesos)

For reservations or more information, please [email us](#)



## CLUB REGINA® CANCUN

A RAINTREE® VACATION CLUB RESORT



### Feb. 14th, Valentine's Day

Join us for romantic dining under the stars on the white sands of Cancun

### Dec. 9th - 16th, Enchilada Festival

Enjoy a variety of enchiladas all week with your choice of shrimp, lobster, and chicken

### Dec. 17th - 23rd, Sope Festival

Enjoy a variety of sopes at Altura Restaurant

### Dec. 24th, Christmas Eve Dinner Buffet at Inizio

With live piano music from 7:30pm to 9:30pm

\$899 per Person (Pesos)



### Dec. 31st, New Year's Eve Dinner at Inizio

Includes a 4-course dinner, glass of sparkling wine, and the 12 traditional grapes | \$1349 per Person (Pesos)

### Jan. 4th, Spaghetti Day

Don't miss our special menu with a variety of options to choose from

## CLUB REGINA® LOS CABOS

A RAINTREE® VACATION CLUB RESORT



## MEMBER LOGIN

# Speak to a Raintree Vacation Guide

**1.800.424.6532**

From the United States or Canada

**01.800.667.2711**

From Mexico

**317.805.9167**

For International Calls to the United States

**52.55.5283.0848**

For International Calls to Mexico

**9 am - 8 pm CST**

Monday through Friday

**9 am - 5 pm CST**

Saturday

**www.raintreevacationclub.com**



**Sign Up for e-Statements**

**Click Here**



**COVID-19 UPDATE**

If you would like to speak directly to a Raintree Vacation Guide, please call 1.800.424.6532 from the United States or Canada, or 01.800.667.2711 from Mexico. For international calls to the U.S., dial 317.805.9167. For international calls to Mexico, please call 52.55.5283.0848. The call center's hours of operation are: 9 a.m. to 8 p.m. CST Monday through Friday and 9 a.m. to 5 p.m. CST on Saturday.

## Send an e-Mail

If you need to contact our corporate office, we encourage you to communicate first by email. Here are the contact emails for our corporate office departments:

### MEMBER SERVICES

[memberservices@raintreeclub.com](mailto:memberservices@raintreeclub.com)

Information regarding Membership, use of Points, or issues signing in to the Member Area.

### CONTRACTS

[contracts@raintreeclub.com](mailto:contracts@raintreeclub.com)

Request a copy of contract (there may be fees associated with these services).

### MAINTENANCE FEES

[maintenancefee@raintreeclub.com](mailto:maintenancefee@raintreeclub.com)

Questions about payments or maintenance fee, issues with billing, payment plans and options.

### RAINTREE BLUE

[raintreeblue@raintreeclub.com](mailto:raintreeblue@raintreeclub.com)

Information and assistance regarding this Membership type.

### TRANSFERS

[transfers@raintreeclub.com](mailto:transfers@raintreeclub.com)

Add or remove beneficiaries/other Members due to death or divorce or transfer Membership to a third party.

### TRAVEL CONCIERGE

[travelconcierge@raintreeclub.com](mailto:travelconcierge@raintreeclub.com)

Transportation to and from the resort, requests for a special occasion, or general questions about one of our resorts or destinations.



# PLAN BIG. SAVE BIGGER.

*All With Points*



*Your Points open the door to a world of travel perks.\*  
Get vacation ready when you use your Points to book all of your travels with RCI.*

### WAYS TO SAVE!



#### RESORT EXCHANGE

Exchange your Points at 4,200+ resorts worldwide. Stay a few nights or a full week—the choice is yours.



#### HOTEL EXCHANGE

Book your next stay at 600,000+ hotels around the world. Save more by simply combining 2,000 Points with cash per night.



#### CAR RENTAL

For as little as 1,000 Points combined with cash, you'll save big on your ride at top car rental brands.

Whatever you dream up, RCI has the options to let you live it out. Plus, enhance your Points when you add Cash, to save big on hotels at the places you love, all with a Best Price Guarantee.<sup>2</sup>

**GET GOING »»**

### HOW TO LOG IN TO RCI

**STEP 1:** Log in: [RaintreeVacationClub.com](http://RaintreeVacationClub.com)

**STEP 2:** Go to the 'Alliances' section

**STEP 3:** Click 'Login to RCI'

Or call **1.800.424.6532**



Participation in the RCI Points® program as a Raintree member requires an additional fee after the first year of membership. \*These vacations are limited and subject to availability. Travel benefits are administered by third party providers under contract with RCI. RCI is not responsible for any activities or services provided by third party providers. Some restrictions apply. Please visit [RCI.com](http://RCI.com) for details. Savings are based on the nonbookable rate through RCI and are calculated by comparing the current market rate (as determined by RCI) to its discounted rate for certain RCI travel. American members receive 10% savings. Accrue points for full service travel, including air, land, and car rental. For terms and conditions for the RCI Travel Best Price Guarantee, go to [RCI.com](http://RCI.com). The RCI Travel Best Price Guarantee is administered by Alliance Reservation Network, Inc. under contract with RCI, LLC. RCI, LLC is not responsible for honoring the RCI Travel Best Price Guarantee. Registration as a Seller of Travel does not constitute approval by the State of California. Exchange: CST: 2046555-50. Fla. Seller of Travel Reg. No. ST-36515. Washington Seller of Travel Reg. No. 602560941. Hawaii Seller of Travel Reg. No. TAR-6309. Rental offer and rental inventory are made available by a Florida licensed entity Resort Rental, LLC (operating as Holiday Rentals, LLC in MD and United States and internationally). All rights reserved. © 2021 RCI, LLC. All rights reserved.